



## Discounts for CIB Card Holders

| Region      | Hotel                              | Discount Percentage |
|-------------|------------------------------------|---------------------|
| Hurghada    | Jaz Aquamarine Resort              | 15%                 |
|             | Jaz Neo Ivory Suites               | 15%                 |
|             | Iberotel Casa Del Mar Resort       | 15%                 |
|             | Jaz Elite Casa Del Mar Beach       | 15%                 |
|             | Jaz Elite Asteria                  | 15%                 |
| Makadi      | Jaz Aquaviva                       | 15%                 |
|             | Jaz Makadina                       | 15%                 |
|             | Jaz Neo Saraya Palms               | 15%                 |
|             | Jaz Saraya Resort                  | 15%                 |
|             | Jaz Makadi Oasis Resort            | 15%                 |
|             | Jaz Makadi Star & Spa              | 15%                 |
|             | Iberotel Makadi Beach              | 15%                 |
| Soma Bay    | Jaz Soma Beach                     | 15%                 |
| Marsa Allam | Jaz Elite Rivera                   | 15%                 |
|             | Jaz Elite Maraya                   | 15%                 |
|             | Jaz Lamaya                         | 15%                 |
|             | Jaz Samaya                         | 15%                 |
|             | Jaz Solaya                         | 15%                 |
|             | Steigenberger Alaya (Adults only)  | 15%                 |
|             | Iberotel Costa Mares               | 15%                 |
|             | Steigenberger Coraya (Adults only) | 15%                 |
|             | Jaz Elite Amara                    | 15%                 |
|             | Jaz Dar El Madina                  | 15%                 |
|             | Iberotel Costa Mares               | 15%                 |
| Dahab       | Jaz Dahabeya                       | 15%                 |



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|-----------------|------------------------------|---------------------|
| Sharm El Sheikh | Jaz Mirabel Beach            | 15%                 |
|                 | Jaz Mirabel Park             | 15%                 |
|                 | Jaz Mirabel Club             | 15%                 |
|                 | Jaz Belvedere                | 15%                 |
|                 | Iberotel Palace (Adult Only) | 15%                 |
|                 | Jaz Fanara Resort            | 15%                 |
|                 | Iberotel Redsina             | 15%                 |
|                 | Jaz Sharks Bay               | 15%                 |

### Conditions:

- For Egyptian guest nationality & Foreigner residence, not applied for Foreigners.
- Will be according to the hotel's availability and valid till 31/12/2025
- Can be increased in case of any promotion or special package offered by any hotel.
- Valid exclusively for CIB customers / card holders .
- Booking should be only directly with the hotel reservation team or Central reservation team.
- Discount is not combinable with any other discount during the requested period.
- Meal plan, Children policy, Family plan, supplements and any conditions will be advised from each hotel reservation department individually on the booking confirmations.

### Reservation Procedure:

For your convenience, we have dedicated a direct number and e-mails to ensure an easy access for reservation process [centralreservation@jazhotels.com](mailto:centralreservation@jazhotels.com) Or you can contact the hotels directly on:

| Region                   | (CISCO) / TEL        | Reservation Email  | Front Office Email   |
|--------------------------|----------------------|--|--|
| Iberotel Makadi Beach    | (7023) 0653590018/17 | <a href="mailto:reservation.makadibeach@jazhotels.com">reservation.makadibeach@jazhotels.com</a>   | <a href="mailto:fo.makadibeach@jazhotels.com">fo.makadibeach@jazhotels.com</a>   |
| Jaz Makadina             | (7053) 0653590025/34 | <a href="mailto:reservation.makadina@jazhotels.com">reservation.makadina@jazhotels.com</a>         | <a href="mailto:fo.makadina@jazhotels.com">fo.makadina@jazhotels.com</a>         |
| Jaz Makadi Oasis         | (7014) 0653590058/50 | <a href="mailto:reservation.makadioasis@jazhotels.com">reservation.makadioasis@jazhotels.com</a>   | <a href="mailto:fo.makadioasis@jazhotels.com">fo.makadioasis@jazhotels.com</a>   |
| Jaz Sraya Palms          | (7062) 0653590690    | <a href="mailto:reservation.sarayapalms@jazhotels.com">reservation.sarayapalms@jazhotels.com</a>   | <a href="mailto:fo.sarayapalms@jazhotels.com">fo.sarayapalms@jazhotels.com</a>   |
| Steigenberger Makadi     | (7062) 0653590580    | <a href="mailto:reservations.makadi@steigenberger.com">reservations.makadi@steigenberger.com</a>   | <a href="mailto:fo@steigenbergermakadi.com">fo@steigenbergermakadi.com</a>       |
| Jaz Makadi Star & Spa    | (7042) 0653590570    | <a href="mailto:reservation.makadistar@jazhotels.com">reservation.makadistar@jazhotels.com</a>     | <a href="mailto:fo.makadistar@jazhotels.com">fo.makadistar@jazhotels.com</a>     |
| Jaz Aquaviva             | 0653590225/6         | <a href="mailto:reservation.aquaviva@jazhotels.com">reservation.aquaviva@jazhotels.com</a>         | <a href="mailto:fo.aquaviva@jazhotels.com">fo.aquaviva@jazhotels.com</a>         |
| Jaz Makadi Saraya Resort | (7032) 0653590120    | <a href="mailto:reservation.makadisaraya@jazhotels.com">reservation.makadisaraya@jazhotels.com</a> | <a href="mailto:fo.makadisaraya@jazhotels.com">fo.makadisaraya@jazhotels.com</a> |

| Region                            | (CISCO) / TEL              | Reservation Email                    | Front Office Email          |
|-----------------------------------|----------------------------|--------------------------------------|-----------------------------|
| Jaz Casa Del Mar                  | Amr 01007055657            | reservation.casadelmar@jazhotels.com | fo.casadelmar@jazhotels.com |
| Jaz Aquamarine                    | (7087) 0653461100/4        | reservation.aquamarine@jazhotels.com | fo.aquamarine@jazhotels.com |
| Iberotel Palace                   | (7104) 0693661111          | reservation.palace@jazhotels.com     | fo.palace@jazhotels.com     |
| Jaz Fanara Resort                 | (7112) 0693663966          | reservation.fanara@jazhotels.com     | fo.fanara@jazhotels.com     |
| Jaz Belvedere                     | (7122) 0693670441/2        | reservation.belvedere@jazhotels.com  | fo.belvedere@jazhotels.com  |
| Jaz Mirabel Beach                 | (7136) 0693710371          | reservation.mirabel@jazhotels.com    | fo.mirabel@jazhotels.com    |
| Iberotel Redsina                  | 693710053                  | reservation.redsina@jazhotels.com    | fo.redsina@jazhotels.com    |
| Jaz Sharks Bay                    | (7152) 0693604506          | reservation@solymarsharksbay.com     | fo@solymarsharksbay.com     |
| Steigenberger Coraya Beach        | (7093) 0653750000          | reservation.coraya@steigenberger.com | fo.coraya@steigenberger.com |
| Jaz Alaya                         | Gamal Fayed<br>01201727076 | reservation.alaya@jazhotels.com      | fo.alaya@jazhotels.com      |
| Iberotel Costa Mares              | (Hotel 01001142224)        | reservation.costamares@jazhotels.com | fo.costamares@jazhotels.com |
| Jaz Lamaya & Samaya<br>Resort     | (7097) 0653750030          | reservation.lamaya@jazhotels.com     | fo.lamaya@jazhotels.com     |
| Jaz Amara                         | (0)65 3700515              | reservation.amara@jazhotels.com      | fo.amara@jazhotels.com      |
| Jaz Solaya & Jaz<br>Dar El Madina | (7095) 0653750015          | reservation.solaya@jazhotels.com     | fo.solaya@jazhotels.com     |

- Reservations requests should be received through an official e-mail, stating number of rooms, guest's name, and check-in & out dates as well as board basis.
- Accepted booking will be confirmed by the hotel, back to sender via same channel (e-mail) in order to be guaranteed, while verbal confirmations are not considered a commitment on the hotel.
- All confirmed reservations should be guaranteed by the client directly by deposit, credit card authorization while in case it is not guaranteed, it will be subject to cancel the reservation on the due date mentioned in the hotel confirmation.

#### Reservation Payment:

- Guest should settle the accommodation charges on the payment option date mentioned in the booking confirmation sent by the reservation department (either cash, Bank transfer, or credit card authorization).
- Extras should be settled before check out
- The credit card pre-authorization form with a clear copy of a valid credit card is required upon booking in order to guarantee the reservation.

#### Bank details:

- Will be advised by our reservation department in the booking confirmation

#### Cancellation & No Show policy except Peak periods:

- In case of cancellation within 03 days prior to arrival one-night, cancellation fees per room will be charged.
- In case of same day Cancellation or no Show, full stay will be charged.
- All Cancellations or no show cases should be covered by the customer directly and there is no responsibility towards the company.

#### Cancellation & No Show policy during Peak Periods:

- In case of No Show or cancellation within 07 days prior to arrival during the above mentioned peak periods. One day penalty will be charged.
- In case of cancellation within 3 days prior to arrival, same day cancellation or no Show, full stay will be charged.
- All cancellations or no show cases should be covered by the customer directly and there is no responsibility towards the company.