



# Access your bank E-statements anytime, anywhere!

## E-statement Benefits

- Convenience
- Monitor your transactions
- Cost Savings

## E-statement Fees:

Fees Deduction Frequency	E-Statement
Quarterly Deduction per account	EGP 7.5*

*\*Private segment customers and Senior Citizens (60+ of age) are waived from e-statement fees*

**Subscribe now to receive e-statements through the Internet Banking or the Mobile Banking app:**

### Step 1:

**Login to your Internet Banking or Mobile Banking app**

- Internet Banking: <https://ebanking.cibeg.com/CIBInternet240/#/>
- Mobile Banking App:



### Step 2:

- Through Mobile Banking App: Click on the **More** tab
- Through Internet Banking: Click on the **Requests** tab

### Step 3:

- Through Mobile Banking App: Click on **Statements & Documents**
- Through Internet Banking: Click on **E-statement Enrollment**

### Step 4:

- Through Mobile Banking App: Click on **Subscribe to E-statement**
- Through Internet Banking: Review the **Registered Email**

### Step 5:

- Click on **Confirm** to submit your request

**Important note: E-Statement will be applied on all accounts**



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The below screenshots illustrate the steps through Mobile Banking Application:

The process is illustrated through four screenshots of the mobile banking application interface:

- Login 1**: The first screenshot shows the login screen. An orange line points from the number '1' to the 'Login' button.
- 2 Click Here**: The second screenshot shows the 'Other Requests' screen. An orange line points from the number '2' to the 'More' icon in the bottom navigation bar.
- 3 Click Here**: The third screenshot shows the 'Other Requests' screen. An orange line points from the number '3' to the 'Statements & Documents' icon.
- 4 Click Here**: The fourth screenshot shows the 'Subscribe to E-Statement' screen. An orange line points from the number '4' to the 'Subscribe to E-Statement' icon.
- 5 Review and Confirm**: The fifth screenshot shows the 'Subscribe to E-Statement' screen. An orange line points from the number '5' to the 'Confirm' button.



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The below screenshots illustrate the steps through Internet Banking:

**Login 1**

**Click Here 2**

**Click Here 3**

**E-Statement Enrollment**

**Review 4**

**CONFIRMATION REQUIRED**

Dear customer, in order to ensure the confidentiality of your data, please do not share any of your data with anyone, whether by phone, text message or e-mail. And in the event that this data is requested by any means of communication, please inform the customer service of the bank as soon as possible

I, XXXXXXXXXXXXXXXXXXXXXXXXXXXX authorise this request for E-statement Enrollment. With the below Information:

Registered Mail: XXXXXXXXXXXXXXXXXXXX@GMAIL.COM

Your request will be checked by CIB staff within 3 business days.

Please note that the request will be rejected incase the email address is empty.

Terms and conditions apply.

**Confirm 5**