



Merchant Bundle FAQs:

1- Is the Merchant Bundle available to new merchants only?

No, the Merchant Bundle is for new and existing merchants.

2- How do I choose the best bundle for me?

Choosing a bundle depends on the proceeds that you will obtain through the payment acceptance product you have.

Monthly proceeds guide:

- Basic: EGP 20k to EGP 100k
- Premium: EGP 100k to EGP 500k
- Exclusive: Above EGP 500k

3- Can I change my bundle later?

Yes, you can change the bundle later at your nearest branch.

4- I'm already a CIB merchant, can I join the bundle and receive its benefits?

Yes, You can.

5- Where can I apply for the Merchant Bundle?

You can apply at your nearest CIB branch.

6- Can I change my existing account type and enroll in the Merchant Bundle?

Yes, you can.

7- What are the benefits of applying for this bundle?

The Merchant Bundle is designed to provide the solutions you need to run your business smoothly, boost your sales, and make payment collection easier. The bundle includes the following:

- Payment acceptance solutions with competitive prices
- Loan eligibility
- Current Accounts with interest rate
- Free deposit cards and a Visa Platinum debit card
- Discounts on checkbook issuance and check collections
- Business support services provided by CIB Business Solutions
- Discounts on digital channel subscriptions

8- Can I open Merchant Premium and Merchant Exclusive accounts without requesting a payment acceptance product?

No, these accounts are designed for the bundle only and cannot be opened without a payment acceptance product.