



New Bank Tariffs

Now you can enjoy more exclusive benefits with waived fees on a range of essential banking services. As part of our commitment to enhancing your experience, the following services are free of charge:

- E-statements for **all customers**
- Safe box Insurance fee for **all customers**
- Debit and credit card replacements for **all customers**
- Account opening fees for **Wealth, Exclusive Wealth and Private customers**
- Physical statements for **Private customers**
- Cheque collection fees for **Private customers**
- Safe deposit boxes (Sizes 5 and 7.5 cm) for **Exclusive Wealth & Private customers**
- Debit card issuance for **Wealth and Exclusive Wealth customers**
- Debit card issuance and annual fees **Private customers**

Note: **Overseas** segment customers' pricing will be aligned with their main segment pricing unless otherwise specified.

To view all updated fees and charges effective April 1st, 2025, please refer to the table below.

Segment/Item	Prime	Plus	Wealth	Exclusive Wealth	Private
Account Administrative Fees (Quarterly Deduction)					
EGP Everyday Savers, Savers and Classic Current Accounts; and Foreign Currency Accounts	EGP 120 (or the equivalent in foreign currencies)		EGP 100 (or the equivalent in foreign currencies) A 50% discount for Overseas customers	EGP 50 (or the equivalent in foreign currencies) A 50% discount for Overseas customers	EGP 50 (or the equivalent in foreign currencies) A 50% discount for Overseas customers



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Segment/Item	Prime	Plus	Wealth	Exclusive Wealth	Private
Annual Physical Statement Fees (Quarterly Deduction)					
Quarterly statements	EGP 400				Free
Monthly statements	EGP 1,440				Free
Weekly statements	EGP 6,240				Free
Daily statements	EGP 20,000				Free
E-Statement Fees					
Free					
Additional Stamped Bank Statement Fees					
EGP 20 per paper, up to EGP 1,000			EGP 10 per paper, up to EGP 1,000		EGP 5 per paper, up to EGP 1,000
Hold Mail Fees					
EGP 3,000					



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Segment/Item	Prime	Plus	Wealth	Exclusive Wealth	Private
Minimum Balance and Threshold Fees (Calculated on the Total Customer Balance)					
Minimum Balance Required	EGP 20,000		EGP 1,500,000	EGP 1,500,000	NA
Minimum Balance Threshold Fees	EGP 100		EGP 500	EGP 500	NA
Cheque Book Issuance Fees					
EGP 10 per leaf					
12 Cheques for EGP 120					
24 Cheques for EGP 240					
48 Cheques for EGP 480					
Bedaya Savings and Current Accounts for Financial Inclusion Customers Only (Monthly Subscription Fees)					
EGP 10					
Easy Savings and Current Accounts (Monthly Subscription Fees)					
EGP 40					



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Segment/Size	Prime	Plus	Wealth	Exclusive Wealth	Private
Safe Box Fees					
5 cm	EGP 2,400			Free	Free
7.5 cm	EGP 3,000			Free	Free
10 cm	EGP 4,200				
15 cm	EGP 5,400				
20 cm	EGP 7,200				
30 cm	EGP 9,000				
Safe Box Insurance Fees	Free for new rentals				

Important Note

- The new safe box fees are effective April 1st, 2025; however, they will apply to existing (rented/occupied) safe boxes starting January 2026.
- Any fees not mentioned will remain valid without any changes.



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Debit Card Fees				
Segment/Service	Prime	Plus	Wealth and Exclusive Wealth	Private
Issuance Fees	EGP 75	EGP 75	Free	Free
Renewal Fees	EGP 75	EGP 75	EGP 75	Free
Replacement Fees	Free	Free	Free	Free
Credit Card Fees				
Segment/Card Type	Prime	Plus	Wealth and Exclusive Wealth	Private
Platinum Credit Card	EGP 700	EGP 600	EGP 600	EGP 600
World Credit Card	EGP 3,500	EGP 3,500	EGP 2,500	EGP 2,500
Titanium Credit Card	EGP 450			
Heya Titanium Credit Card	EGP 450			
CashBack Credit Card	EGP 350			
Gold Credit Card	EGP 300			
Noon Platinum Credit Card	EGP 550			
Replacement fees are free for all credit cards				



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Segment/Service	Prime	Plus	Wealth and Exclusive Wealth	Private
Credit Shield Fees				
Credit Shield Subscription (optional)	0.9% monthly on the outstanding balance available with a minimum of EGP 15			
Solidarity Fees	EGP 25			
Prepaid Card Fees (ISIC)				
ISIC Card	Free			