



DIGITAL CHANNELS FEES & CHARGES

ONLINE BANKING SERVICE AND ATM

Digital Channel	Services	Prime	Plus	Wealth, Exclusive Wealth and Private	Non-CIB Customers
Online Banking	Fees for checkbook requested through Internet or Mobile Banking	EGP 10 / leaf EGP 480 or equivalent in USD - (48 Leaves) EGP 240 or equivalent in USD - (24 Leaves) EGP 120 or equivalent in USD - (12 Leaves)			
	E-statement (Quarter Deduction)	No Fees		No Fees	
	One-Time Password (OTP)	No Fees			
	Hard Token OTP	EGP 225			
	Transfer - Outward Local transfers in EGP	No Fees for individual Customers			
	Transfer - Outward Through Internet or Mobile Banking in FCY	0.3% (minimum USD 20, maximum USD 150 or its equivalent) + swift or telex charges+ correspondent charges based on the transfer currency			
	Money transfer between individuals through Instant Payment Network (IPN)	No Fees For Individual customers			
	Meeza Wallets transfers through Internet or Mobile Banking	No Fees			
ATM	Bill payment	Telecommunications: Vodafone, Orange, Etisalat bills (EGP 4 per bill) Vodafone, Orange, Etisalat charging bills (no commission) Telecom Egypt bills (EGP 3 per bill) Internet: TE Data - LinkDSL - Noor DSL / Quota (EGP 4 per bill) Traveling tickets: Egyptair - Air Cairo - GoBus bills (EGP 10 per bill) Air Arabia bills (no commission) Insurance: CIL Commercial International Insurance EGP 4 Other services: Canal Company for Electricity (EGP 2 per bill) Central Egypt Electricity, North Delta (EGP 3 per bill) Giza Water Company (EGP 5 per bill) American Chamber of Commerce (EGP 5 per bill)			
	Cash withdrawal or balance inquiry with a non-CIB card	--			Subject to issuing bank's tariff
	Tuition fees payment	--			
Instant Payment Network (IPN) through service provider apps (Instapay)	Money transfer between individuals	0.10% (minimum EGP 0.50 maximum EGP 20)			
	Balance Inquiries and Mini Statements		EGP 0.50		