



## CUSTOMER SERVICE FEES AND CHARGES

Tariff Section	Tariff	Prime	Plus	Wealth	Private and Wealth Exclusive
Account Opening Fees	Savings Account, Current Account or Premium Savers Account	EGP50	EGP25	Free	Free
	Mileseverywhere Account	EGP250	EGP250	EGP250	Free
Annual Administrative Fees	Saving Account	EGP40/Quarter	EGP40/Quarter	EGP40/Quarter	Free
	Premium Savers Account	EGP180	EGP240	EGP360	-
	Easy Account	EGP50	EGP50	EGP50	Free
	Current Account	EGP30/Quarter	EGP30/Quarter	EGP30/Quarter	Free
	Mileseverywhere Account	EGP200	EGP200	EGP200	Free
Statement (deduction will be quarterly)	Quarterly	EGP30	EGP30	EGP30	Free
	Monthly	EGP90	EGP90	EGP90	Free
	Weekly	EGP187.5	EGP187.5	EGP187.5	Free
	Daily	EGP750	EGP750	EGP750	Free
	E-Statement	Free			
Hold Mail Annually		EGP1,500			
Additional Statement	Current year	EGP7 per paper side with a maximum of EGP300 for each account		Free	
	Previous year	EGP 15 Per Paper Side with a maximum of EGP600 for each account		Free	
Certificate of Balance		EGP75	EGP75	Free	
Minimum Balance (Calculated on the total balance of customer)	Minimum balance	EGP10,000	EGP10,000	EGP750,000	
Minimum Balance Fees	Minimum balance fees	EGP50	EGP50	EGP300	
Checkbook (50% discount through Internet and Mobile Banking)	48 pages	EGP240	Free		
	24 pages	EGP120	Free		
	12 pages	EGP60	Free		
Power of Attorney		EGP75			Free
Easy Account Transaction Fees		EGP100			
Authorized Signature Verification		EGP20	EGP10	Free	Free
Distribution of Inheritance		0.3% with a minimum of EGP50 and a maximum of EGP1,000			
Copy of Document		EGP3 per paper	EGP3 per paper	EGP3 per paper	
	Previous year	EGP7 per paper	EGP7 per paper	EGP7 per paper	
Stop Payment	EGP	EGP25 per check	EGP25 per check	EGP25 per check	Free
	USD	USD5 per check or equivalent	USD5 per check or equivalent	USD5 per check or equivalent	Free
Lost Check/Checkbook		EGP2 per check; maximum EGP75 or equivalent	EGP2 per check; maximum EGP75 or equivalent	EGP2 per check; maximum EGP75 or equivalent	Free
Customer Balance Inquiry		EGP5	EGP5	EGP5	EGP5
Standing Instruction for Internal transfer	EGP50 Subscription	EGP25 per transaction	EGP10 per transaction	Free	Free
Standing Instruction for External transfer	EGP50 Subscription	EGP40 per transaction	EGP10 per transaction	Free	Free
Commission		EGP25			
Service of night deposit safes (for customers with branch head approval)		No commission The cost of a deposit bag EGP15 The cost of the insurance tape Sealing Tape EGP1 Safe Deposit card use EGP35			

Easy Account Transaction Fees Details	Fees	Comments
Check Deposit	EGP100	All checks
Transfers	EGP100	Internal and external Additional fees
Credit Card Debt Settlement	EGP100	Regardless of the amount
Open/Close Account	Exempted	Same day of opening/closing account
AXA Policy First Premium	Exempted	First premium deposit fees only
FX Transactions	Exempted	Regardless of the deposited amount
Cash Deposit		
Buy/Sell FCY		