

### Alternative Channels - Phone Banking & Smart Wallet

	<u>Types of Services</u>	<u>Prim</u>	<u>Plus</u>	<u>Wealth</u>	
<b>Phone Banking</b>	<i>Payment of Invoices</i>	Customer Applied Fees	Customer Applied Fees	Customer Applied Fees	
	<i>cheque book request</i>	fees applied same as branch fees	fees applied same as branch fees	fees applied same as branch fees	
<b>Smart Wallet</b>	<i>Registration Fees</i>	Free	Free	Free	
	<i>Annual Fees</i>	Free	Free	Free	
	<i>Cash Deposit via ATMs</i>	Free	Free	Free	
	<i>Cash Withdrawals via ATMs</i>	1% with Min. EGP 3	1% with Min. EGP 3	1% with Min. EGP 3	
	<i>Cash Deposit via Services Provider</i>	Free	Free	Free	
	<i>Withdrawals via Services Provider</i>	1.5% Min. 3 EGP	1.5% Min. 3 EGP	1.5% Min. 3 EGP	
	<i>Send Money</i>	1% Min. 2 EGP	1% Min. 2 EGP	1% Min. 2 EGP	
	<i>Mobile Recharging</i>	Free	Free	Free	
	<i>Payment of Invoices</i>	Customer Applied Fees	Customer Applied Fees	Customer Applied Fees	
	<i>Purchasing of Merchants</i>	Free	Free	Free	
	<i>Online Card</i>	Issuing Fees 5 EGP + Markup fees of Prepaid Cards	Issuing Fees 5 EGP + Markup fees of Prepaid Cards	Issuing Fees 5 EGP + Markup fees of Prepaid Cards	
	<b>Corporate Disbursement pricing</b>				
		<b>Monthly Transaction Amount</b>	<b>Disbursement Fees</b>	<b>ATM Withdrawal Fees</b>	
		<i>From 1 to 100 transactions</i>	EGP 10	No Fees	
		<i>From 101 to 500 transactions</i>	EGP 9	No Fees	
		<i>From 501 to 1000 transactions</i>	EGP 8	No Fees	
		<i>1000 + transactions</i>	EGP 7	No Fees	
	<b>Smart Wallet Payroll Disbursement pricing</b>				
		<i>From 1 to 100 transactions</i>	EGP 7	No Fees	
		<i>From 101 to 500 transactions</i>	EGP 6	No Fees	
	<i>From 501 to 1000 transactions</i>	EGP 5	No Fees		
	<i>1000 + transactions</i>	EGP 4	No Fees		