



Discounts for CIB Card Holders

Region	Hotel	Discount Percentage
Hurghada	Jaz Aquamarine Resort	15%
	Jaz Neo Ivory Suites	15%
	Iberotel Casa Del Mar Resort	15%
	Jaz Elite Casa Del Mar Beach	15%
	Jaz Elite Asteria	15%
Makadi	Jaz Aquaviva	15%
	Steigenberger Alaya (Adults only)	15%
	Jaz Makadina	15%
	Jaz Neo Saraya Palms	15%
	Jaz Saraya Resort	15%
	Jaz Makadi Oasis Resort	15%
	Jaz Makadi Star & Spa	15%
	Jaz Palmariva Beach	15%
	JAZ Royal Palmariva	15%
	Iberotel Makadi Beach	15%
	Soma Bay	Jaz Soma Beach
North Coast	Jaz Almaza Beach	15%
Marsa Allam	Jaz Elite Rivera	15%
	Jaz Elite Maraya	15%
	Jaz Lamaya	15%
	Jaz Samaya	15%
	Jaz Solaya	15%
	Steigenberger Alaya (Adults only)	15%
	Iberotel Costa Mares	15%
	Steigenberger Coraya (Adults only)	15%
	Jaz Elite Amara	15%
	Jaz Dar El Madina	15%



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Region	Hotel	Discount Percentage
Dahab	Jaz Dahabeya	15%
Sharm El Sheikh	Jaz Mirabel Beach	15%
	Jaz Mirabel Park	15%
	Jaz Mirabel Club	15%
	Jaz Belvedere	15%
	Iberotel Palace (Adult Only)	15%
	Jaz Fanara Resort	15%
	Iberotel Redsina	15%
	Jaz Sharks Bay	15%

Conditions:

- For Egyptian guest nationality & foreign resident, not applied for Foreigners.
- Will be according to the hotel's availability and valid till 31/12/2026.
- Valid exclusively for CIB customers card holders.
- Booking should be only directly with the hotel reservation team or Central reservation team.
- Discount is not combinable with any other discount during the requested period.
- Meal plan, Children policy, Family plan, supplements and any conditions will be advised from each hotel reservation department individually on the booking confirmations.

Reservation Procedure:

For your convenience, we have dedicated a direct number and e-mails to ensure an easy access for reservation process centralreservation@jazhotels.com, or you can contact the hotels directly on:

Region	(CISCO) / TEL	Reservation Email	Front Office Email
Iberotel Makadi Beach	(7023) 0653590018/17	reservation.makadibeach@jazhotels.com	fo.makadibeach@jazhotels.com
Jaz Makadina	(7053) 0653590025/34	reservation.makadina@jazhotels.com	fo.makadina@jazhotels.com
Jaz Makadi Oasis	(7014) 0653590058/50	reservation.makadioasis@jazhotels.com	fo.makadioasis@jazhotels.com
Jaz Sraya Palms	(7062) 0653590690	reservation.sarayapalms@jazhotels.com	fo.sarayapalms@jazhotels.com
Steigenberger Makadi	(7062) 0653590580	reservations.makadi@steigenberger.com	fo@steigenbergermakadi.com
Jaz Makadi Star & Spa	(7042) 0653590570	reservation.makadistar@jazhotels.com	fo.makadistar@jazhotels.com
Jaz Aquaviva	0653590225/6	reservation.aquaviva@jazhotels.com	fo.aquaviva@jazhotels.com
Jaz Makadi Saraya Resort	(7032) 0653590120	reservation.makadisaraya@jazhotels.com	fo.makadisaraya@jazhotels.com



Region	(CISCO) / TEL	Reservation Email	Front Office Email
Jaz Casa Del Mar	Amr 01007055657	reservation.casadelmar@jazhotels.com	fo.casadelmar@jazhotels.com
Jaz Aquamarine	(7087) 0653461100/4	reservation.aquamarine@jazhotels.com	fo.aquamarine@jazhotels.com
Iberotel Palace	(7104) 0693661111	reservation.palace@jazhotels.com	fo.palace@jazhotels.com
Jaz Fanara Resort	(7112) 0693663966	reservation.fanara@jazhotels.com	fo.fanara@jazhotels.com
Jaz Belvedere	(7122) 0693670441/2	reservation.belvedere@jazhotels.com	fo.belvedere@jazhotels.com
Jaz Mirabel Beach	(7136) 0693710371	reservation.mirabel@jazhotels.com	fo.mirabel@jazhotels.com
Iberotel Redsina	693710053	reservation.redsina@jazhotels.com	fo.redsina@jazhotels.com
Jaz Sharks Bay	(7152) 0693604506	reservation@solymarsharksbay.com	fo@solymarsharksbay.com
Steigenberger Coraya Beach	(7093) 0653750000	reservation.coraya@steigenberger.com	fo.coraya@steigenberger.com
Jaz Alaya	Gamal Fayed 01201727076	reservation.alaya@jazhotels.com	fo.alaya@jazhotels.com
Iberotel Costa Mares	(Hotel 01001142224)	reservation.costamares@jazhotels.com	fo.costamares@jazhotels.com
Jaz Lamaya & Samaya Resort	(7097) 0653750030	reservation.lamaya@jazhotels.com	fo.lamaya@jazhotels.com
Jaz Amara	(0)65 3700515	reservation.amara@jazhotels.com	fo.amara@jazhotels.com
Jaz Solaya & Jaz Dar El Madina	(7095) 0653750015	reservation.solaya@jazhotels.com	fo.solaya@jazhotels.com

- Reservations requests should be received through an official e-mail, stating number of rooms, guest's name, and check-in & out dates as well as board basis.
- Accepted booking will be confirmed by the hotel, back to sender via same channel (e-mail) in order to be guaranteed, while verbal confirmations are not considered a commitment on the hotel.
- All confirmed reservations should be guaranteed by the client directly by deposit, credit card authorization while in case it is not guaranteed, it will be subject to release on the payment due date mentioned in the hotel confirmation.

Reservation Payment:

- Guest should settle the accommodation charges on the payment option date mentioned in the booking confirmation sent by the reservation department (either cash, bank transfer, or credit card authorization).
- Extras should be settled before check out.
- The credit card pre-authorization form with a clear copy of a valid credit card is required upon booking in order to guarantee the reservation.

Bank details:

- Will be advised by our reservation department in the booking confirmation.

Cancellation & No Show policy except Peak periods:

- In case of cancellation within 03 days prior to arrival, a one-night cancellation fee per room will be charged.
- In case of same day cancellation or no Show, the full stay will be charged.
- All cancellations or no show cases should be covered by the customer directly and there is no responsibility towards the company.

Cancellation & No Show policy during Peak Periods:

- In case of no show or cancellation within 07 days prior to arrival during the peak periods, one night penalty will be charged.
- In case of within 03 days prior to arrival, same day cancellation or no Show, full stay will be charged.
- All cancellations or no show cases should be covered by the customer directly and there is no responsibility towards the company.