

INVESTOR RELATIONS presentation

Q1'2016



A BANK TO TRUST



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Egypt's Fact Sheet

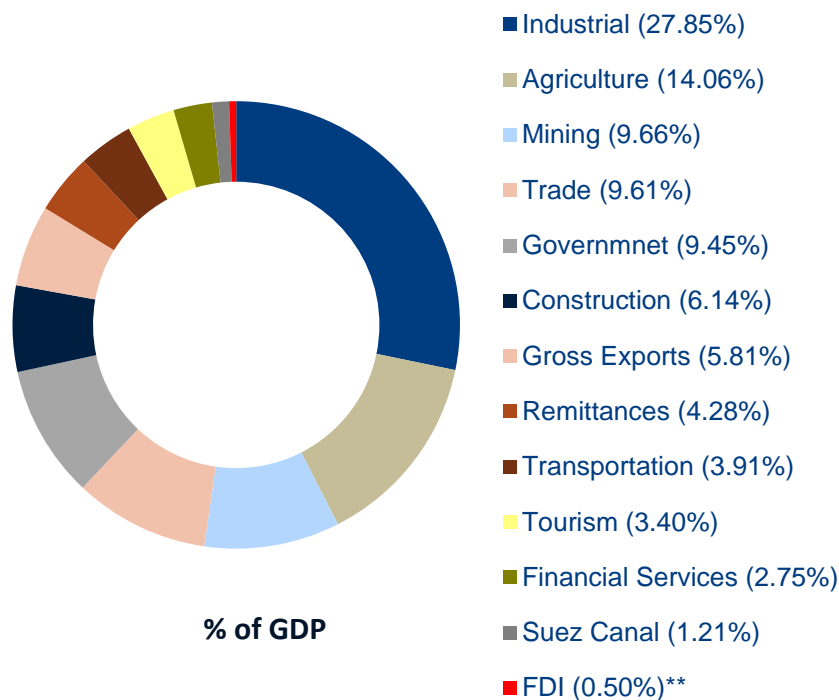
Overview

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DIVERSIFIED ECONOMY¹



COUNTRY PROFILE

- 🌐 Name: **Arab Republic of Egypt**
- 🌐 Capital: **Cairo**
- 🌐 Currency: **Egyptian Pound (EGP)**
- 🌐 Total area: **c.1,002,000 sqm.km**
- 🌐 Inhabited area: **7.88% of total area**
- 🌐 Governorates: **27**

FAVORABLE DEMOGRAPHICS

- 🌐 Population: **90.9mn²**
- 🌐 Median age: **25^{2*}**
- 🌐 Labor force/population: **32.20%***
- 🌐 Unemployment rate: **12.80%^{1*}**
- 🌐 **Most populous country in the Middle East**
- 🌐 **3rd most populous in Africa**
- 🌐 **Production age totals to c.50% of total population**
- 🌐 **Over 85% of the population is below 55 years**

¹ CBE, Figures as of July/September 2014/2015

² CAPMAS, as of 12/5/2016

^{1*} CAPMAS, as of Q1 2015

² *CIA, World Fact Book

* CBE, Preliminary figure

** As of Q2 2015/2016

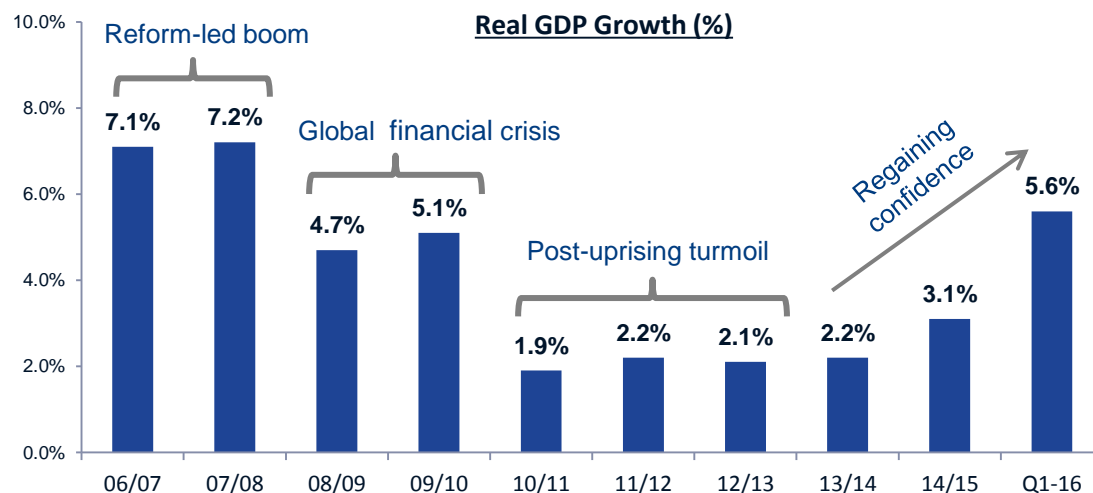
Macro-Environment

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MANAGEABLE DEBT

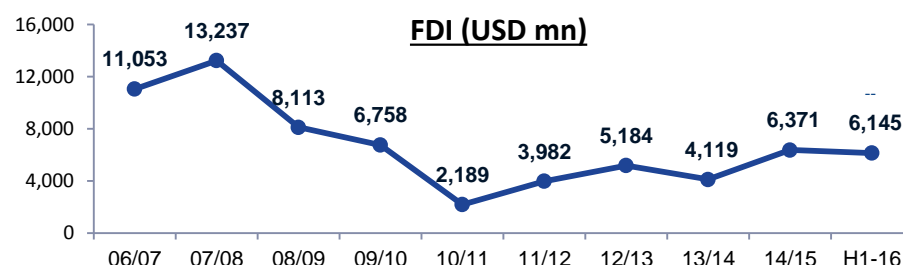
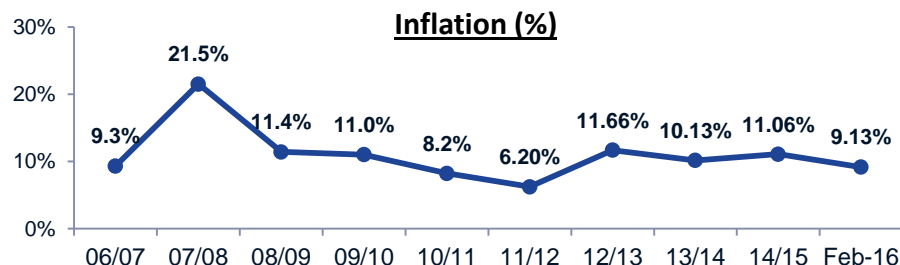
- Net International Reserve: **\$16.6bn (Mar.'16)**
- Current A/C balance: **-\$5,025mn*****
- LT external debt: **\$43.4bn*****
- ST external debt: **\$4.4bn*****
- c.80% of debt in LCY, held by public sector*

GROWTH OPPORTUNITIES

- Nominal GDP: **EGP 1,372,592mn****
- GDP/Capita: **\$11,849³ (2015)**

CONSUMPTION

- Private consumption/GDP: **84.39%****
- Public consumption/GDP: **10.93%****



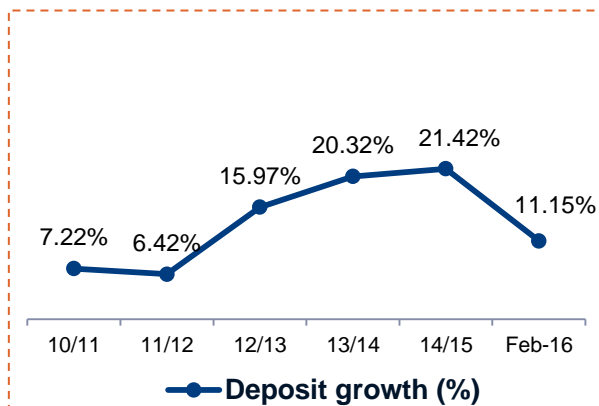
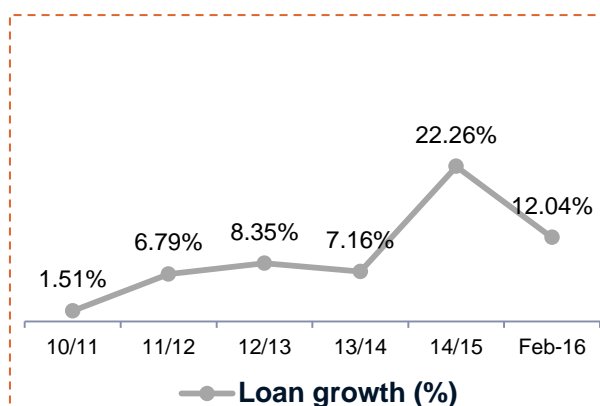
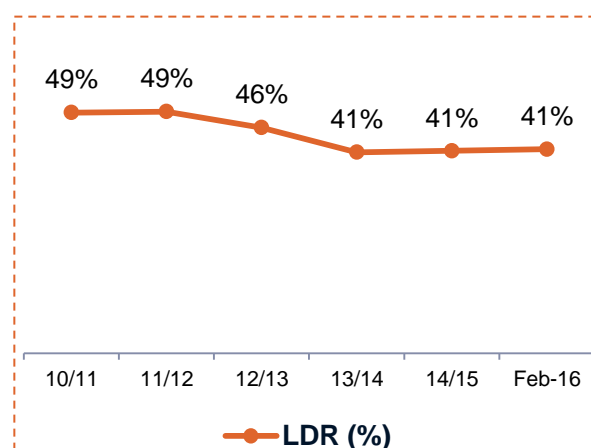
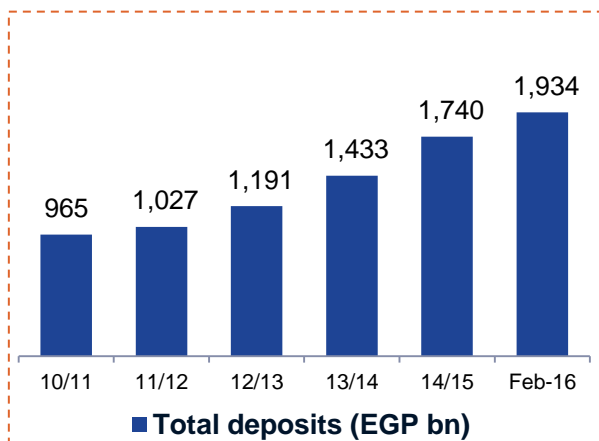
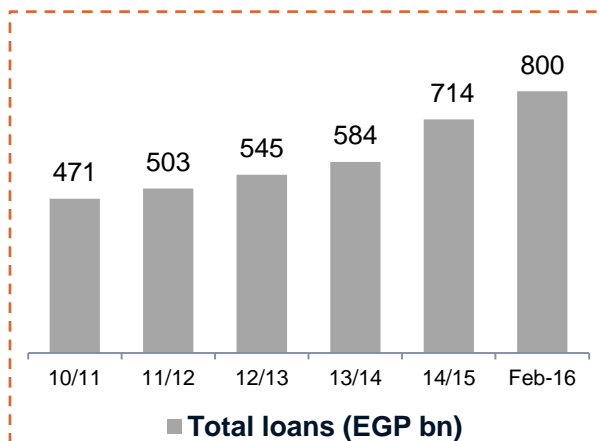
Egypt's Banking Sector

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UNDERLEVERAGED

- Total # of banks: **40***
- Total bank lending facilities/GDP: **28.06%****
- Corporate loans/GDP: **21.14%****
- Household debt/GDP: **6.92%****
- Loans/Deposits: **41.47%*****

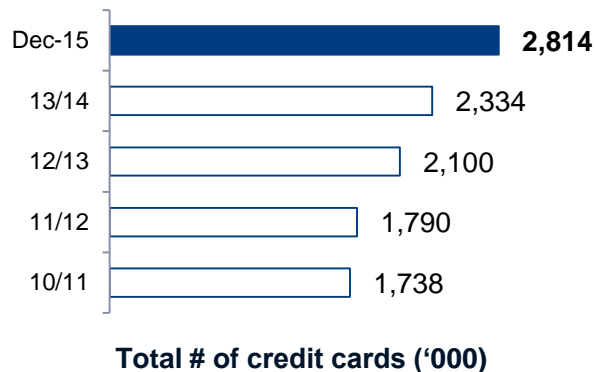
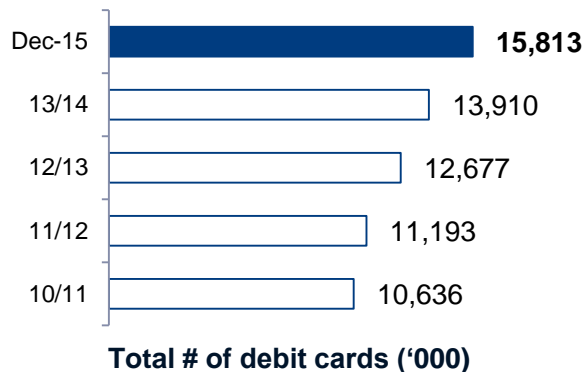
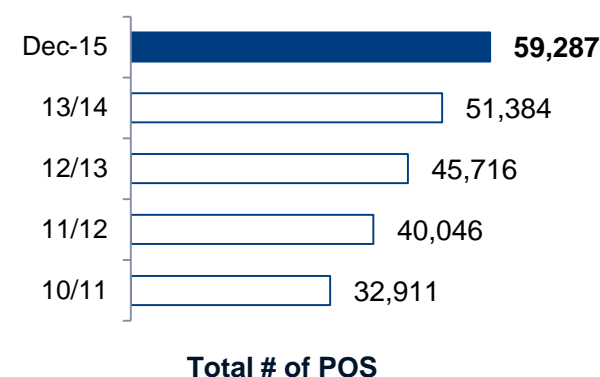
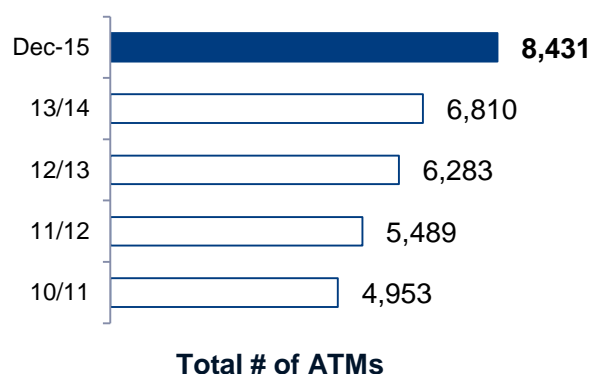
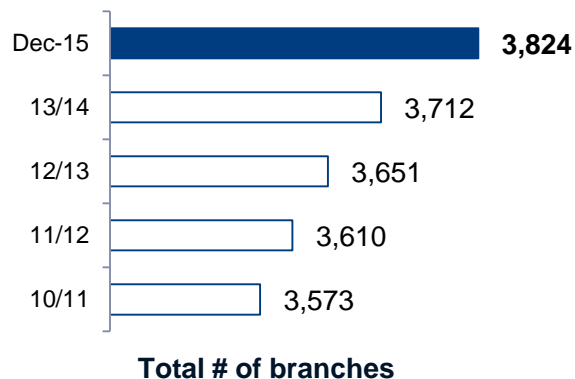
Egypt's Banking Sector (Cont'd)

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BANKING REFORMS

- ⊗ **Phase I** (2005-2008): completed
- ⊗ **Phase II** (2009- 2011): improving regulatory environment, adopting Basel II, increased focus on corporate governance, limit concentrated risk exposure and proprietary investment
- ⊗ **Phase III** (2011-2012): finalized fine-tuning of regulations
- ⊗ **Phase IV** (Ongoing): parallel run of existing regulations on capital adequacy and Basel II, finalizing data warehousing framework, final regulations on leverage ratio, 2nd discussion paper on LCR and NSFR, final regulations on ICAAP, Capital conservation buffer

The Challenges

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Slow improvement in standards of living¹

UNDP Human Development Index: Score 0.690, ranked 108/188 in 2014

Low quality health care services²

5.6% of GDP spent on health care services in 2014

Ease of doing business index²

Ranked 131/189 in 2015

Budget deficit³

13% of GDP in FY 2014/2015

Competitiveness index⁴

Ranked 116/140

1 UNDP, Human Development Reports 2015

2 World Bank Database

3 CBE (March 2016 Statistical Bulletin)

4 World Economic Forum's Competitiveness Index 2015-2016

Why Egypt?

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ECONOMIC ENVIRONMENT

- Among the most diverse in the MENA region

MEGA PROJECTS

- New Suez Canal
- New Cairo Administrative Capital
- Development Passage in Western Desert
- Golden Triangle in the South
- North Coast development plan
- 1.5 million feddan reclamation project in New Valley

GENERAL REFORMS

- Fuel subsidies
- Corporate tax
- Investment law
- CBE mechanism for FCY repatriation
- Mobile financial services
- Mortgage lending
- Micro-Finance

FINANCIAL INCLUSION

- Attracting retail into banks (over 80% of adult population unbanked)
- Unveiling opportunities within SMEs
- Initiative to pay government employees via debit cards
- Integration of grey economy

POLITICAL STABILITY

- Building new political structure
- General optimism about the political future in Egypt
- Moving to a more open political system

ATTRACTS INVESTMENTS

- Numerous agreements and MOUs signed with many countries; latest with France, Saudi Arabia and Bahrain during their recent visits to Egypt
- Proximity to international markets
- Broad and increasing local consumer base
- Low labor costs

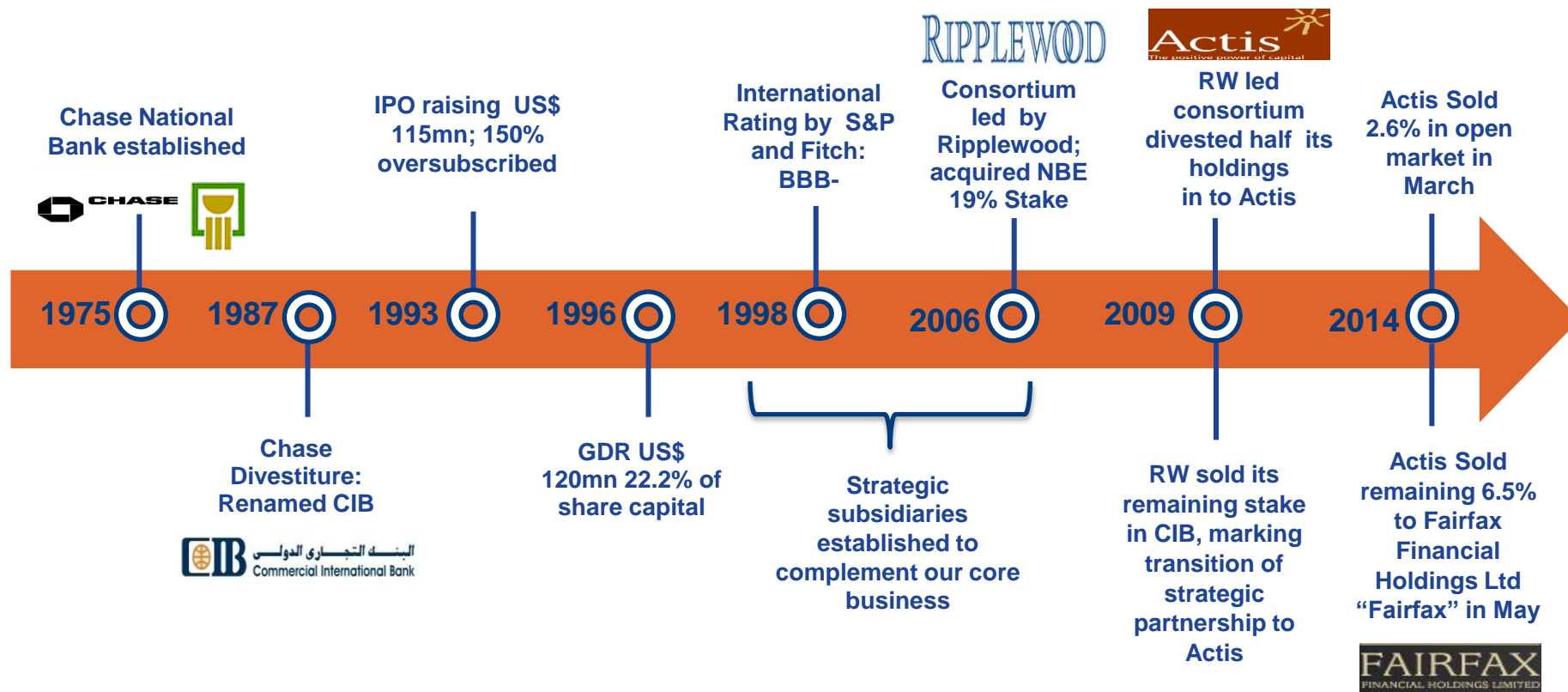
CIB at a Glance

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CIB's Key Milestones

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1975

- First joint venture bank in Egypt; Chase National Bank

1993

- Egypt's largest local bank IPO, oversubscription of 150% , 1.5 mn shares sold generating EGP 390 mn in proceeds

1997

- First private sector bank with investment rating 'BBB -' by Fitch IBCA

1977

- First private sector bank to create a dedicated division providing 24/7 banking services to shipping clients, with primary focus on business in Suez Canal

1994

- First bank to connect with the international SWIFT network

1987

- Following Chase Manhattan divestiture due to a shift in their strategy, the Bank's name was changed to Commercial International Bank (CIB)

1996

- First Egyptian bank to have a GDR program on LSE

1998

- First private sector bank with investment rating 'BBB -' by S&P

1989

- CIB has been selected by the IATA to act as the BSP agent in Egypt, and remains the sole bank that offers this service to airline passengers

1997

- CIB concludes first & largest Euro syndicated loan (USD 200 mn)

CIB's Key Milestones (Cont'd)

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2001

- ⊗ First Egyptian bank to register on NYSE; ADR Level 1
- ⊗ First bank to introduce FX services for 5 currencies on ATM

2005

- ⊗ Only bank in Egypt to be awarded JP Morgan Quality Recognition Award (2005-2012)

2006

- ⊗ First bank in Egypt to execute EGP 200 mn R'epo transaction in the local market

2009

- ⊗ Only Egyptian bank recognized as 'Best Bank in Egypt' by 4 publications in the same year; Euromoney, Global Finance, EMEA Finance, & The Banker

2010

- ⊗ First Egyptian bank to establish a GTS department
- ⊗ First and only local bank in Egypt to begin enforcing Business Continuity Standards
- ⊗ CIB Foundation becomes the first in Egypt to have its annual budget institutionalized as part of its founding institution's by-laws, as CIB shareholders unanimously agreed to dedicate 1% of Bank's net annual profit to the Foundation

2012

- ⊗ First Egyptian bank to establish a Sustainable Development Department

2013

- ⊗ First Egyptian bank to receive JP Morgan Elite STP Award
- ⊗ First Egyptian bank to upgrade its ADR to be traded on OTCQX platform US

2014

- ⊗ First Egyptian bank to sign agreement with MCDR to issue debit cards for investors to collect cash dividends
- ⊗ First co-branded credit card; Mileseverywhere, with EgyptAir
- ⊗ First block trading transaction on the EGX, when Actis sells its 6.5% stake in CIB to Fairfax

Subsidiaries and Associates

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EGYPT FACTORS

Owens: 49%

Profile: 1st non-banking financial institution in Egypt specializing in factoring

CI CAPITAL HOLDING*



- Wholly owned by CIB
- Full-fledged Investment Bank;
 - Securities Brokerage
 - Asset Management
 - Investment Banking
 - Equities Research
 - Leasing



FALCON

Ownership: 40%

Profile: Offers a full suite of security services;

- Private security,
- Premises protection,
- Cash-in-Transit (CIT),
- Electronic security system solutions,
- General and facility management services,
- Touristic and governmental concierge services

* CIB sold its stake in CORPLEASE to CI Capital in December 2015

* CIB signed an SPA with Beltone Financial Holding, a subsidiary of Orascom Telecom and Media Technology ("OTMT"), on February 28th, 2016

* Both parties are awaiting regulatory approvals to finalize the deal

Lines of Business

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INSTITUTIONAL BANKING

CONSUMER BANKING

<i>Profile</i>	Market leader Prime contributor to profitability	The take-off for a world class consumer banking franchise
<i>Focus</i>	<ul style="list-style-type: none">• Large and medium-size corporates (MNCs, institutions and banks)• Project finance and syndicated loans• Treasury and capital Markets Services• Transactional banking services	<ul style="list-style-type: none">• Retail customers (with special focus on Wealth and Plus)• Business Banking (SMEs)
<i>Contribution to loans</i>	78.6%	21.4%
<i>Contribution to deposits</i>	28.8%	71.2%
<i># of customers</i>	11,329	787,685

Business Banking

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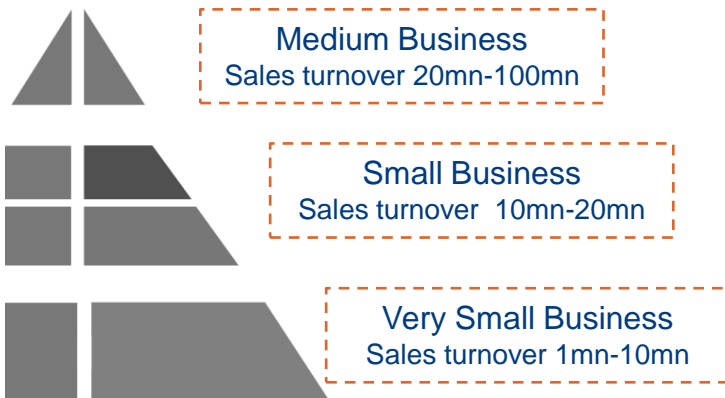
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- ⊗ Caters to SMEs
- ⊗ Covers all sectors and industries through more than 100 well-trained Relationship Managers across the country



CUSTOMER SEGMENTATION



FULL RANGE OF FINANCIAL SOLUTIONS



Our Stock in a Nutshell

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STOCK EXCHANGES

Listed **Egyptian Stock Exchange (EGX)**
 Listed **London Stock Exchange (LSE)**
 Traded **New York Stock Exchange (NYSE)**

TICKER

COMI
CBKD
CIBEY

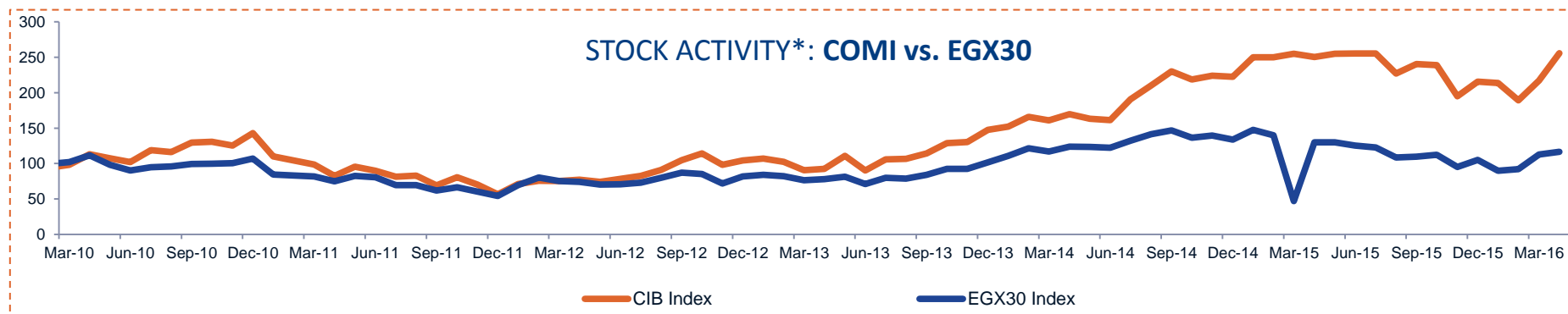
SHARE INFORMATION

Shares outstanding **1,153,866,000**
 Par value **EGP 10.00**
 GDR convertibility **1:1**

52 WEEKS* PERFORMANCE

High **EGP 47.21**
 Low **EGP 28.90**

	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>YTD 2016**</u>
<i>Market Cap. (EGP)</i>	27,176mn	11,096mn	20,646mn	29,329mn	44,673mn	43,691mn	50,655mn
<i>Avg. Daily Volume</i>	1.51mn	0.86mn	1.58mn	0.90mn	2.20mn	1.59mn	2.26mn
<i>Avg. Daily Price (EGP)</i>	38.02	24.04	18.85	24.26	41.30	42.30	37.08



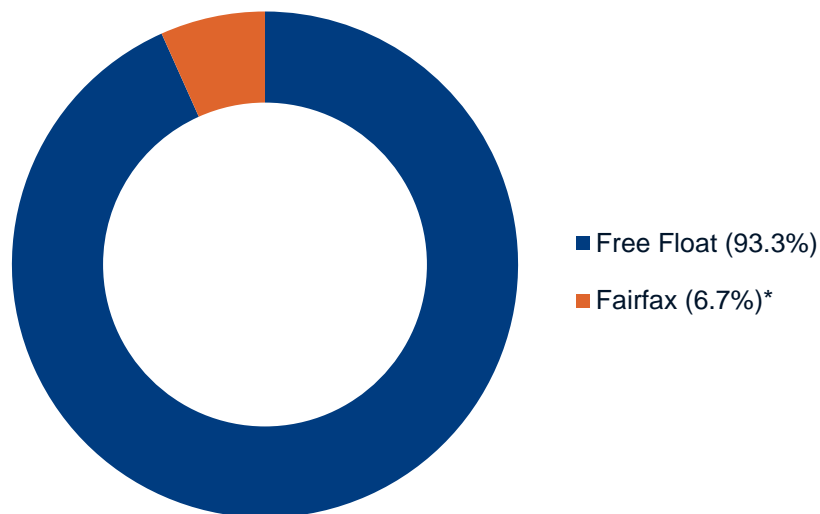
Shareholding Structure

Overview

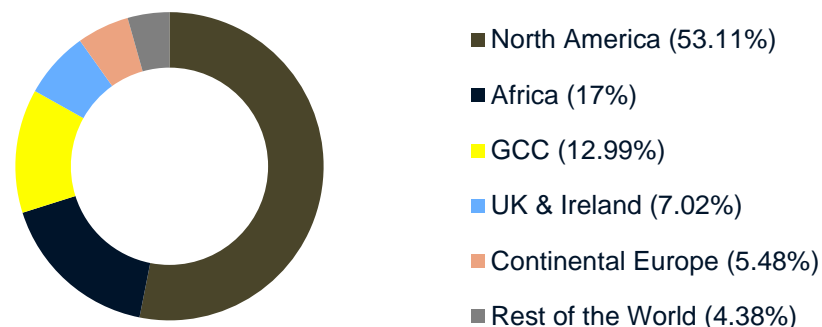
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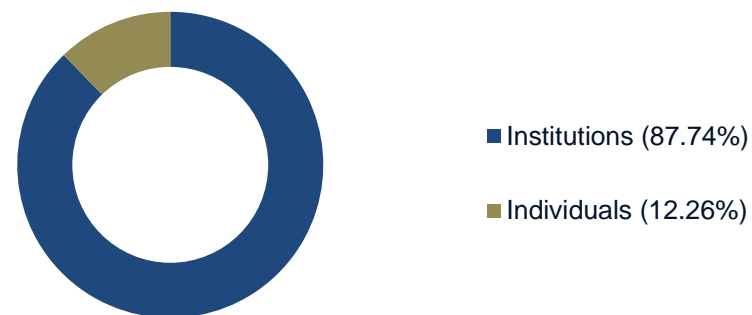
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FREE FLOAT BY REGION



FREE FLOAT BY CATEGORY



Our Presence in Egypt

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DISTRIBUTION NETWORK

187 Total Branches and Units

108 Cairo

26 Alexandria

25 Sinai and Canal

16 Upper Egypt and Red Sea

12 Delta

**CIB's
footprint**

DIGITAL BANKING

1,852,675 Website visits

180,649 Internet Banking users

677,457 Call Center Calls

210,998 IVR calls

10,887 POS

675 ATMs

DIGITAL BANKING INITIATIVES



Smart Wallet Launch



Vodafone Cash



Internet Banking CBE New regulations



Corporate Card ATM Deposit



ATM Cheques Deposits



Internet Banking Credit Card Functions



AUC Venture Lab



AUC Cashless Campus (Pilot Phase)



Corporate Governance

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COMMITMENT TO SOUND CORPORATE GOVERNANCE PRACTICES CONTINUES TO DEFINE CIB

This commitment is supported by several mandates:

- ⊗ Several internal policies, risk controls, and manuals have been put in place to ensure that all business aspects are not only covered, but well-governed (including risk management, compliance, audit, remuneration, evaluation, succession planning, code of conduct, and budgeting)
- ⊗ Segregation of the role of Executive Management and Board of Directors
- ⊗ Highly skilled Investor Relations team

The Board carries on with its mandate to continuously improve the overall corporate governance framework by regularly reviewing and supervising the Bank's practices

The Board's main responsibilities include:

- ⊗ Setting the Bank's overall strategy and overseeing its execution
- ⊗ Establishing internal control mechanisms
- ⊗ Setting the Bank's risk appetite and regularly monitoring performance indicators against approved, defined appetite
- ⊗ Approving IT Group strategy and review it periodically, especially with regards to the confidentiality of the Bank's information
- ⊗ Ensuring that shareholders' interests are being catered to

We take pride in our strong corporate governance structures which include:

- ⊗ Experienced team of professional executive directors and senior management
- ⊗ Distinguished group of non-executive directors
- ⊗ Competent board committees

Board of Directors

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- ⊗ The Board and its committees are governed by well-defined charters that sets out its responsibilities and composition requirements
- ⊗ The Board is supported by internal and external auditors

8 committees assist in fulfilling the Board's responsibilities;

Non-executive

AUDIT COMMITTEE

CORPORATE GOVERNANCE & COMPENSATION COMMITTEE

RISK COMMITTEE

OPERATIONS & IT COMMITTEE

SUSTAINABILITY ADVISORY BOARD

Executive

HIGH LENDING & INVESTMENT COMMITTEE

MANAGEMENT COMMITTEE

AFFILIATES COMMITTEE

CIB's Board consists of 8 members, 7 are non-executive*

HISHAM EZZ AI-ARAB

Chairman and Managing Director

JAWAID MIRZA

Non-executive Board member

NADIA MAKRAM EBEID

Executive Director of the Center for Environment and Development for the Arab Region and Europe (CEDARE)

YASSER HASHEM

Managing Partner of Zaki Hashem and Partners attorneys at law

MARK RICHARDS

Head of Financial Services of Actis

MEDHAT HASSANEIN

Egypt's former Minister of Finance

SHERIF KAMEL

Dean of School of Business Administration (AUC)

BIJAN KHOSROWSHAHI

President and CEO Fairfax International

Our Strategy

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TODAY

TOMMORROW

Financial Performance Drivers

Quality loan growth, with focus on increasing product penetration and SoW

Deposit growth, specially from households

Transactional banking services



- Positioned as trade finance hub for Egypt
- Focus on SMEs & underpenetrated retail banking segment
- Capture the pent-up CAPEX and investments inflow

Customer Centricity

Adopting a customer relationship model

Started offering bundled financial solutions

Undertaking several service quality initiatives to improve customer satisfaction



- Deepen understanding of customer behavior through data analytics
- Adding granularity to customer segments for client life cycle management
- Development of need-based bundled value propositions

Operational Efficiency

Centralization of Operations

Increasing the automation of processes

Core system stabilization



- Focus on operational efficiency and productivity gains
- Digitize banking experience and work towards straight through processing

Organizational Development

Performance driven culture

Focus on learning and development

Adoption of corporate governance best practices and solid CSR strategy



- Establishing a social and environmental management system
- Become Egypt's number 1 "Green Bank"
- Development in human capital and alignment to accommodate with the digital transformation



Business Continuity Management

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Pioneer in implementing international standards and best practices; established in 2010; ahead of all major players in the market

Set a unique model within the Egyptian financial sector in Business Continuity industry; since 2014, CIB was shortlisted for 10 global and regional Business Continuity excellence awards from 3 of the most reputed organizations in the BCM industry worldwide

Award winner of “Business Continuity Team of the Year 2015” from Disaster Recovery Institute International (DRII)

Information and cyber security is a major area of focus for the CIB, aiming to create a safer operational and business environment

INITIATIVES

CIB continues to invest in further improving its business continuity and recovery capabilities to ensure it provides sustainable and uninterrupted services to our customers

- ⊗ Progressive Disaster Recovery Planning
- ⊗ Continuous Alternate Sites Enhancement
- ⊗ Moving towards ISO22301 Certification
- ⊗ Critical Suppliers Management
- ⊗ Automation and Performance Metrics Management

International Awards and Recognition

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2016

- Best Trade Finance Provider in Egypt by Global Finance
- Best Treasury & Cash Management Providers in Egypt by Global Finance
- Best Bank in Egypt Supporting Women Owned and Women Run Businesses by the American Chamber of Commerce in Egypt
- Best Bank in Egypt 2016 - By Global Finance
- Best Employee Engagement Initiative in the Middle East by the Asian Banker
- Best Retail Risk Management Initiative in the Middle East by the Asian Banker

More awards available: www.cibeg.com/English/AboutCIB/Pages/Awards.aspx





Performance Snapshot: 31 March 2016

Overview	About CIB	Financial Review	Conclusion
TOTAL ASSETS EGP 192,907mn Dec.'15: EGP 179,500mn; 7.47% YTD	NET LOANS EGP 60,055mn Dec.'15: EGP 56,836mn; 5.66% YTD	CUSTOMER DEPOSITS EGP 169,352mn Dec.'15: EGP 155,234mn; 9.09% YTD	SHAREHOLDERS' EQUITY EGP 14,556mn Dec.'15: EGP 16,535mn; -12% YTD
REVENUES EGP 2,627mn Mar.'15: EGP 2,527mn; 4% YOY	NPAT EGP 1,292mn Mar.'15: EGP 1,108mn; 16.55% YOY	NPLs/GROSS LOANS* 4.68% Mar.'15: 3.64%; 28.73% YOY	CAR 13.43% Mar.'15: 14.05%; -4.41% YOY
ROAE** 34.84% Mar.'15: 32.06%; 8.66% YOY	ROAA** 2.79% Mar.'15: 2.95%; -5.73% YOY	COST/INCOME 24.64% Mar.'15: 19.14%; 28.71% YOY	NIM* 5.81% Mar.'15: 5.61%; 3.63% YOY

*Ratios on a standalone basis

** Ratio after appropriation

This slide shows CIB's Q1'2016 performance, figures on a consolidated basis unless otherwise stated

Funding Overview

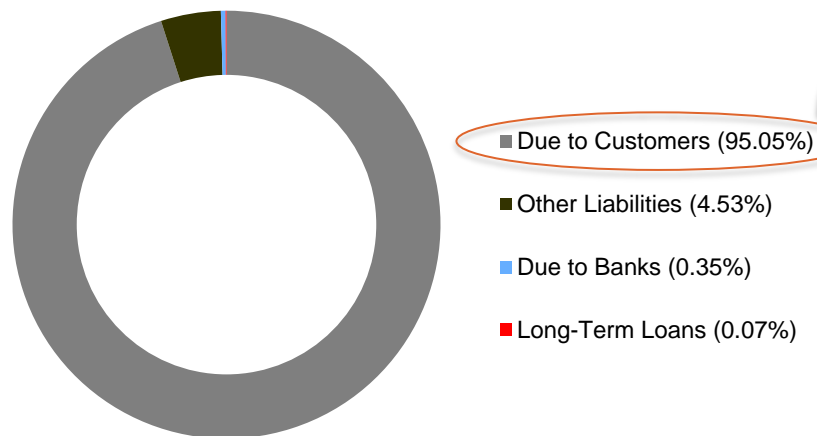
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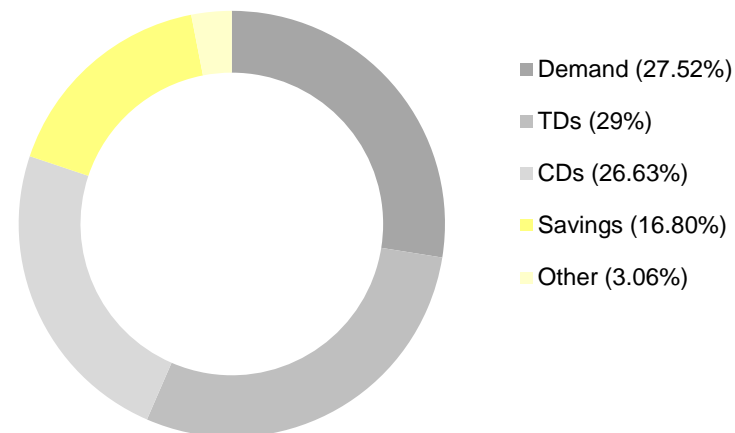
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FUNDING STRUCTURE



CUSTOMER DEPOSIT MIX





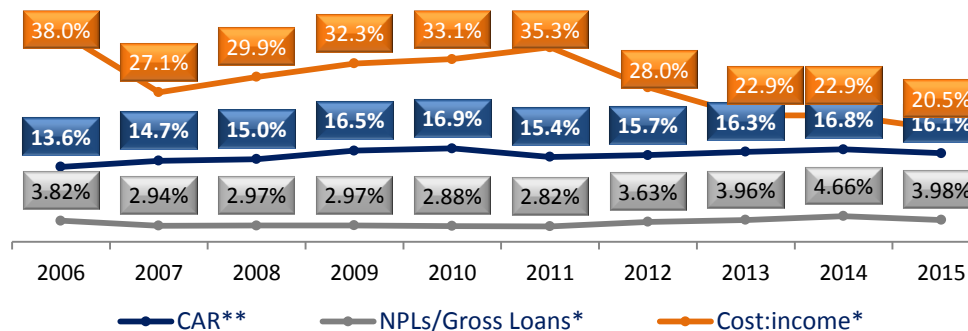
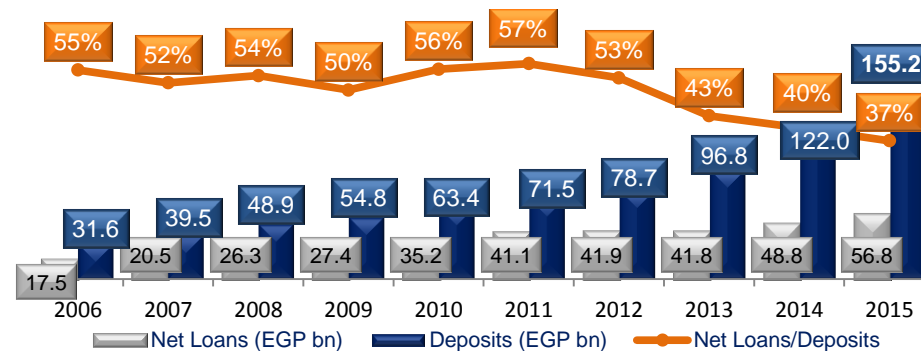
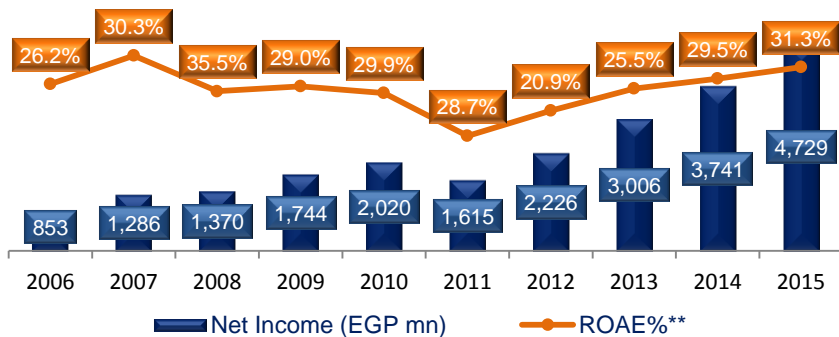
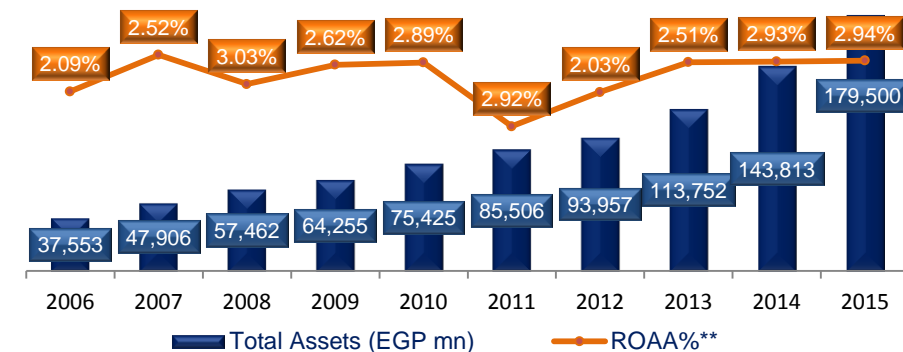
10-Year Performance Summary

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Years	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Branches and Units	119	131	152	155	153	154	156	152	160	187
Headcount	2,477	3,508	4,014	4,426	4,750	4,845	5,181	5,490	5,697	5,983

Position Among Peers

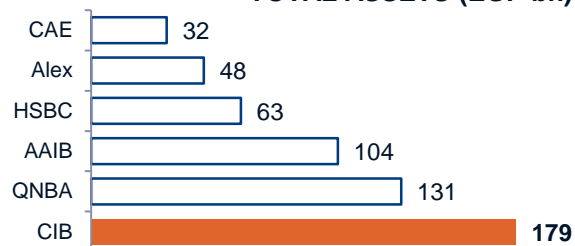
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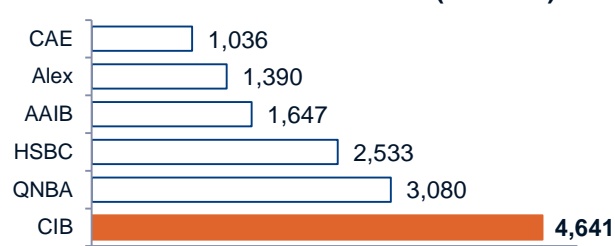
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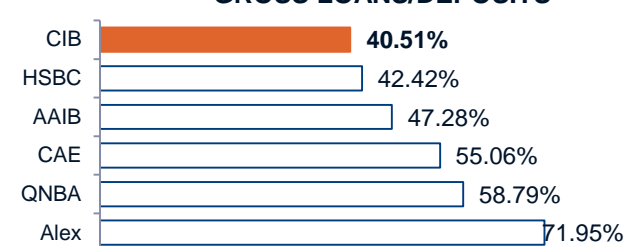
TOTAL ASSETS (EGP bn)



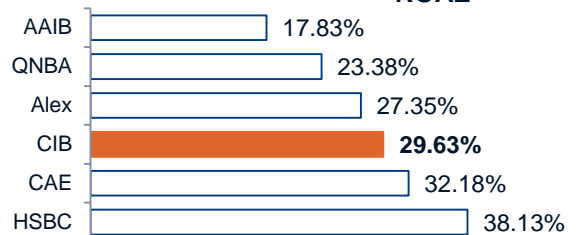
NET INCOME (EGP mn)



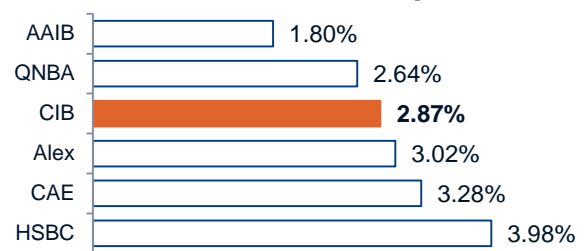
GROSS LOANS/DEPOSITS



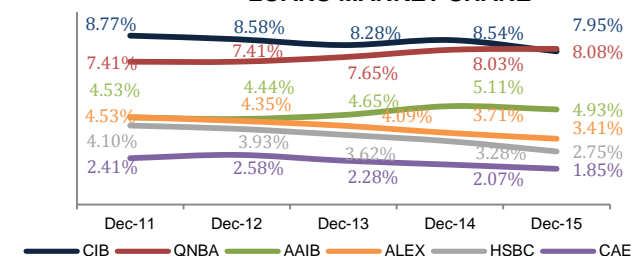
ROAE



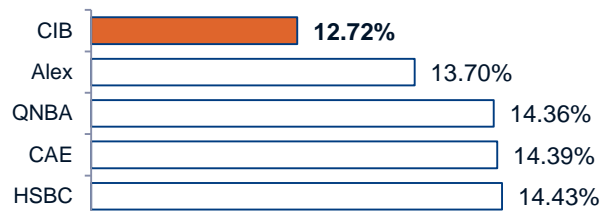
ROAA



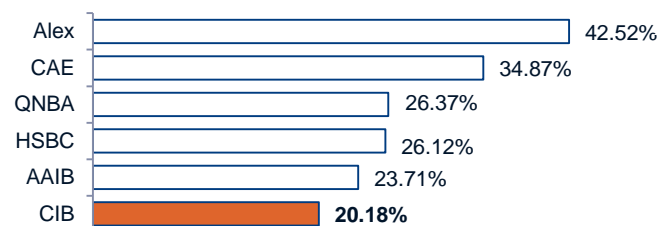
LOANS MARKET SHARE



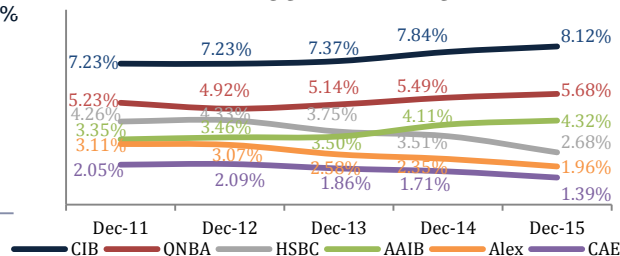
CAR



COST/INCOME



DEPOSIT MARKET SHARE





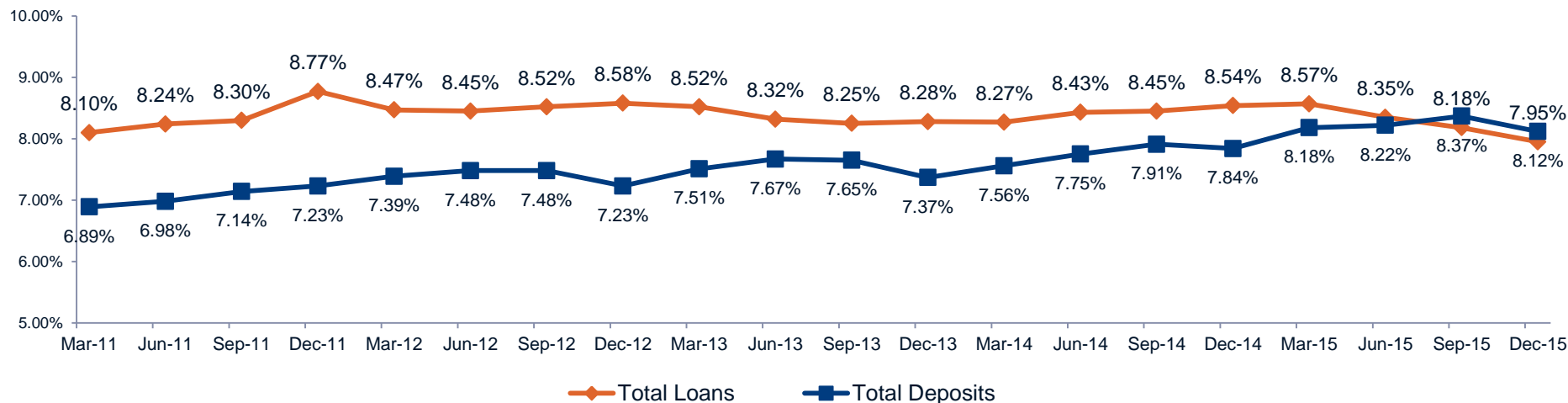
Market Share

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MARKET SHARE AS OF JAN-16

Total Loans 8.01%

- LCY Loans 6.73%
- FCY Loans 10.93%
- Household Loans 6.45%
- Institutional Loans 8.51%

MARKET SHARE AS OF JAN-16

Total Deposits 8.26%

- LCY Deposits 7.39%
- FCY Deposits 11.95%
- Household Loans 7.10%
- Institutional 10.22%



Why CIB?

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Extremely skilled and experienced Management Team

Highly qualified Board of Directors

Among the best Investor Relations teams

Strong brand equity in the market

Conservative provisioning policies

Prudent credit policies

PROFITABILITY

- ⊗ NPAT EGP 1bn
- ⊗ Total revenues EGP 2.6bn

Asset Quality

- ⊗ NPL/Gross loans 4.68%*
- ⊗ Direct Coverage Ratio 171%*

LIQUIDITY

- ⊗ High liquidity
- ⊗ Gross LDR 39.3%

KPIs

- ⊗ ROAA 2.79%**
- ⊗ ROAE 34.8%**
- ⊗ Cost/income 24.6%

LARGEST IN

- ⊗ Total Assets EGP 193bn
- ⊗ Market Cap EGP 44.1bn in private banks***



Thank You!

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- ⊗ For more information, please visit our website; www.cibeg.com
- ⊗ To read about the projects that the CIB Foundation has helped support, and to know ways in which you can donate, please visit www.cibfoundationegypt.org

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