

INVESTOR RELATIONS presentation

Year-end 2017



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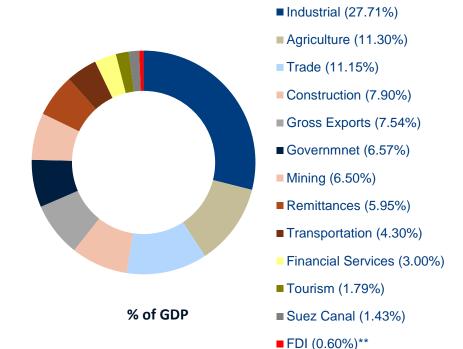
Overview

About CIB

Financial Review

Conclusion

DIVERSIFIED ECONOMY¹



COUNTRY PROFILE

- Name: Arab Republic of Egypt
- **Capital: Cairo**
- **©** Currency: **Egyptian Pound (EGP)**
- Total area: c.1,002,000 sqm.km
- # Inhibited area: 7.88% of total area
- Governorates: 27

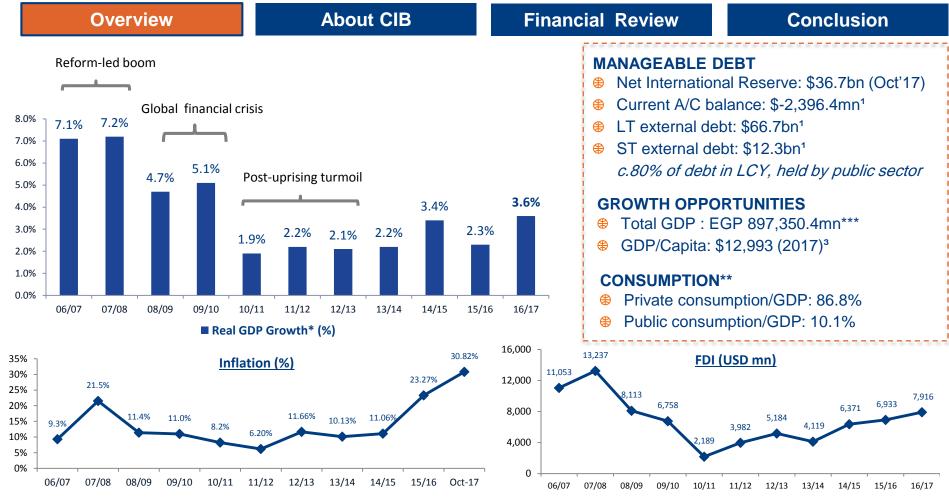
FAVORABLE DEMOGRAPHICS

- **B** Population: 96.4 mn²
- **Median age: 24**2*
- Labor force/population: 31.8%*
- Unemployment rate: 11.3%¹*
- Most populous country in the Middle East
- **#** 3rd most populous in Africa
- **B** Production age totals to c.50% of total population
- **Over 85% of the population is below 55 years**





Macro-Environment



¹CBE, figures as of Q4 2016/2017



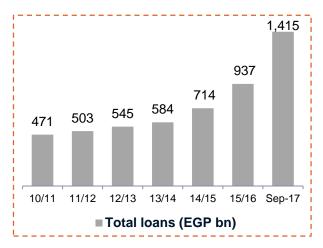
Egypt's Banking Sector

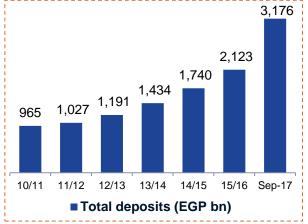
Overview

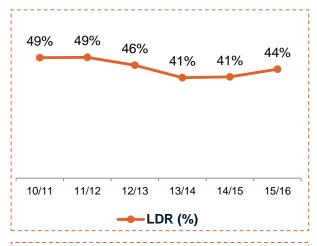
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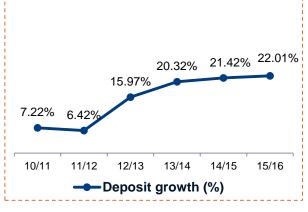
Conclusion











UNDERLEVERAGED

- Total # of banks: 38*
- Total bank lending facilities/GDP: 41.01%**
- Corporate loans/GDP: 33.83%**
- # Household debt/GDP: 7.18%**
- \$\text{\text{Loans/Deposits: 44.7%***}}\$



* After The Bank of Nova Scotia and The National Bank of Oman obtained approvals to cease operations in Egypt

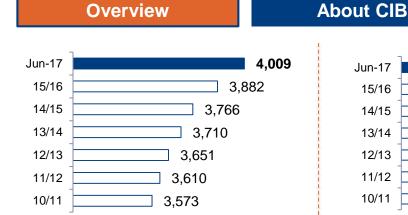
***Loans/Deposits as of September 2017

**GDP by expenditure at market price

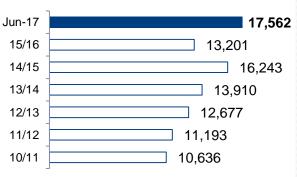
Figures as per CBE



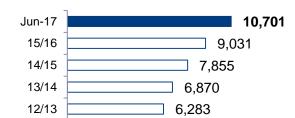
Egypt's Banking Sector (Cont'd)







Total # of debit cards ('000)*



5,489

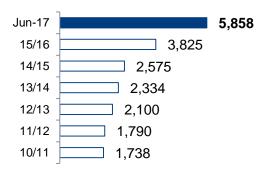
4.953

Financial Review

Total # of ATMs

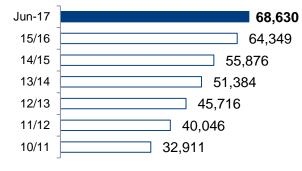
11/12

10/11



Total # of credit cards ('000)

Conclusion



Total # of POS

BANKING REFORMS

- **Phase I** (2005-2008): completed
- **Phase II** (2009- 2011): improving regulatory environment, adopting Basel II, increased focus on corporate governance, limit concentrated risk exposure and proprietary investment
- **Phase III** (2011-2012): finalized fine-tuning of regulations
- **Phase IV** (Ongoing): parallel run of existing regulations on capital adequacy and Basel II, finalizing data warehousing framework, final regulations on leverage ratio, 2nd discussion paper on LCR and NSFR, final regulations on ICAAP. Capital conservation buffer



* Including the number of prepaid debit cards from June 2013 until June 2015

The Challenges

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Budget deficit¹

12.5% of GDP in FY 15/16 and a budgeted deficit of 9.8% for FY 16/17

High Inflation²

Headline CPI reached 30.9% in March 2017

Competitiveness index³

Ranked 115/138 in 2016-2017 Global Competitiveness Index

Ease of doing business index⁴

Ranked 122/190 in 2017 Doing Business

Low quality health care services and education

Egypt health and primary education³ ranked 89/138 with score of 5.5 (out of 7) in the global competitiveness index 2016-17. Moreover, literacy rate for population aged 15 and older was only 75.84%⁵ in 2015

- 1 Ministry of Finance March 2017 Financial Monthly Bulletin (Note: overall deficit for FY 15/16 is still preliminary)
- 2 Central Bank of Egypt Data Release April 10, 2017
- 3 World Economic Forum Global Competitiveness Index 2016-2017
- 4 World Bank Group
- 5 United Nations Educational, Scientific and Cultural Organization (UNESCO)





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ECONOMIC ENVIRONMENT

Among the most diverse in the MENA region

MEGA PROJECTS

- New Suez Canal
- New Cairo Administrative Capital
- Development Passage in Western Desert
- **Solden Triangle in the South**
- North Coast development plan
- 1.5 million feddan reclamation project in New Valley



- Unveiling opportunities within SMEs
- Initiative to pay government employees via debit cards
- Integration of grey economy
- Attracting retail into banks (over 80% of adult population unbanked)

ATTRACTS INVESTMENTS

- Approved IMF Loan signaling a tremendous confidence boost in Egypt's ability to release its economic potential in a sustainable way
- Proximity to international markets
- Broad and increasing local consumer base
- Low labor costs

POLITICAL STABILITY

- **Building new political structure**
- General optimism about the political future in Egypt
- Moving to a more open political system

POLICY ADJUSTMENT

- Liberalization of foreign exchange system to eliminate forex exchange shortages and encourage investment and exports
- Monetary policy aimed at containing inflation
- Strong fiscal consolidation to ensure public debt sustainability
- Strengthening social safety nets by increasing spending on food subsidies and cash transfers
- ## Far-reaching structural reforms to promote higher and inclusive growth, increasing employment opportunities for youth and women
- Fresh external financing to close the financing gaps

CIB at a Glance

Overview Financial Review About CIB Conclusion RIPPLEWOD Actis **RW led** Consortium International **Actis Sold IPO raising US\$** consortium **Chase National** led by Rating by S&P 2.6% in open 115mn; 150% divested half its Ripplewood; Bank established and Fitch: market in oversubscribed holdings acquired NBE BBB-March **O**CHASE in to Actis 19% Stake 1993 (〇 1987 1996 1998(0) 2006(O) 1975(O 2009 2014(O) Chase **GDR US\$ Actis Sold Divestiture: RW** sold its 120mn 22.2% of **Strategic** remaining 6.5% **Renamed CIB** remaining stake share capital subsidiaries to Fairfax in CIB, marking established to ك التجساري الدولسي 🌡 **Financial** transition of complement our core **Holdings Ltd** strategic business "Fairfax" in May partnership to **Actis**





CIB's Key Milestones

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1975

First joint venture bank in Egypt; Chase National Bank

1993

Begypt's largest local bank IPO, oversubscription of 150%, 1.5 mn shares sold generating EGP 390 mn in proceeds

1977

First private sector bank to create a dedicated division providing 24/7 banking services to shipping clients, with primary focus on business in Suez Canal

1994

First bank to connect with the international SWIFT network

1987

Following Chase Manhattan divesture due to a shift in their strategy, the Bank's name was changed to Commercial International Bank (CIB)

1996

First Egyptian bank to have a GDR program on LSE

1989

CIB has been selected by the IATA to act as the BSP agent in Egypt, and remains the sole bank that offers this service to airline passengers

1997

CIB concludes first & largest Euro syndicated loan (USD 200 mn)

1998

First private sector bank with investment rating 'BBB -' by S&P

1997

First private sector bank with investment rating 'BBB -' by Fitch IBCA





CIB's Key Milestones (Cont'd)

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2001

- First Egyptian bank to register on NYSE;
 ADR Level 1
- First bank to introduce FX services for 5 currencies on ATM

2005

Only bank in Egypt to be awarded JP Morgan Quality Recognition Award (2005-2012)

2006

First bank in Egypt to execute EGP 200 mn R'epo transaction in the local market

2009

Only Egyptian bank recognized as 'Best Bank in Egypt' by 4 publications in the same year; Euromoney, Global Finance, EMEA Finance, & The Banker

2010

- First Egyptian bank to establish a GTS department
- First and only local bank in Egypt to begin enforcing Business Continuity Standards
- CIB Foundation becomes the first in Egypt to have its annual budget institutionalized as part of its founding institution's by-laws, as CIB shareholders unanimously agreed to dedicate 1% of Bank's net annual profit to the Foundation

2012

 First Egyptian bank to establish a Sustainable Development Department

2013

- First Egyptian bank to receive JP Morgan Elite STP Award
- First Egyptian bank to upgrade its ADR to be traded on OTCQX platform US

2014

- First Egyptian bank to sign agreement with MCDR to issue debit cards for investors to collect cash dividends
- First co-branded credit card; Mileseverywhere, with EgyptAir
- First block trading transaction on the EGX, when Actis sols its 6.5%
- stake in CIB to Fairfax



CIB's Key Milestones (Cont'd)

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2015

- First Egyptian bank to successfully pass external quality assurance on Internal Audit function
- First bank in Egypt to recognize conduct risk and establish a framework for it, despite the lack of regulatory requirement

2016

- Launched its mobile banking application, with various banking services and numerous features to conveniently manage the clients' accounts
- First Egyptian bank recognized as an active member in the globally renowned United Nations Environmental Program -Financial Initiative
- For the first time in the Middle East and Africa, CIB was awarded "World's Best Bank in the Emerging Markets" by Euromoney
- Won the 'Socially Responsible Bank of the Year 2016' award from African Banker
- Recognized for the first time for several awards, including:
 - Best Bank in Egypt Supporting Women Owned and Women Run Businesses by the American Chamber of Commerce in Egypt
 - > Two awards in Achievement in Liquidity Risk and Operational Risk for Middle East & Africa by Asian Banker for 2016
 - > Best Retail Risk Management Initiative by Asian Banker for 2016
 - Middle East Most Effective Recovery 2016 by BCI



CIB's Associates

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Ownership: 32.5%

Profile: Offers a full suite of security services;

- o Private security,
- o Premises protection,
- o Cash-in-Transit (CIT),
- o Electronic security system solutions,
- General and facility management services,
- Touristic and governmental concierge services



Ownership: 10%*

Profile: Full-fledged Investment Bank;

- Securities Brokerage
- Asset Management
- Investment Banking
- o Equities Research
- Leasing



Lines of Business

Overview	About CIB	Financ	cial Review	Conclusion		
	INSTITUTIONAL BANKI	NG	CONSUMER BANKING			
Profile	Market leader Prime contributor to profitab	ility		or a world class consumer aking franchise		
Focus	 Large and medium-size corporatinstitutions and banks) Project finance and syndicate Treasury and capital Markets S Transactional banking server 	d loans Services	(with special fo	etail customers ocus on Wealth and Plus) ess Banking (SMEs)		
Contribution to loans	80.2%			19.8%		
Contribution to deposits	20.9%		 	79.9%		
# of customers	11,011		1,131,539			





Business Banking

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- Serves SMEs and non-borrowing Corporates through a comprehensive range of financial solutions.
- Covers all sectors and industries through over 100 highly trained Relationship Managers across Egypt.



CUSTOMER SEGMENTATION

CBE SEGMENT DEFINITION (Client Revenue) Large Above EGP 200mn **Business** Medium EGP 50mn-200mn **Business**

FULL RANGE OF FINANCIAL SOLUTIONS

Deposit & Cash Management Products

Flexible Tailored Products

Fast loans, product bundles and e-solutions



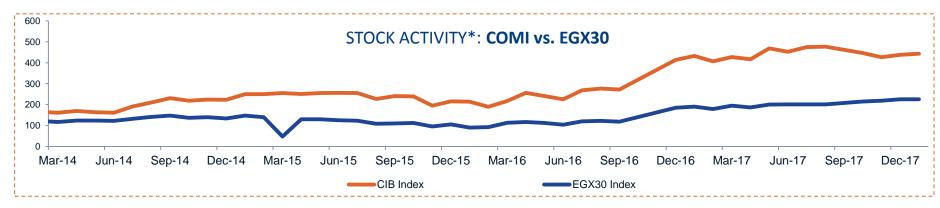


EGP 1mn-50mn



Our Stock in a Nutshell

	Overview		About	CIB		Financial Re	eview		Conclu	ısion
Listed Listed Traded	STOCK EXCH Egyptian Stock London Stock I OTCQX Int'l Pren	Exchange (EGE)	≣)	TICKER COMI CBKD CIBEY	⊕ Sha ⊕ Par	E INFORMA res outstandin value EGP 10. R convertibility	g 1,161,801,100 00	- 1	# High	EKS* PRMANCE EGP 88.80 EGP 71.12
Avg. L	et Cap. (EGP) Daily Volume Daily Price (EGP)	2012 20,646mn 1.58mn 18.85	201 29,329 0.900 24.2	9mn mn	2014 44,673mn 2.20mn 41.30	2015 43,691mn 1.59mn 42.30	2016 93,463mn 1.68mn 46.67	0.	2017 4,826mn .379mn 78.43	91,015mn 1.62mn 78.64





Shareholding Structure

Overview **Financial Review** Conclusion **About CIB** FREE FLOAT BY REGION ■ North America (57.88%) ■ Africa (14.52%) GCC (11.76%) ■UK & Ireland (5.85%) ■ Continental Europe (5.66%) ■ Free Float (93.4%) ■ Rest of the World (4.32%) ■ Fairfax (6.6%)* FREE FLOAT BY CATEGORY ■ Institutions (91.82%) ■ Individuals (8.18%)





Our Presence in Egypt

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DISTRIBUTION NETWORK

196 Total Branches and Units

116 **Cairo**

26 Alexandria

24 Sinai and Canal

16 Delta

14 Upper Egypt and Red Sea

CIB's footprint

DIGITAL BANKING

11,663,588 Website visits

294,839 Internet Banking users

3,641,393 Call Center Calls

1,244,696 IVR calls

11,786 POS

819ATMs

DIGITAL BANKING INITIATIVES



Reached 20.5k Careem drivers enrolled to Smart wallet platform – Launched a pilot phase with Fawry Plus in which 1.1 K wallets were acquired.



Signed two new International remittance agreements



Launched Tuition Fees payment over ATMs – For the first time in Egypt, CIB availed the university and school tuition fees payment which is value added service across CIB ATMs in line with migrating transactions from CIB branches



Launched Talking ATMs – For the first time in Egypt, CIB rolled out text to speech capable software across 96 ATMs across our network delivering voice guided experience to support banking the visually impaired customers



Figures are Year-to-Date (YTD)

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Corporate Governance

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COMMITMENT TO SOUND CORPORATE GOVERNANCE PRACTICES CONTINUES TO DEFINE CIB

This commitment is supported by several mandates:

- Internal policies, risk controls, and manuals have been put in place to ensure that all business aspects are not only covered, but well-governed (including risk management, compliance, audit, remuneration, evaluation, succession planning, code of conduct, and budgeting)
- Segregation of the role of Executive Management and Board of Directors
- Dedicated Corporate Governance team
- # Highly skilled Investor Relations team

The Board carries on with its mandate to continuously improve the overall corporate governance framework by regularly reviewing and supervising the Bank's practices

The Board's main responsibilities include:

- Setting the Bank's overall strategy and overseeing its execution
- Establishing internal control mechanisms
- Setting the Bank's risk appetite and regularly monitoring performance indicators against approved, defined appetite
- Approving IT Group strategy and review it periodically, especially with regards to the confidentiality of the Bank's information
- Ensuring that shareholders' interests are being catered to

We take pride in our strong corporate governance structures which include:

- Experienced team of professional executive directors and senior management
- Distinguished group of nonexecutive directors
- Competent board committees





Board of Directors

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- The Board and its committees are governed by well-defined charters that sets out its responsibilities and composition requirements
- The Board is supported by internal and external auditors

AUDIT COMMITTEE

CORPORATE GOVERNANCE & NOMINATION
COMMITTEE

RISK COMMITTEE

OPERATIONS & IT COMMITTEE

COMPENSATION COMMITTEE

HIGH LENDING & INVESTMENT COMMITTEE

MANAGEMENT COMMITTEE

AFFILIATES COMMITTEE

CIB's Board consists of 7 members, 5 are nonexecutive*

HISHAM EZZ AI-ARAB

Chairman and Managing Director

HUSSEIN ABAZA

Chief Executive Officer and Board Member

JAWAID MIRZA

Independent, Non-Executive Board Member

YASSER HASHEM

Non-Executive Board Member

MARK RICHARDS

Independent, Non-Executive Board Member

SHERIF KAMEL

Independent, Non-Executive Board Member

BIJAN KHOSROWSHAHI

Non-Executive Board Member

AMANI ABOU-ZEID

Independent, Non-Executive Board Member

MAGDA HABIB

Independent, Non-Executive Board Member





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TODAY

Financial Performance Drivers

Quality loan growth, with focus on increasing product penetration and SoW

Deposit growth, specially from households

Transactional banking services



- · Positioned as trade finance hub for Egypt & Africa
- Focus on SMEs & underpenetrated retail banking segment
- Capture the pent-up CAPEX and investments inflow on the back of expected economic recovery

Customer Centricity

Adopting a customer relationship model

Offering bundled financial solutions and value-added services

Undertaking several service quality initiatives to improve customer satisfaction



- Deepen understanding of customer behavior through data analytics
- Adding granularity to customer segments for a behavioral and lifestyle approach
- Development of need-based bundled value propositions

productivity gains

Operational Efficiency Centralization of Operations

Automation and process reengineering

Core system upgrade



 Digitize banking experience and work towards straight through processing

· Focus on operational efficiency, automation and

Enforcing advanced business continuity, and security management best practices including cyber security

Organizational Development

Focus on learning and development Reduction in our ecological footprint

Adoption of corporate governance best practices and solid CSR strategy



- Enforcing a social and environmental management system
- Become Egypt's number 1 "Green Bank"
- Development in human capital and alignment to accommodate with the digital transformation 21





Business Continuity Management & Information Security

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Pioneer in implementing international standards and best practices; established in 2010; ahead of all major players in the market

Set a unique model within the Egyptian financial sector in Business Continuity industry; since 2014, CIB was shortlisted for 12 global and regional Business Continuity excellence awards from 3 of the most reputed organizations in the BCM industry worldwide

Award winner of "Middle East Most Effective Recovery 2016" by Business Continuity Institute-UK (BCI) & "Business Continuity Team of the Year 2015" from Disaster Recovery Institute International-USA (DRII)

Security is a major area of focus for CIB. The bank launched its Cyber Security Operational Center (SOC), which is considered the first SOC in the financial sector in Egypt. This emphasizes CIB's commitment towards a safer operational and business environment that supports the organization and customers' benefits and well-being.

INITIATIVES

CIB continues to invest in further improving its business continuity and recovery capabilities to ensure it provides sustainable and uninterrupted services to our customers

- Progressive Disaster Recovery Planning
- Continuous Alternate Sites Enhancement
- Moving towards ISO22301 Certification
- Critical Suppliers Management
- Automation and Performance Metrics Management
- Continuous Investment in the Security infrastructure



Awards and **Recognition**





2017

- · Best Trade Finance Provider in Egypt by Global Finance
- Best Treasury & Cash Management Providers in Egypt by Global Finance
- · Best Foreign Exchange Provider in Egypt By Global Finance
- Best Bank in Egypt 2017 by Global Finance
- Best Bank in Egypt By Euromoney
- Best Bank in the Middle East 2017 By Euromoney
- Best Securities Services Providers in Egypt by Global Finance
- · World's Best Bank in the Emerging Markets by Euromoney
- Best Cash Management Services in North Africa By EMEA Finance
- · Best FX Services in North Africa By EMEA Finance
- · Best Local Bank in Egypt By EMEA Finance
- · Most Innovative Bank Pan Africa By EMEA Finance
- · Achievement in Enterprise Risk Management in the Middle East and Africa Asian Banker
- · Achievement in Liquidity Risk Management in the Middle East and Africa Asian Banker

More awards available: www.cibeg.com/English/AboutCIB/Pages/Awards.aspx *As of Q4-2017

















Performance Snapshot: 31 December 2017

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TOTAL ASSETS

EGP 294,782 mn

Dec.'16: EGP 267,544 mn;

10.18% YoY

NET LOANS

EGP 88,428 mn

Dec.'16: EGP 85,384 mn;

3.57% YoY

CUSTOMER DEPOSITS

EGP 250,723 mn

Dec.'16: EGP 231,741 mn;

8.19 % YoY

SHAREHOLDERS' EQUITY

EGP 28.439 mn

Dec.'16: EGP 21,374 mn;

33.05% YoY

REVENUES

EGP 14,884 mn

Dec.'16: EGP 11,315 mn;

31.54% YoY

NPAT

EGP 7,516 mn

Dec.'16: EGP 6,009 mn;

25.07% YoY

NPLs/GROSS LOANS*

6.95%

Dec.'16: 6.70%;

3.72% YoY

CAR

19.30%

Dec.'16: 13.97%;

38.15% YoY

ROAE

32.45%

Dec.'16: 34.24%;

-5.24% YoY

ROAA

2.69%

Dec.'16: 2.71%;

-0.58% YoY

COST/INCOME

20.75%

Dec.'16: 21.36%;

-2.86% YoY

NIM*

4.97%

Dec.'16: 5.47%:

-9.12% YoY



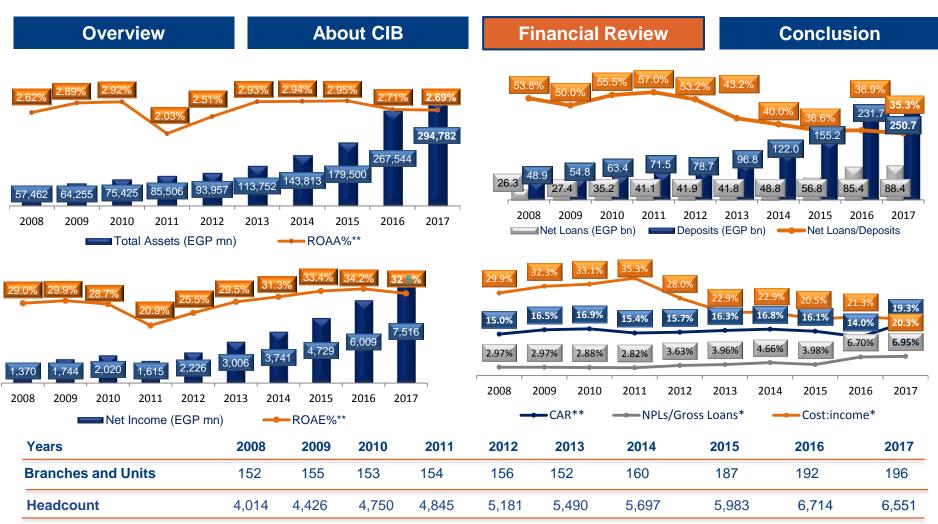
Funding Overview

Overview About CIB Financial Review Conclusion **FUNDING STRUCTURE** ■ Due to Customers (94.14%) ■Other Liabilities (3.78%) **CUSTOMER DEPOSIT MIX** ■Long-Term Loans (1.38%) ■ Due to Banks (0.71%) ■ Demand (28.89%) ■CDs (28.11%) ■ Savings (21.17%) TDs (19.92%) Other (1.90%)





10-Year Performance Summary

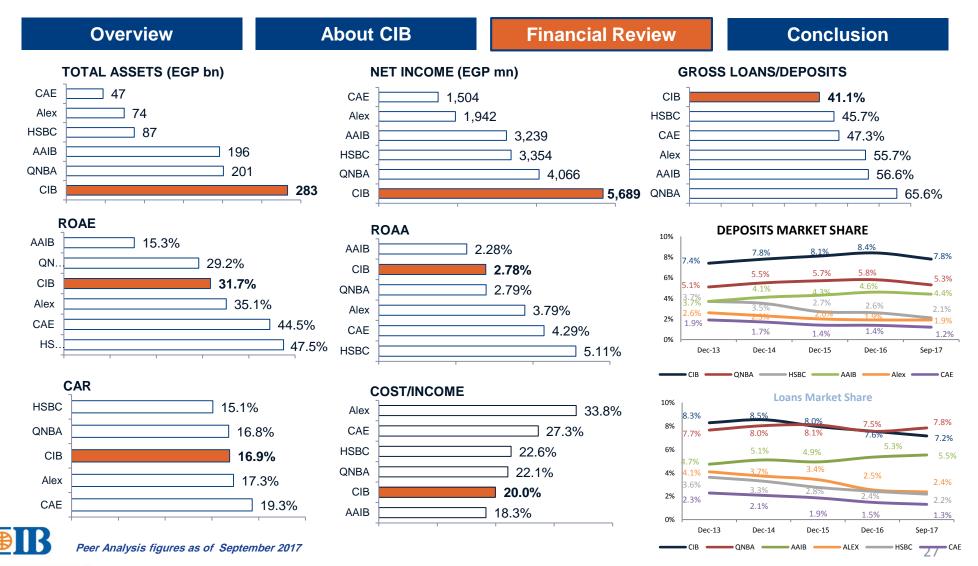




Starting 2009, CIB used IFRS

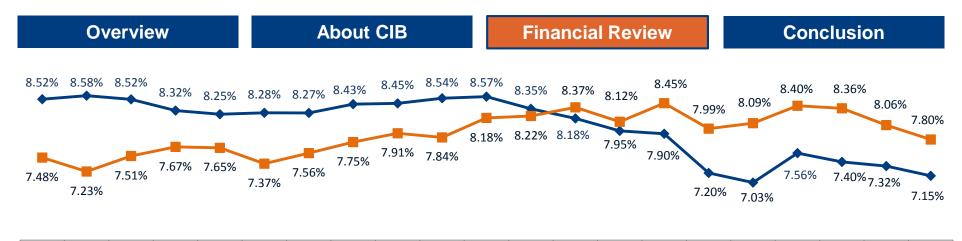


Position Among Peers



Market

Market Share



Sep-12 Dec-12 Mar-13 Jun-13 Sep-13 Dec-13 Mar-14 Jun-14 Sep-14 Dec-14 Mar-15 Jun-15 Sep-15 Dec-15 Mar-16 Jun-16 Sep-16 Dec-16 Mar-17 Jun-17 Sep-17 ——Total Loans ——Total Deposits

MARKET SHARE AS OF SEPT.'17

Total Loans 7.15%

- **B** LCY Loans 5.99%
- **FCY Loans 9.08%**
- Household Loans 7.68%
- Institutional Loans 7.04%

MARKET SHARE AS OF SEPT.'17

Total Deposits 7.80%

- **B** LCY Deposits 6.22%
- # FCY Deposits 12.63%
- # Household Loans 7.46%
- Institutional 8.42%



Latest available published ratios 28

Why CIB?

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Extremely skilled and experienced Management Team

Highly qualified Board of Directors

Among the best Investor Relations teams

Strong brand equity in the market

Conservative provisioning policies

Prudent credit policies

PROFITABILITY

- **** NPAT EGP 7,516mn**
- Total revenues EGP 14,884mn

Asset Quality

- NPL/Gross loans 6.95%*
- Direct Coverage Ratio 154%*

LIQUIDITY

- # High liquidity
- **Gross LDR 40.84%**

KPIs

- **B** ROAA 2.69%
- **ROAE 32.5%**
- Cost/income 20.8%

LARGEST IN

- Total Assets EGP 295bn
- Deposits EGP 251bn
- Market Cap EGP 90.9bn in private banks**



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- For more information, please visit our website; www.cibeq.com
- To read about the projects that the CIB Foundation has helped support, and to know ways in which you can donate, please visit www.cibfoundationegypt.org

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