

# INVESTOR RELATIONS PRESENTATION

Q4 2021



CIB Annual Report 2020 is available on our website



## Macroeconomic Overview .... 4

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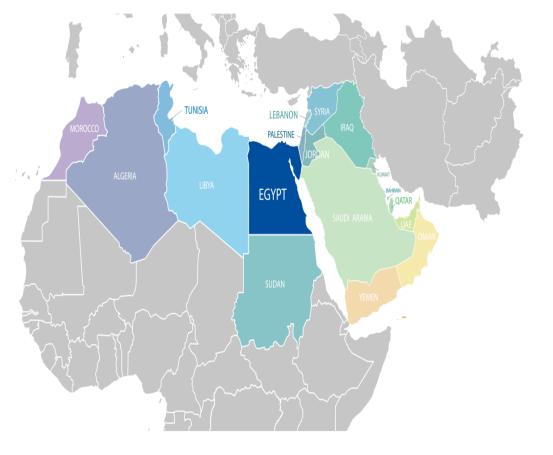
# EGYPT - FACT SHEET

### **Country Profile**

Name	Arab Republic of Egypt
Capital	Cairo
Currency	Egyptian Pound (EGP)
Total area	c.1,002,000 sqm.km
Inhibited area	7.88% of total area
Governorates	29

# Demographics

Population	102.99 mn*
Median age	24.1**
Participation rate (Labor force / population)	41.9***
Unemployment rate	7.4%***
Most populous country in the Middle East	
3 <sup>rd</sup> most populous in Africa	
Production age totals to c.50% of total population	
Over 85% of the population is below 55 years	



\*CAPMAS, as of 02/2022

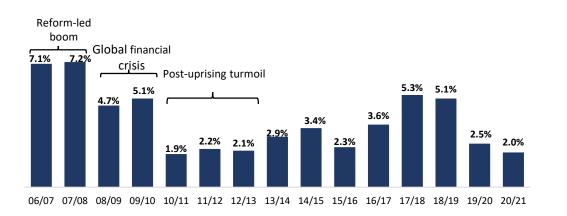
\*\*CIA, World Fact Book

\*\*\* CAPMAS, as of Q4'2021

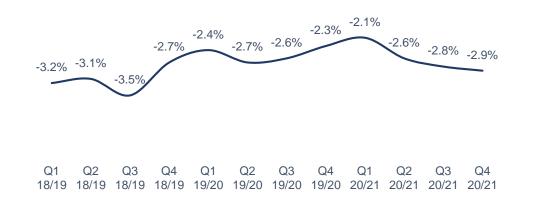


# MACRO ENVIRONMENT

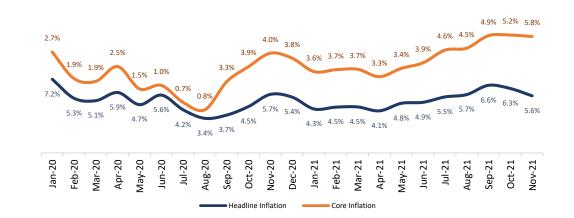
#### Real GDP Growth\* (%)



#### Trade Deficit (% GDP)



#### Inflation (%)



#### Manageable debt

- Net International Reserve:\$40.93bn (December 2021)
- Current A/C balance: \$-18.44bn\*\*
- LT external debt: \$124.14bn\*\*
- ST external debt: \$13.72bn\*\*

#### **Growth Opportunities**

- Total GDP: EGP 2,717,284.2mn\*\*\*
- GDP/Capita: EGP 3,050 (2020)

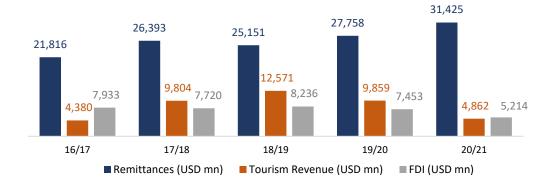
#### Consumption\*\*

- Private consumption/GDP: 86.7%
- Public consumption/GDP: 9.8%

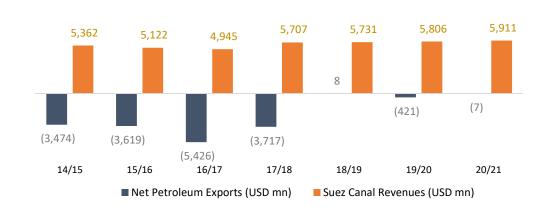


# SUSTAINABLE FCY RESOURCES

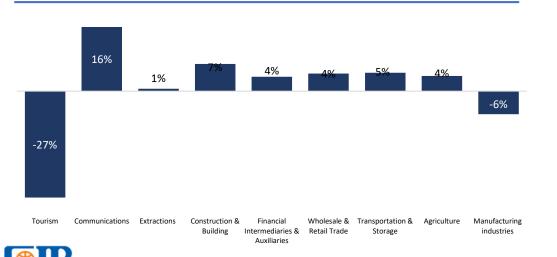
#### Foreign Inflows (USD mn)



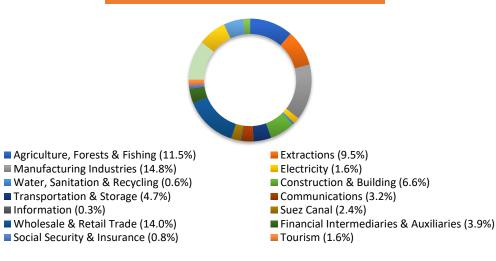
#### Petroleum and Suez Canal Proceeds (USD mn)



#### **Key Sector Growth rates**

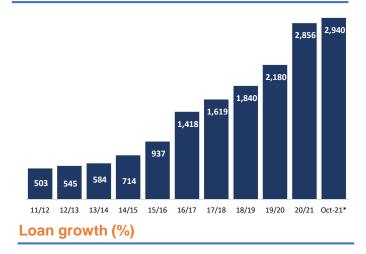


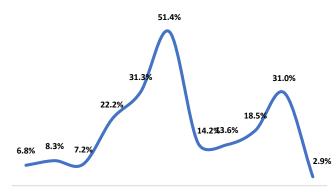
### **Diversified Economy\*\***



# EGYPT'S BANKING SECTOR (Cont'd)

Total loans (EGP bn)

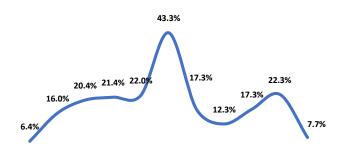




#### 11/12 12/13 13/14 14/15 15/16 16/17 17/18 18/19 19/20 20/21 Oct-21\*

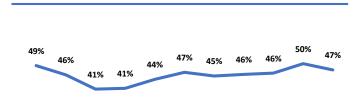






11/12 12/13 13/14 14/15 15/16 16/17 17/18 18/19 19/20 20/21 Oct-21\*

#### LDR (%)



11/12 12/13 13/14 14/15 15/16 16/17 17/18 18/19 19/20 20/21 Oct-21\* Underleveraged

- Total # of banks: 38\*\*
- Total bank lending facilities/GDP: 51.17%\*\*\*
- Corporate loans/GDP: 41%\*\*\*
- Household debt/GDP: 10.17%\*\*\*
- Loans/Deposits: 48.39%

\* As per the latest published Data by CBE

\*\*\*GDP by expenditure at market price as of Oct-21 Loan and Deposit Balances as of Oct-21

€B

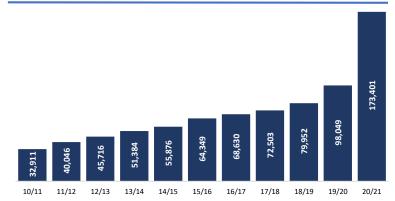
# EGYPT'S BANKING SECTOR (Cont'd)

Total # of branches



Total # of ATMs

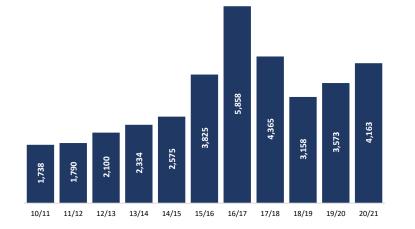




Total # of Debit Cards ('000)\*







\* Including the number of prepaid debit cards from June 2013 until June 2015



### **Economic Environment**

Among the most diverse in the MENA region

Mega Projects	<ul> <li>Middle East's largest private medical city</li> <li>Dabaa Nuclear Power Plant</li> <li>Benban Solar Park, set to be the largest solar plant in the world. The power plant will cover Egypt's electricity needs and edge it forward on its path to becoming the region's energy hub.</li> <li>Monorail's project connecting the New Administrative Capital with other major towns</li> <li>US \$1.2bn concentrated solar power (CSP) plants</li> </ul>
Financial Inclusion	<ul> <li>Unveiling opportunities within SMEs</li> <li>The introduction of "Meeza" prepaid card for governmental and local payments</li> <li>Integration of grey economy</li> <li>Attracting retail into banks</li> <li>Over 80% of adult population unbanked</li> </ul>
Reform Policy	<ul> <li>CBE's SME initiative requiring banks to raise the share of loans directed to micro, small, and medium enterprises (SMEs) to 25% of their total loan portfolio from 20%.</li> <li>CBE's Mortgagee initiative, an EGP 100 billion mortgage finance that serves low and middle-income citizens</li> <li>Mandatory ESG reporting requirements: companies listed on the Egyptian Stock Exchange, and companies operating in non-bank financial activities to submit environmental, social, and governance disclosure reports related to sustainability</li> </ul>

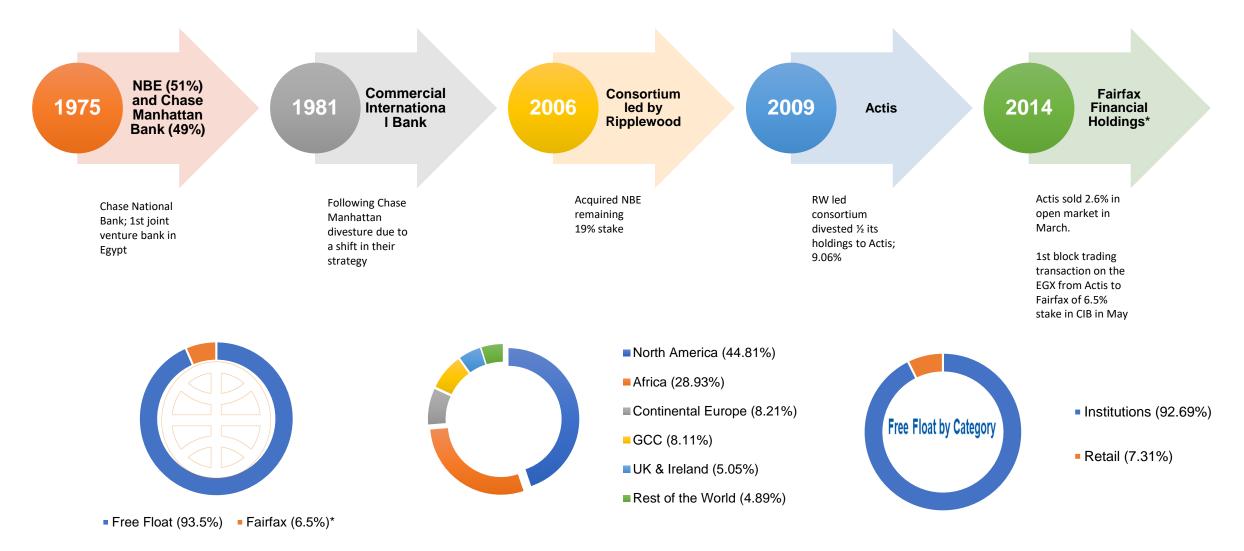
### **Attracts Investments**

- Low labor costs
- Cheap, abundant, and diversified energy sources
- Political Stability





# **CIB's SHAREHOLDERS**





# **CIB KEY MILESTONES**

		<ul> <li>Selected by the IATA to as the BSP agent in Eg and remain the sole ban that offers t service to airline passengers</li> </ul>	act ypt, s nk his	<ul> <li>1st bank to connect with the international SWIFT network</li> </ul>		<ul> <li>Concludes 1st &amp; largest Euro syndicated Ioan (USD 200 mn)</li> <li>1st private sector bank with investment rating 'BBB -' by Fitch IBCA</li> <li>1st Egyptian bank to register on NYSE; ADR Level 1</li> <li>1st bank to introduce FX services for 5 currencies on ATM</li> </ul>					
19	977	19	993	19	96	19	98	20	05		
	₿€										
	<ul> <li>1st private s bank to crea dedicated of providing 24 banking sen shipping cli primary foc business in Canal</li> </ul>	ate a livision 4/7 rvices to ents, with us on	<ul> <li>Egypt's larges local bank IPC oversubscripti of 150%, 1.5r shares sold generating EC 390mn in proc</li> </ul>	it D, on mn GP	<ul> <li>1st Egyptian bank to have a GDR program on LSE</li> </ul>		<ul> <li>1st private sector bank with investme rating 'BBB -' by S&amp;P</li> </ul>	ent	<ul> <li>Only bank in Egypt to be awarded JP Morgan Quality Recognition Award (2005-2012)</li> <li>1st bank in Egypt to launch a page on Bloomberg for local debt securities</li> </ul>		



# CIB KEY MILESTONES (Cont'd)

201	<ul> <li>1st Egyptian bank to establish a Sustainable Development Department</li> <li>2010</li> </ul>				uct risk of rement hk to is ternal		Africa, CIB orld's Best ging money EGX's ex for the 4th ee 2014 h bank SE4Good		19  ta Jality ,	<ul> <li>1st Corporate Green Bond Issuance in Egypt</li> <li>Ranked 24th on Forbes Middle East's Top 100 Listed Companies in the Arab World</li> <li>Becomes a founding member of the Net- Zero Banking Alliance.</li> </ul>
	<ul> <li>1<sup>st</sup> and only local bank in Egypt to begin enforcing Business Continuity Standards</li> <li>CIB Foundation becomes the 1<sup>st</sup> in Egypt to have its annual budget institutionalized as part of its founding institution's by-laws, as CIB shareholders unanimously agreed to dedicate 1% of Bank's net annual profit to the Foundation</li> </ul>			2015 k to an Elite k to to be	<ul> <li>Launched mobile application</li> <li>1<sup>st</sup> Egyptian bar an active member Environmental P Initiative</li> <li>Won the 'Sociall</li> </ul>	D17 e banking hk recognized as er in the UN Program - Financial y Responsible r 2016' award from		ying Markets Bank', company to be study by Leadership res, Egypt's 1st apital firm :2012 certification uity Management GX Sustainability		% of Kenya on









#### Ownership: 99.9%

Established in 2018, CVentures is Egypt's first corporate venture capital firm focused primarily on investing in category-defining companies with the potential to create meaningful change in financial services. CVentures primarily participates in investment rounds, and —on a selective basis — seed investment rounds in core financial applications

#### Ownership: 51%

Mayfair CIB Bank Limited is a Kenyan banking institution serving small and medium enterprises, large corporate clients and high net worth individuals. The Bank was established in 2017 by a group of Kenyan investors, and was granted a banking license by the CBK on June 20<sup>th</sup>, 2017 and began its operations on August 1<sup>st</sup>, 2017

#### Ownership: 49.95%

Damietta Shipping and Marine Services (DSMS) is a shareholding company, established in 1986 through a Public Offer. CIB acquired stake in the company during July 2018, and its stake reached 49.95% in October 2020. DSMS is a small sized company, with minimal operations in the form of marine services mainly containers repairs, renting fuel tanks and electricity generators



\* CI Capital is now within the available for sale (fair value through OCI) investment portfolio. On the back of CI Capital's Initial Public Offering and Capital Increase, CIB's stake in CI Capital was diluted to reach 0.71%.

# **CIB ASSOCIATES**







# T.C.A

#### Ownership: 39.34%

Established in October 1996 as a joint stock company, ACE has a long track record in the field of trading and maintenance of specialized information technology hardware. The company is wellas the system positioned integrator of choice for the government, major banks, and large institutions. ACE sources its original hardware products from recognized companies in the field, such as Sedco, Fujitsu, HP, and Cisco

#### Ownership: 30%

Profile: Offers a full suite of security services;

\*Private security

\*Premises protection

\*Cash-in-Transit (CIT)

\*Electronic security system solutions

\*General and facility management services

\*Touristic and governmental concierge services

#### Ownership: 14.99%

Profile: an "Agent Bank" financial services;

\*Registration and Application Services

\*Loans and Credit Cards Payment

\*Retail Cash Deposit and Withdrawals

\*Local and International Remittances

\*Drop In and Collection Services

\*ATM Outsourcing Services

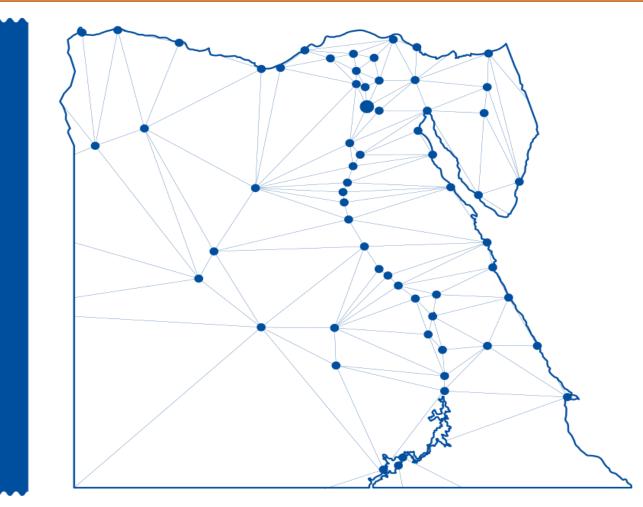
#### Ownership: 37%

TCA Properties is an SPV under Moustafa Talaat Group established through its subsidiary Alexandria Company for Real Estate Investment "AREI" and its parent company TMG for Real Estate Touristic Investment. The SPV will be specialized in real commercial business estate activities including the acquisition, leasing and selling of commercial real estate units, buildings and/or spaces, and will be managed by Alexandria Company for Projects Management.



# OUR PRESENCE IN EGYPT

### **Distribution Network**



Total Branches and Units: 215

Greater Cairo:128

Alexandria Region: 32

Suez Canal Region: 22

Delta Region: 18

**Upper Egypt Region:** 15



# **AWARDS & RECOGNITION**



### 2021

Best Treasury & Cash Management Providers in Egypt - by Global Finance Best Transaction

Banking - The Digital Banker

Best Supplier Financing Initiative - The Digital Banker

Sustainable Bank of the Year – African Banker

Best Digital Bank -Global Finance

Forbes World's Best Employers 2021 Best Trade

Finance Provider in Egypt – Global Finance

Best Bank for Payment Services -The Digital Banker

Best Financial Chain Initiative in Egypt - The Digital Banker

> Best Domestic Bank in Egypt - Asiamoney

Financial Leadership in Sustaining Communities in the Middle East - Global Finance

Global Finance's Sustainable Finance Awards Best Bank in Egypt – Global Finance

Best Bank for Cash Management- The Digital Banker

Best Bank in Egypt – Euromoney

Best CSR Initiative in Asia and Middle East -MEED

Best Digital Bank in Africa - The Banker

Sustainable Bank of the Year – African Banker Awards

More awards available: https://www.cibeg.com/English/AboutCIB/Pages/Awards.aspx





# OUR STRATEGY

	То	Tomorrow		
Financial Performance	Quality loan growth, with focus on increasing product penetration and SoW	Deposit growth, specially from households	Transactional banking services	<ul> <li>Positioned as trade finance hub for Egypt &amp; Africa</li> <li>Focus on SMEs &amp; underpenetrated retail banking segment</li> <li>Capture the pent-up CAPEX and investments inflow on the back of expected economic recovery</li> </ul>
Customer Centricity	Adopting a customer relationship model	Offering bundled financial solutions and value-added services	Undertaking several service quality initiatives to improve customer satisfaction	<ul> <li>Deepen understanding of customer behavior through data analytics</li> <li>Adding granularity to customer segments for a behavioral and lifestyle approach</li> <li>Development of need-based bundled value propositions</li> </ul>
Operational Efficiency	Centralization of Operations	Automation and process re-engineering	Core system upgrade	<ul> <li>Focus on operational efficiency, automation and productivity gains</li> <li>Digitalizing the banking and branch experience and work towards relying on Robotics Process Automation (RPA) and operations centralization to increase efficiency and reduce the cost to serve</li> <li>Enforcing advanced business continuity, and security management best practices including cyber security</li> </ul>
Responsible Banking	Focus on learning and development	Reduction in our ecological footprint	Adoption of corporate governance best practices and solid CSR strategy	<ul> <li>Enforcing a social and environmental management system</li> <li>Continue to advocate Responsible Banking through driving financial inclusion and literacy, women and youth empowerment and equality</li> <li>Become Egypt's number 1 "Green Bank"</li> <li>Development in human capital and alignment to accommodate with the digital transformation</li> </ul>





### **Digital Banking Channels**

Channel	Transactions	Growth Vs YTD Sep 2021	Subscribers	Growth Vs YTD Sep 2021
АТМ	71.7m	▲ 35%		
Mobile Banking	7.3m	<b>▲</b> 46%	1.4m*	<b>▲</b> 11%
Internet Banking	2.2m	▲ 35%	1m	▲ 6%
Smart Wallet	10.7m	<b>▲</b> 42%	1m	▲ 6%
IVR	5.7m**	<b>▲</b> 45%	893k	<b>▲</b> 10%

### **Global Transaction Banking Products**

Product	Transactions	Growth Vs YTD Sep 2021	Subscribers	Growth Vs YTD Sep 2021
Cash Management	5.2m	<b>▲</b> 37%	25.3k	<b>▲</b> 10%
Global Transactions Services	312k	▲ 57%		
Trade Finance Management	32.3k	▲ 33%	5.3k	▲ 9%
Corporate Payment Services	120k	<b>▲</b> 41%	3k	▲ 7%



\*\* Number of inquiries.

# **CIB PRESENCE IN AFRICA**

CIB aims to position itself as a trade finance hub for Egypt and East Africa, focusing on both corporate and SMEs, especially after the establishment of our representative office in Ethiopia and the acquisition of a 51% stake in a local Kenyan bank, which was renamed Mayfair CIB Bank Limited.



<u>Mayfair Bank:</u> CIB acquired 51% of Mayfair Bank in Kenya. CIB's mandate to explore and assess opportunities in Africa, building a bridge for Egyptian customers to benefit from regional integration efforts across the continent and benefiting from the prospects available from being Common Market for Eastern and Southern Africa (COMESA) members and the recent African Continental Free Trade Agreement (ACFTA).



Ethiopia Representative Office: During April 2019, CIB established its commercial representative office in Addis Ababa, Ethiopia with the aim to strengthen the relationships with Ethiopian banks, promote Egyptian exports and gain market insights. This office represents the CIB's first step to operate in one of the most attractive markets in the region



Smart Africa: CIB is proud to have joined the esteemed Smart Africa network, joining forces and actively working hand-in-hand with the continent's leading organizations on financial inclusion and digital transformation. The Smart Africa Alliance is a Public-Private platform launched in 2013, the Alliance is made up of all African countries adhering to the Smart Africa Manifesto and dozens of private sector and academia members. During the Transform Africa Summit in Rwanda, CIB signed an MOU to collaborate on ICT literacy, eServices innovation and awareness and digital entrepreneurship advancement





	Institutional Banking	Consumer Banking
Profile	<ul><li>Market leader</li><li>Prime contributor to profitability</li></ul>	The take-off for a world class consumer banking franchise
Focus	<ul> <li>Large and medium-size corporates (MNCs, institutions and banks)</li> <li>Project finance and syndicated loans</li> <li>Treasury and capital Markets Services</li> <li>Transactional banking services</li> </ul>	<ul> <li>Retail customers (with special focus on Wealth and Plus)</li> <li>Business Banking (SMEs)</li> </ul>
Contribution to loans	73%	27%
Contribution to deposits	34%	66%
# of customers	8,314	1,645,625



# LINES OF BUSINESS - BUSINESS BANKING

<ul> <li>2010 2010 2010 2010 2010 2010 2010 2010</li></ul>	Serves SMEs through a comprehensive range of financial solutions							Re	Covers all SME lationship Manage		sectors across E s serving mediun small s	n seg	ment &				g			
Itability-led strategy Itability-led strategy Itabil	2010	201	1	2013		2015		2016	2	2017		2018	_	2019	20	20	•	2021	•	_
Program by Visa to support words and entroper en	Pilot launch			lending produc • Expanded cove	ts	relationship tea focused on large		<ul> <li>based distribution model</li> <li>Launched simpler faster turnaround products and bundles for small</li> </ul>	&	members 'Small Business Consultant" New digital channe platform launched for trade & cash		<ul> <li>data based eligibility system</li> <li>New predictive models to detect fraud and provide early warning signals for borrowers with a high degree of</li> </ul>	/	<ul> <li>revamped SME Lending programs that offers faster delivery and more flexible</li> <li>Piloted a special offering to encourage women through our new</li> </ul>	Final • Spor fema even "She • Laun for s • Spor	nce" progr nsored one ale entrep nt in the M Can 2020 nched "Gro mall sized nsored "Sh	e of the key reneurship IENA region " owth Loan" companies ne's Next"	sales force a started thei • 4th & 5th Si graduated 2 Business & 6 <sup>th</sup> academy graduate in • Launched a to accelerat	assigned r new rol ME Acade 21 & 18 ro 21 & 18 ro Risk men 7 round w Feb. 202 special o re the bus	to serve small compar les in the branches. emy rounds successfu espectively allocated t nbers. And launched tl vhich is expected to '2. ffering to the merchan siness growth through
strategy for SMEs	``	STO** oans,	VIALL EGP 1-50 product bund	mn)	sit & sh ement ucts	ME (STO** Flexible Ta	50-2 ilore	200mn) d Products						• Launched dedicated Contact Center	<ul> <li>d entra</li> <li>Laum to su Covie</li> <li>"CIB prog</li> <li>Parti Tour supp Tour COV</li> <li>CIB g payr flexil supp panc</li> <li>3rd S took grad Risk this a qual supp</li> </ul>	epreneurs inched web upport SM d-19 as a p Business fram. icipated in rism initiat port SME p rism indus ID'19 pane granted ac oll facilitie ble terms port during demic ME Acade place & s uated 13 l members academy i ified calibo	inars series Es during part from Solutions" the CBE tive to olayers in th try during demic lditional es with to SMEs to g the my round uccessfully Business & . The aim o s to prepare ers who will ew lending	<ul> <li>Almost dou driven by Bi supporting:</li> <li>Launch of " designed fo integrated p products an</li> <li>Launched "S the branch managers p credit know</li> <li>Signed port CGC to supp supporting:</li> <li>Launch "Gro initiative air from small solutions ne banking pro sustainable funding to c</li> </ul>	bling the usiness B SMEs CIB Grow r small b backage o d digital SME lend manager opulation ledge an folio gua bort the E SMEs bwing To, ns to pro businesse eeded alo ducts an business	loan exposure which i anking direction towa wth", The new segment usinesses that provide of innovative banking solutions ling master" program s & deputy branch n to enhance front line d enhance referrals rantee agreement witl 3B strategy towards gether Initiative "the wide eligible applicant es with the Non-Finan- ong with a package of d services to establish model and grant ther

Credit Rating	(	Current Rating		F	Previous Rating	
	LT FCY	ST FCY	Outlook	LT FCY	ST FCY	Outlook
FitchRatings *		В	Stable	B+	В	Negative
<b>S&amp;P Global **</b> Ratings	В	В	Stable	B+	В	Stable
Moody's ***	B2	NP	Stable	B3	NP	Positive
CAPITAL ****	В+	В	Stable	В	В	Positive

\* According to the latest report as of August 2021

\*\* According to the latest report as of November 2021

\*\*\* According to the latest report as of December 2021

\*\*\*\* According to the latest report as of November 2021





# **OUR STOCK IN A NUTSHELL**

### **STOCK EXCHANGES**

Listed	Egyptian Exchange (EGX)
Listed	London Stock Exchange (LSE)

OTCQX Int'l Premier (Level 1 ADR prog.) Traded

#### SHARE INFORMATION TICKER

COMI

CBKD

CIBEY

- Shares outstanding 1,970,241,790 ۲
- Par value EGP 10.00 ۲
- GDR convertibility 1:1 ۲

#### **52 WEEKS PERFORMANCE**

- High EGP 54.15
- Low EGP 36.53

	2014	2015	2016	2017	2018	2019	2020	2021
Market Cap. (EGP)	44.67bn	43.69bn	84.32bn	89.86bn	86.43nn	121.96bn	87.46bn	89.665bn
Avg. Daily Volume	2.7mn	2.8mn	3.17mn	1.74mn	1.73mn	1.66mn	2.93mn	2.16mn
Avg. Daily Price (EGP)	20.14	25.41	28.61	47.18	49.52	56.58	49.93	45.5

#### Stock Activity: COMI vs. EGX30





EGX 30 Index



# **ESG AT CIB**



### International Standards & Guidelines



\*CIB-Egypt received a special award from the Energy Efficiency Project by the Ministry of Electricity and Renewable Energy, Amcham and the UNDP.in recognition of the bank's outstanding energy efficiency

### **Recognition and Ratings**



Ranked 1st on EGX Sustainability index for the 6th consecutive year



Included in

Bloomberg Gender Equality Index for the 2nd consecutive year

FTSE4Good Constituent of the

FTSE4Good Index for the 5th consecutive year

**REFINITIV**<sup>\*\*</sup>  $\mathbf{\nabla}$ 

> Included in the new Low Carbon Select Index in the MENA launched by the Arab Federation of Exchanges and the data provider Refinitiv





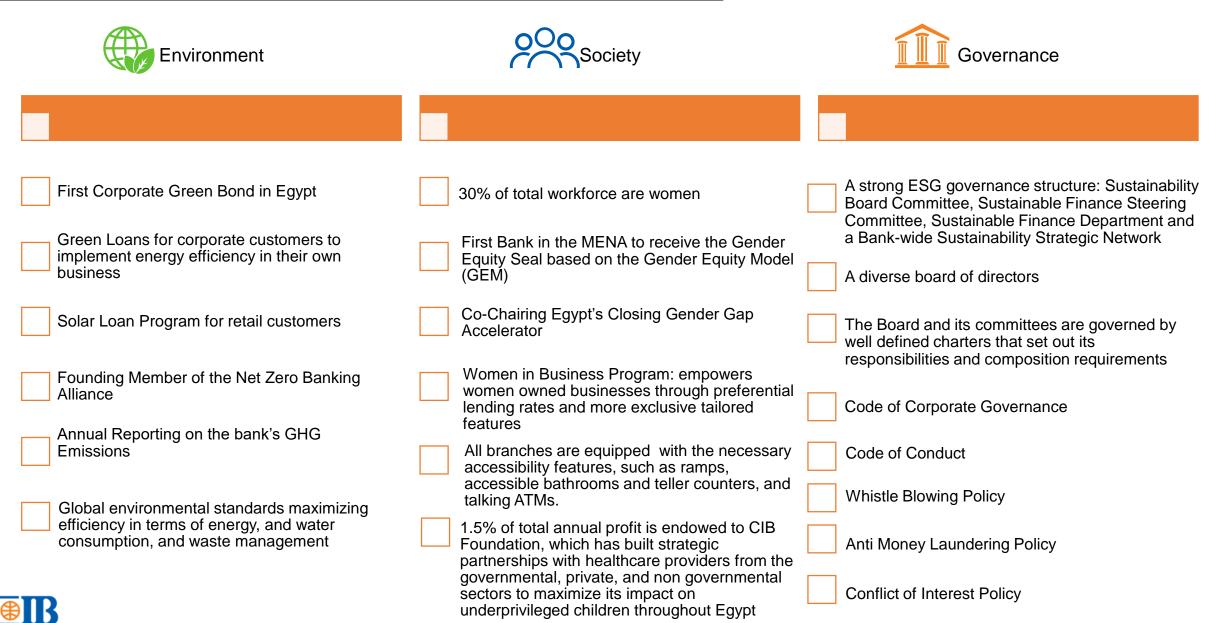








# ESG AT CIB



### **Commitment to Sound Corporate Governance Practices Continues to Define CIB**

### This commitment is supported by several mandates:

- Internal policies, risk controls, and manuals have been put in place to ensure that all business aspects are not only covered, but well-governed (including risk management, compliance, audit, remuneration, evaluation, succession planning, code of conduct, and budgeting)
- Segregation of the role of CEO and the non-executive chairperson
- Dedicated Corporate Governance team

### The Board's main responsibilities include:

- Setting the Bank's overall strategy and overseeing its execution
- Establishing internal control mechanisms
- Setting the Bank's risk appetite and regularly monitoring performance indicators against approved, defined appetite
- Approving IT Group strategy and review it periodically, especially with regards to the confidentiality of the Bank's information
- Ensuring that shareholders' interests are being catered to

#### The Board carries on with its mandate to continuously improve the overall corporate governance framework by regularly reviewing and supervising the Bank's practices

We take pride in our strong corporate governance structures which include:       Experienced team of professional executive directors and senior management       Distinguished group of non-executive directors       Competent board committees	
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# **BOARD OF DIRECTORS**

- **B** The Board enjoys significant diversity, leadership, skills, operating experience and professionalism in a broad set of industries
- **©** Complying with best international practices, an independent Lead Director is appointed
- **B** The Board and its committees are governed by well-defined charters that sets out its responsibilities and composition requirements
- The Board is supported by internal and external auditors

8 committees assist in fulfilling the Board's responsibilities;			CIB's Board consists of 8 members; 7 are non-executive and 6 are independent		
	Audit Committee		Sherif Samy	Non-Executive Chairman	
Non-executive	Corporate Governance & Nomination Committee		Hussein Abaza	Chief Executive Officer and Managing Director	
	Risk Committee		Amani Abou-Zeid	Lead Director, Independent, Non-Executive Board Member	
	Operations & IT Committee		Magda Habib	Independent, Non-Executive Board Member	
	Compensation Committee		Paresh Sukthankar	Independent, Non-Executive Board Member	
	Sustainability Board Committee		Rajeev Kakar	Independent, Non-Executive Board Member	
Executive	High Lending & Investment Committee		Michael-Jay Baslow	Independent, Non-Executive Board Member	
	Management Committee		Tarek Rouchdy	Independent, Non-Executive Board Member	
Executive	High Lending & Investment Committee		Michael-Jay Baslow	Independent, Non-Executive Board Member	



# **BUSINESS CONTINUITY & RESILENCE MANAGMENT**

Pioneer in implementing international standards and best practices; established in 2010; ahead of all major players in the market

Set a unique model within the Egyptian financial sector in Business Continuity industry; since 2014, CIB was shortlisted for 16 global and regional Business Continuity excellence awards from 3 of the most reputed organizations in the BCM industry worldwide.

Award winner of "Middle East Most Effective Recovery 2016" by Business Continuity Institute-UK (BCI) & "Business Continuity Team of the Year 2015" from Disaster Recovery Institute International-USA (DRII)

Certified ISO22301 in Business Continuity since 2018 as the first Egyptian private bank to obtain this reputable accolade and the first bank in Egypt to be certified against the latest version of the standard.

### Initiatives

CIB continues to invest in further improving its business continuity and recovery capabilities to ensure it provides sustainable and uninterrupted services to our customers

- Progressive Disaster Recovery Planning
- Continuous Alternate Sites Enhancement
- Flexible Remote Working strategies (Work from Anywhere)
- Moving towards Resilience Management
- Critical Suppliers Management
- Automation and Performance Metrics Management



# **RESPONSE TO COVID-19**

COVID-19

#### Work from Home Arrangements

Laptops, Secure Remote Access, and Secured email access on mobile phones have been arranged for different bank departments

#### Vaccination

- CIB availed local medical center for employees & their families and conducted 27 vaccination rounds in CIB premises where approximately more than 2,000 employees were vaccinated to foster a safe environment for employees.
- A dedicated vaccination Hub was availed at one of Ministry of Health medical centers to serve CIB employees and family members where approximately 5000 employees and family members were vaccinated.

#### **ATMs arrangements**

- · Sterilizers have been distributed and hanged in the ATMs area in all CIB branches
- Instructions for ATMs safe usage is published on the ATMs screens
- Continuous sterilization of the ATMs by the housekeeping staff is being done on regular basis during the day for onsite ATMs

#### **Branches Arrangements**

- CIB has reduced the number of employees per branch having no effect on our capacity to serve clients
- Social distancing is being promoted by admitting fewer customers in our waiting areas at any given time.

#### Health & Safety

- All employees and visitors are mandated to wear facemasks inside CIB premises
- · Hand sanitizers are distributed across all premises
- Reduction of workforce capacity in head offices for up to 50% which is being reassessed regularly
- Daily temperature check is done for all employees and visitors before entering any CIB building.

Strong Security Governance & policies aligned with International Standards and Best Practices

Certified Payment Cards Industry – Data Security Standards (PCI-DSS) since 2017 And Certified ISO27001 in Information Security Management in 2020 Dedicated Information Security Compliance and Controls departments responsible for ensuring Bank maintains security posture status

Cyber Security Operations Center (SOC) for ongoing Monitoring and response for Security threats considered the first SOC operating with full in-house capabilities in the financial sector in Egypt, when launched in 2017

Commitment towards a safer operational and business environment that supports the organization and customers' benefits and well-being

# Initiatives

CIB continues to invest in further improving its Cyber & Information Security capabilities to continuously protect its customers', shareholders and provide secure banking services and unique customer experience

- Round the clock 24x7 Security Operations Center (SOC)
- Focus on Data Protection
- Incident response automation and efficiency
- Continuous Investment in security infrastructure, technologies, and workforce development





# PERFORMANCE SNAPSHOT: 4Q21

	Key Indicators	4Q21	Comparison	Commentary	
Profitability	REVENUES NPAT ROAE ROAA	EGP 6.93bn EGP 13.3bn 20% 2.72%	EGP 6.58bn; 4Q20 EGP 10.2bn; 4Q20 20.4%; 4Q20 2.75%; 4Q20	5% YoY 30%YoY -1.96% YoY -1.01% YoY	
Efficiency	NIM** COST/INCOME	5.68% 22.4%	6.4%; 4Q20 20.8%; 4Q20	-11.25% YoY 7.7% YoY	•
Assets	TOTAL ASSETS NET LOANS	EGP 498,236mn EGP 145,887mn	EGP 427,842mn; 4Q20 EGP 120,347mn; 4Q20	16% YoY 21% YoY	
Asset Quality	NPLs/GROSS LOANS** COVERAGE RATIO**	5.12% 213%	4.26%; 4Q20 281%; 4Q20	20% YoY -24% YoY	•
Funding	CUSTOMER DEPOSITS LOAN TO DEPOSIT RATIO**	EGP 407,242mn 40.3%	EGP 341,169mn; 4Q20 40.2%; 4Q21	19% YoY 0.3%	
Equity & Capital	SHAREHOLDERS' EQUITY CAR	EGP 68,848mn 29.9%%	EGP 59,476mn; 4Q20 31.4%; 3Q20	16% YTD -5% YoY	•

Figures on a consolidated basis unless otherwise stated

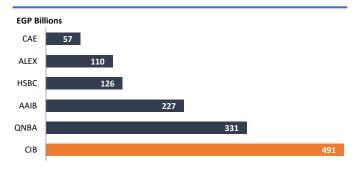
\* NIM based on managerial accounts

\*\* On a standalone basis

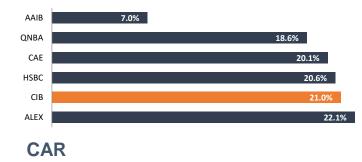


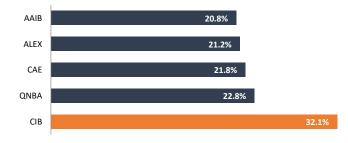
# **POSITION AMONG PEERS**

### Total Assets (EGP bn)

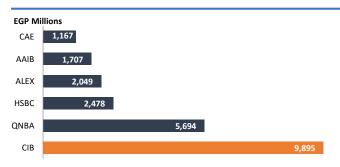




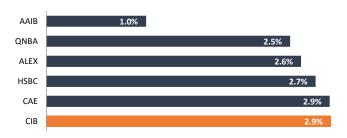




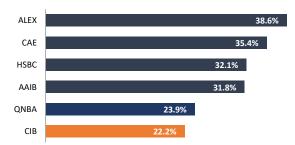
### Net Income (EGP mn)



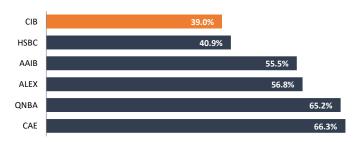




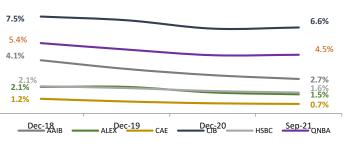
### Cost/Income



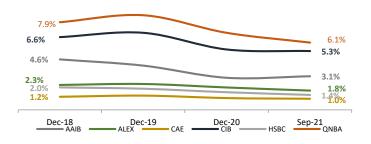
### **Gross Loans/Deposits**



### **Deposits Market Share**



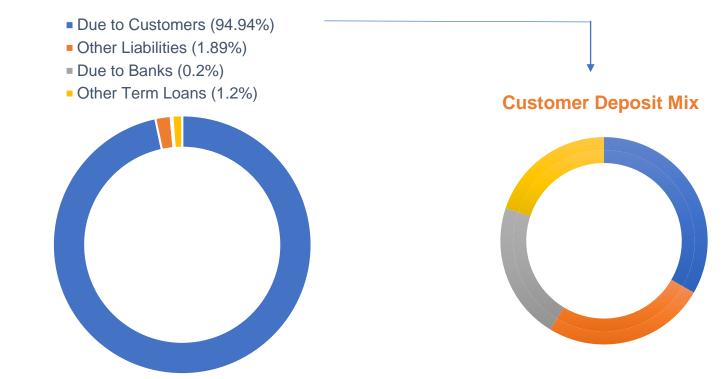
### **Loans Market Share**





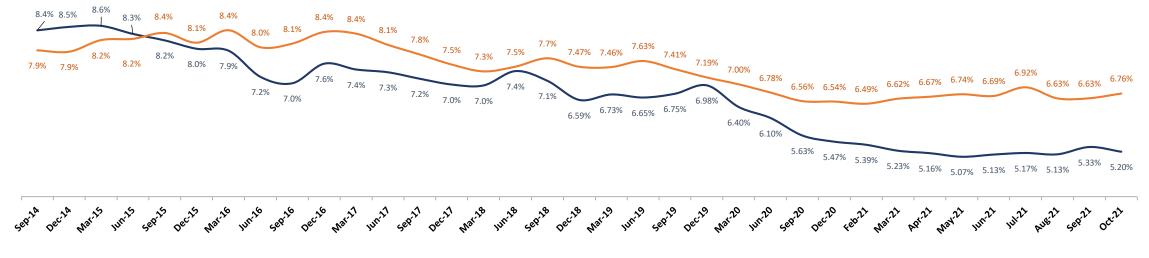
# PERFORMANCE SNAPSHOPT: FUNDING OVERVIEW

### **Funding Structure**



Demand (33.34%)
CDs (25.32%)
Savings (21.44%)
TDs (19.89%)





——Total Deposits

### Loan Market Share as of Oct-21

Total Loans 5.2%

- LCY Loans 4.51%
- FCY Loans 8.18%
- Household Loans 6.65%
- Institutional Loans 4.84%

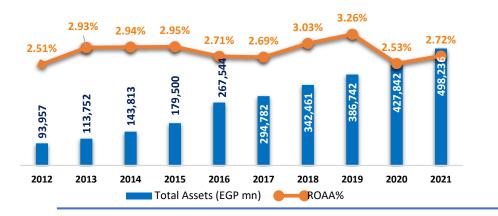
### **Deposit Market Share as of Oct-21**

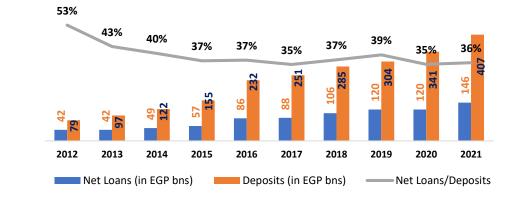
Total Deposits 6.76%

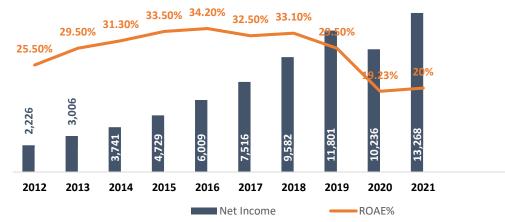
- LCY Deposits 6.03%
- FCY Deposits 11.6%
- Household Deposits 5.7%
- Institutional Deposits 8.83%



# 10 – YEAR PERFORMANCE SUMMARY



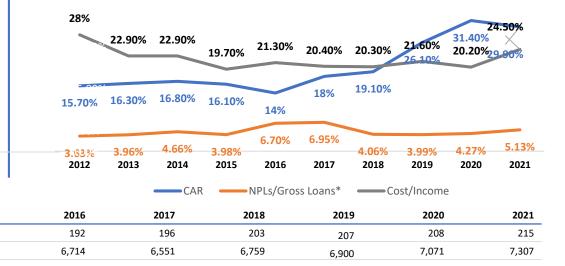




2012

156

5,181



Starting 2009, CIB used IFRS

\* Figure on a standalone basis

2013

152

5,490

2014

160

5,697

\*\* Ratio after appropriation

2015

187

5,983

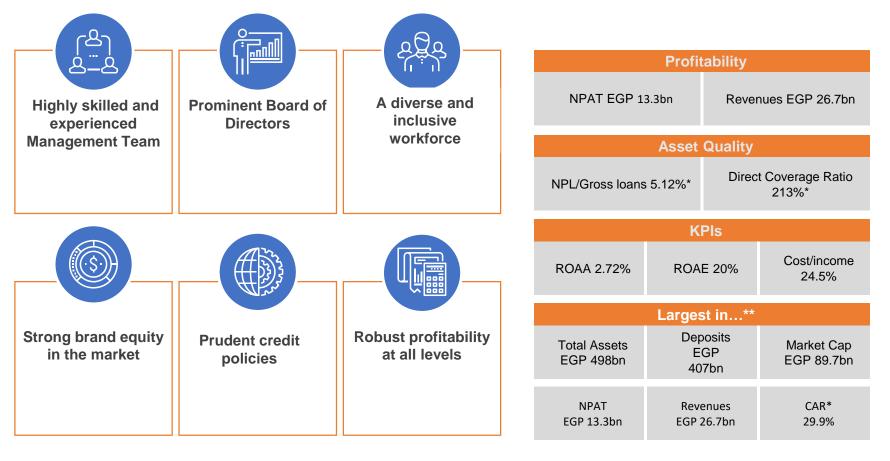
Figures on a consolidated basis unless otherwise stated



Years

Headcount

**Branches and Units** 



CIB's financial performance as of 4Q21 Figures on a consolidated basis unless otherwise stated \* Ratio on a standalone basis \*\*Among private-sector banks



# THANK YOU

- For more information, please visit our website; <u>www.cibeg.com</u>
- To read about the projects that the CIB Foundation has helped support, and to know ways in which you can donate, please visit <u>www.cibfoundationegypt.org</u>

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