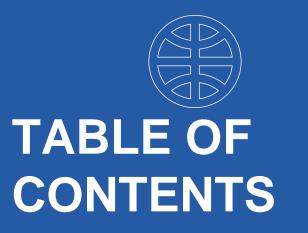


Investor Relations Presentation

Q2 2022



CIB Annual Report 2021 is available on our website



Macroeconomic Overview ... 04

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# DISCLAIMER

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- The information in this presentation may contain future projections and forward-looking statements that reflect the bank's current views with respect to future events and financial performance. These views are based on current assumptions which are subject to various risks and thus, may change over time
- No assurance can be given that projections will be achieved, future events will occur, or that the Bank's assumptions are correct. Actual results may differ materially from those projected
- This document is provided for informational purposes only. It is not an offer to buy or sell CIB shares. Readers should take into account factors of uncertainty and risk when basing their investment decisions on information provided in this document
- Past performance cannot be relied on as a guide to future performance
- CIB relies on information obtained from sources believed to be reliable, but does not guarantee its accuracy or completeness







## MACROECONOMIC OVERVIEW



#### **Country Profile**

Name	Arab Republic of Egypt
Capital	Cairo
Currency	Egyptian Pound (EGP)
Total area	c.1,002,000 sqm.km
Inhibited area	7.88% of total area
Governorates	29

#### **Demographics**

Population	106.45 mn*
Median age	24.1**
Participation rate (Labor force / population)	42.8***
Unemployment rate	7.2%***
Most populous country in the Middle East	
3 <sup>rd</sup> most populous in Africa	
Production age totals to c.50% of total population	
Over 85% of the population is below 55 years	

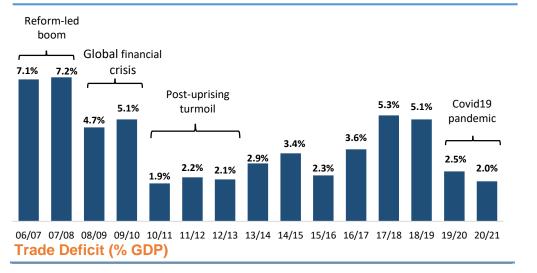


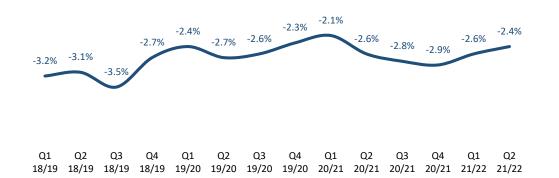


## **MACRO ENVIRONMENT**

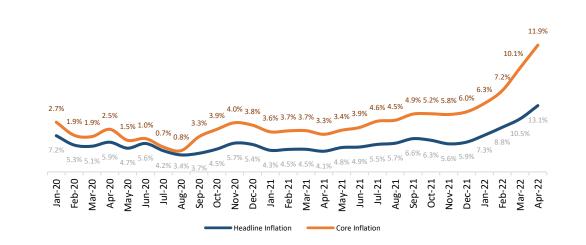
#### **Real GDP Growth (%)**

\*CBE May 2022 Bulletin





#### Inflation (%)



#### **Manageable Debt**

- Het International Reserve: \$33.38bn (June 2022)
- Current A/C balance: \$-18.44bn\* €
- LT external debt: \$132.7bn\* €
- ST external debt: \$12.84bn\* €

#### **Growth Opportunities**

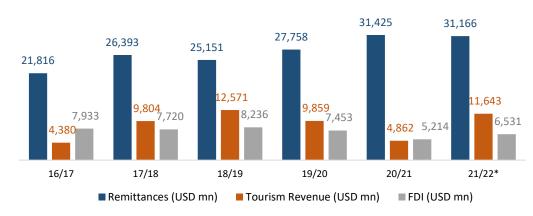
- Total GDP: EGP 3,955,517mn\*\*
- GDP/Capita: EGP 4,086 (Dec. 2021)\*\*\*

#### Consumption\*\*

- Private consumption/GDP: 86.7%
- Public consumption/GDP: 9.8%



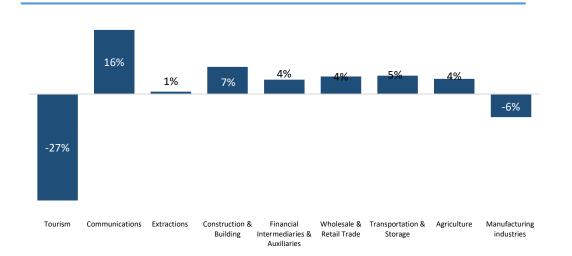




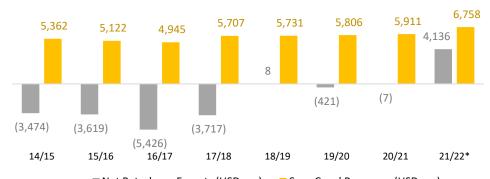
Foreign Inflows (USD mn)

#### \*1H21 Annualized

**Key Sector Growth rates** 

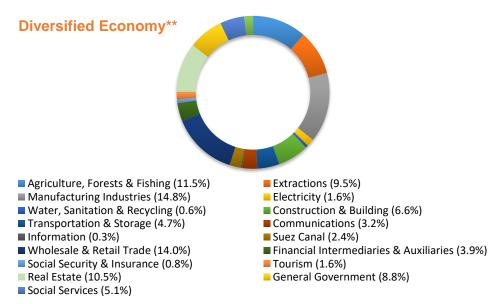


#### Petroleum and Suez Canal Proceeds (USD mn)



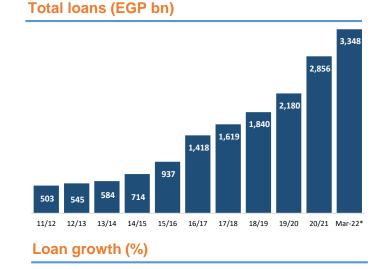
Net Petroleum Exports (USD mn)
Suez Canal Revenues (USD mn)

#### \*1H21 Annualized

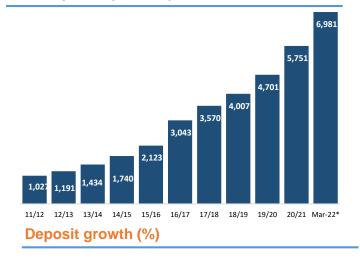


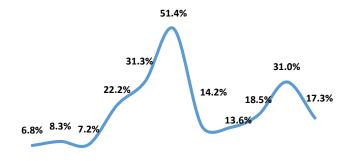


# **EGYPT'S BANKING SECTOR**

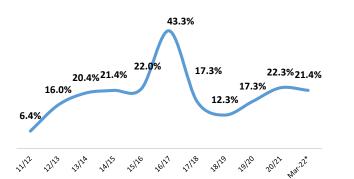


#### Total deposits (EGP bn)

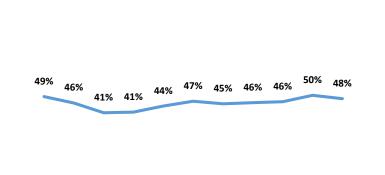




11/12 12/13 13/14 14/15 15/16 16/17 17/18 18/19 19/20 20/21 Mar-22\*



#### LDR (%)



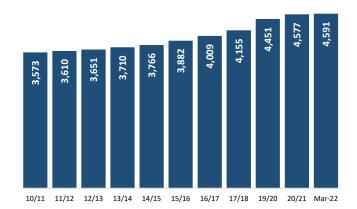
11/12 12/13 13/14 14/15 15/16 16/17 17/18 18/19 19/20 20/21 Mar-22\* Underleveraged

- Total # of banks: 38
- Total bank lending facilities/GDP: 58.4%
- Corporate loans/GDP: 47.01%
- Household debt/GDP: 11.38%
- Loans/Deposits: 48.98%

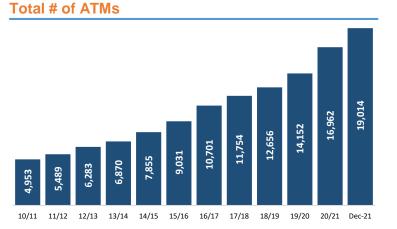


## EGYPT'S BANKING SECTOR (Cont'd)

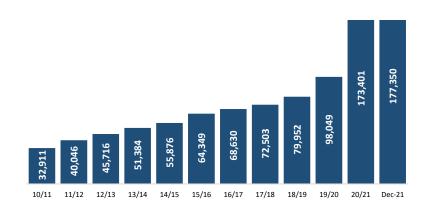
**Total # of branches** 



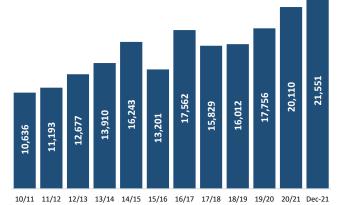
Total # of Debit Cards ('000)\*

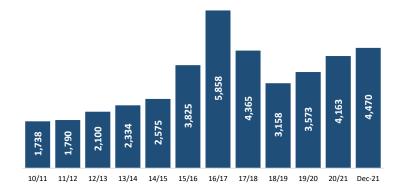


**Total # of POS** 



Total # of Credit Cards ('000)







\* Including the number of prepaid debit cards from June 2013 until June 2015

#### 2 WHY EGYPT?

#### **Economic Environment**

#### Among the most diverse in the MENA region

Mega Projects	<ul> <li>Middle East's largest private medical city</li> <li>Dabaa Nuclear Power Plant</li> <li>Benban Solar Park, set to be the largest solar plant in the world. The power plant will cover Egypt's electricity needs and edge it forward on its path to becoming the region's energy hub.</li> <li>Monorail's project connecting the New Administrative Capital with other major towns</li> <li>US \$1.2bn concentrated solar power (CSP) plants</li> </ul>
Financial Inclusion	<ul> <li>Unveiling opportunities within SMEs</li> <li>The introduction of "Meeza" prepaid card for governmental and local payments</li> <li>Integration of grey economy</li> <li>Attracting retail into banks</li> <li>Over 80% of adult population unbanked</li> </ul>
Reform <b>)</b> Policy	<ul> <li>CBE's SME initiative requiring banks to raise the share of loans directed to micro, small, and medium enterprises (SMEs) to 25% of their total loan portfolio from 20%.</li> <li>CBE's Mortgagee initiative, an EGP 100 billion mortgage finance that serves low and middle-income citizens</li> <li>Mandatory ESG reporting requirements: companies listed on the Egyptian Stock Exchange, and companies operating in non-bank financial activities to submit environmental, social, and governance disclosure reports related to sustainability</li> </ul>

#### **Attracts Investments**

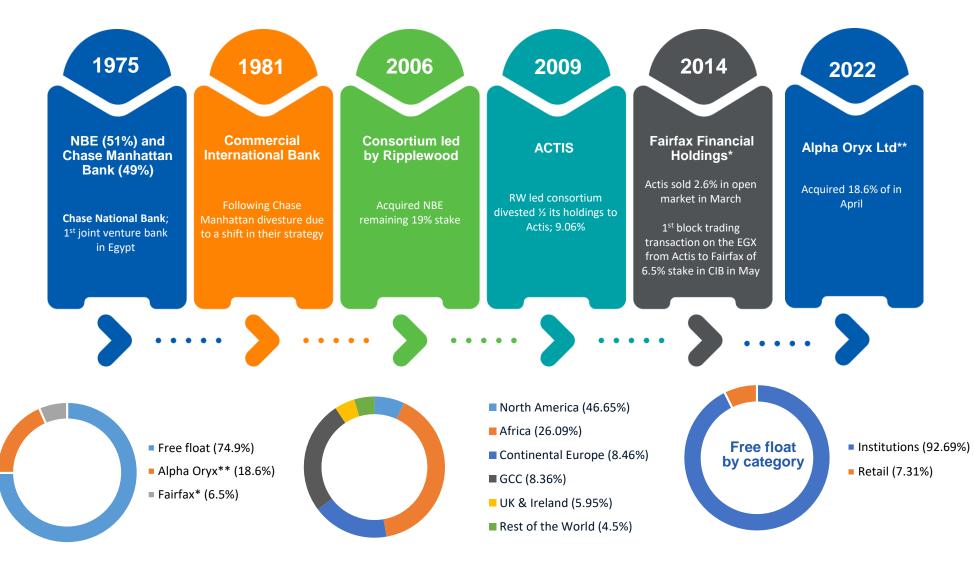
- Low labor costs
- Cheap, abundant, and diversified energy sources €
- Political Stability



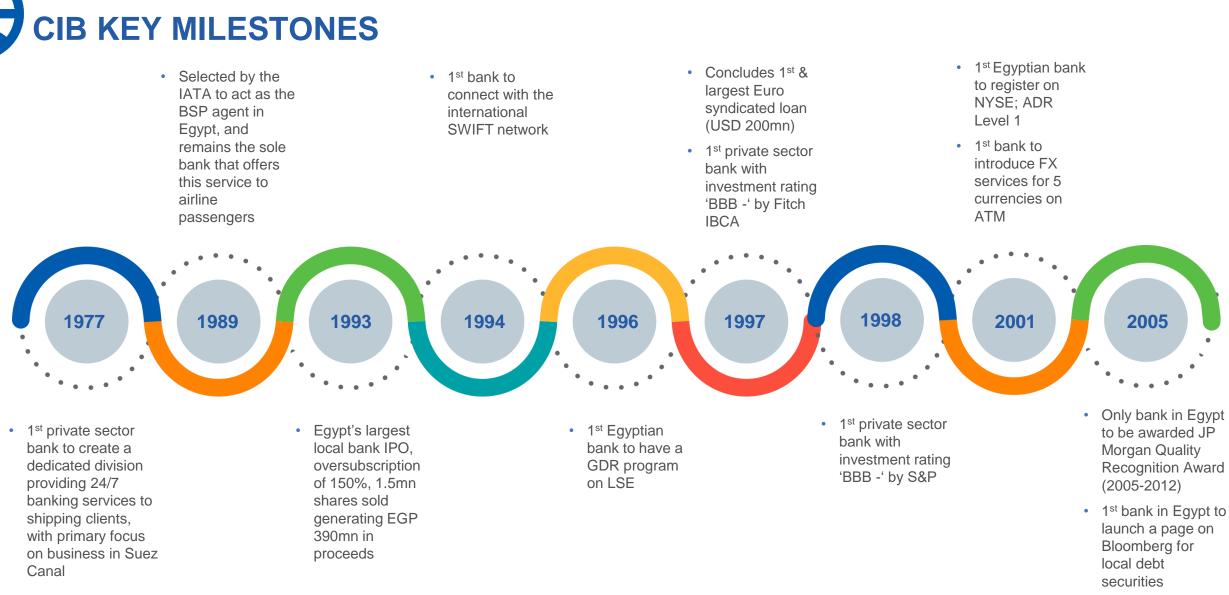


Public 🖄

## CIB's SHAREHOLDERS









## CIB KEY MILESTONES (Cont'd)

 1<sup>st</sup> Egyptian bank to establish a Sustainable Development Department

2012

- 1<sup>st</sup> bank in Egypt to recognize conduct risk and establish a framework for it, despite the lack of regulatory requirement
- 1<sup>st</sup> Egyptian bank to successfully pass external quality assurance on Internal Audit function

2015

- For the 1<sup>st</sup> time in the Middle East and Africa, CIB was awarded "World's Best Bank in the Emerging Markets" by Euromoney
- Ranks 1<sup>st</sup> on the EGX's sustainability index (S&P/EGX ESG) for the 4<sup>th</sup> year in a row since 2014
- The only Egyptian bank ranked on the FTSE4Good Index

2017

- 1<sup>st</sup> Arab and African company listed on 2019 Bloomberg Gender Equality Index (GEI) —the world's only comprehensive investment-quality data source on gender equality
- Established a rep office in Addis Ababa, Ethiopia

2019

- 1st Corporate Green Bond Issuance in Egypt
- Ranked 24th on Forbes Middle East's Top 100 Listed Companies in the Arab World
- Becomes a founding member of the Net-Zero Banking Alliance

2021

2010

- 1<sup>st</sup> & only local bank in Egypt to begin enforcing Business Continuity Standards
- CIB Foundation becomes the 1<sup>st</sup> in Egypt to have its annual budget institutionalized as part of its founding institution's by-laws, as CIB shareholders unanimously agreed to dedicate 1% of Bank's net annual profit to the Foundation

 1<sup>st</sup> Egyptian bank to receive JP Morgan Elite STP Award

2013

 1<sup>st</sup> Egyptian bank to upgrade its ADR to be traded on OTCQX platform US Launched mobile banking
 application

. . .

2016

- 1<sup>st</sup> Egyptian bank recognized as an active member in the UN Environmental Program -Financial Initiative
- Won the 'Socially Responsible Bank of the Year 2016' award from African Banker
- Recognized for the 1<sup>st</sup> time for several awards\*

 2<sup>nd</sup> consecutive year to be named 'World's Best Emerging Markets Bank', by Global Finance

2018

- 1<sup>st</sup> Middle Eastern company to be analyzed in a case study by Leadership Institute of LBS\*\*
- Established CVentures, Egypt's 1<sup>st</sup> corporate venture capital firm
- Received ISO22301:2012 certification for Business Continuity Management
- Ranks 1<sup>st</sup> on the EGX Sustainability Index for the 5<sup>th</sup> consecutive year

 1<sup>st</sup> cross-border acquisition of 51% of Mayfair Bank in Kenya

2020

 CIB ranks 28<sup>th</sup> on Forbes' Top 100 Companies in the Middle East



\*Awards include: Best Bank in Egypt Supporting Women Owned and Women Run Businesses by the American Chamber of Commerce in Egypt, Two awards in Achievement in Liquidity Risk and Operational Risk for Middle East & Africa by Asian Banker for 2016, Best Retail Risk Management Initiative by Asian Banker for 2016, Middle East Most Effective Recovery 2016 by BCI

\*\* LBS: London Business School



## **C** ENTURES

#### Ownership: 99.9%

Established in 2018, CVentures is Egypt's first corporate venture capital firm focused primarily on investing in category-defining companies with the potential to create meaningful change in financial services. CVentures primarily participates in investment rounds, and —on a selective basis — seed investment rounds in core financial applications



#### **Ownership: 51%**

Mayfair CIB Bank Limited is a Kenyan banking institution serving small and medium enterprises, large corporate clients and high net worth individuals. The Bank was established in 2017 by a group of Kenyan investors, and was granted a banking license by the CBK on June 20<sup>th</sup>, 2017 and began its operations on August 1<sup>st</sup>, 2017



#### Ownership: 49.95%

Damietta Shipping and Marine Services (DSMS) is a shareholding company, established in 1986 through a Public Offer. CIB acquired stake in the company during July 2018, and its stake reached 49.95% in October 2020. DSMS is a small sized company, with minimal operations in the form of marine services mainly containers repairs, renting fuel tanks and electricity generators



\* CI Capital is now within the available for sale (fair value through OCI) investment portfolio. On the back of CI Capital's Initial Public Offering and Capital Increase, CIB's stake in CI Capital was diluted to reach 0.71%.

# CIB ASSOCIATES







#### Ownership: 39.34%

Established in October 1996 as a joint stock company, ACE has a long track record in the field of trading and maintenance of specialized information technology hardware. The company is well-positioned as the system integrator of choice for the government, major banks, and large institutions. ACE sources its original hardware products from recognized companies in the field, such as Sedco, Fujitsu, HP, and Cisco

#### Ownership: 37%

TCA Properties is an SPV under Talaat Moustafa Group established through its subsidiary Alexandria Company for Real Estate Investment "AREI" and its parent company TMG for Real Estate Touristic Investment. The SPV will be specialized in real estate commercial business activities including the acquisition, and selling leasing of commercial real estate units. buildings and/or spaces, and will be managed by Alexandria Company for Projects Management

#### **Ownership: 30%**

Profile: Offers a full suite of security services;

- Private security
- Premises protection
- Cash-in-Transit (CIT)
- Electronic security system solutions
- General and facility management services
- Touristic and governmental concierge services



Profile: an "Agent Bank" financial services;

- Registration and Application Services
- Loans and Credit Cards
   Payment
- Retail Cash Deposit and Withdrawals
- Local and International Remittances
- Drop In and Collection Services
- ATM Outsourcing Services





#### **Total Branches and Units: 213**

**Greater Cairo:126** 

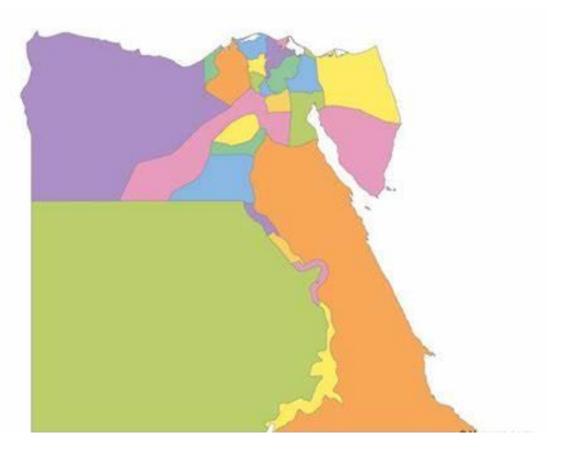
Alexandria Region: 32

Suez Canal Region: 22

Delta Region: 18

Upper Egypt Region: 15

#### **Distribution Network**





# **AWARDS & RECOGNITION**





More awards available: https://www.cibeg.com/English/AboutCIB/Pages/Awards.aspx





#### TODAY

<ul> <li>Quality loan growth, with focus on increasing product penetration and SoW</li> <li>Deposit growth, specially from households</li> <li>Transactional banking services</li> </ul> Financial Performance	<ul> <li>Positioned as trade finance hub for Egypt &amp; Africa</li> <li>Focus on SMEs &amp; underpenetrated retail banking segment with more efforts exerted to promote financial inclusion</li> <li>Capture the pent-up CAPEX and investments inflow on the back of expected economic recovery</li> </ul>
<ul> <li>Adopting a customer relationship model</li> <li>Offering bundled financial solutions and value-added services</li> <li>Undertaking several service quality initiatives to improve customer satisfaction</li> </ul>	<ul> <li>Deepen understanding of customer behavior through data analytics</li> <li>Adding granularity to customer segments for a behavioral and lifestyle approach</li> <li>Development of need-based bundled value propositions</li> </ul>
<ul> <li>Centralization of Operations</li> <li>Automation and process re-engineering</li> <li>Digital Adoption</li> </ul>	<ul> <li>Focus on operational efficiency, automation and productivity gains</li> <li>Digitalizing the banking and branch experience and work towards relying on Robotics Process Automation (RPA) and operations centralization to increase efficiency and reduce the cost to serve</li> <li>Enforcing advanced business continuity, and security management best practices including cyber security</li> </ul>
<ul> <li>Focus on learning and development</li> <li>Reduction in our ecological footprint</li> <li>Adoption of corporate governance best practices and solid CSR strategy</li> <li>Responsible</li> <li>Banking</li> </ul>	<ul> <li>Implementing a social and environmental management system</li> <li>Continue to advocate Responsible Banking through driving financial inclusion and literacy, women and youth empowerment and equality</li> <li>Become Egypt's number 1 "Green Bank"</li> <li>Development in human capital and alignment to accommodate with the digital transformation</li> </ul>

**TOMORROW** 





<b>45.4</b> m	EGP 536.7bn	EGP 2.6bn
No. of transactions	Value of transactions	Cost Synergy
▲ 9% у-о-у	▲ 48% у-о-у	▲ 28% у-о-у

**Digital Banking Channels** 

#### **Global Transaction Banking Products**

Channel	Transactions	Growth Vs YTD Mar 2022	Subscribers	Growth Vs YTD Mar 2022	Product	Transactions	Growth Vs YTD Mar 2022	Subscribers	Growth Vs YTD Mar 2022
АТМ	36m	▲ 92%			Cash Management	3.3m	▲ 95%	34k	<b>▲</b> 17%
Mobile Banking	5.2m	▲ 109%	1.6m**	▲ 6%	Global Transactions Services	242k	<b>▲</b> 130%		
Internet Banking	1.1m	▲ 96%	1.2m	▲ 5%	Trade Finance Management	11k	▲ 59%	8k	▲ 23%
IVR	4m***	<b>▲</b> 97%	1m	▲ 6%	Corporate Payment Services	70k	<b>▲</b> 124%	3.4k	▲ 8%

\*YTD Jun 2022

\*\*\* Number of inquiries



## **CIB PRESENCE IN AFRICA** CIB aims to position itself as a trade finance hub

CIB aims to position itself as a trade finance hub for Egypt and East Africa, focusing on both corporate and SMEs, especially after the establishment of our representative office in Ethiopia and the acquisition of a 51% stake in a local Kenyan bank, which was renamed Mayfair CIB Bank Limited.



<u>Mayfair Bank:</u> CIB acquired 51% of Mayfair Bank in Kenya. CIB's mandate to explore and assess opportunities in Africa, building a bridge for Egyptian customers to benefit from regional integration efforts across the continent and benefiting from the prospects available from being Common Market for Eastern and Southern Africa (COMESA) members and the recent African Continental Free Trade Agreement (ACFTA)



**Ethiopia Representative Office**: During April 2019, CIB established its commercial representative office in Addis Ababa, Ethiopia with the aim to strengthen the relationships with Ethiopian banks, promote Egyptian exports and gain market insights. This office represents the CIB's first step to operate in one of the most attractive markets in the region



<u>Smart Africa</u>: CIB is proud to have joined the esteemed Smart Africa network, joining forces and actively working hand-in-hand with the continent's leading organizations on financial inclusion and digital transformation. The Smart Africa Alliance is a Public-Private platform launched in 2013, the Alliance is made up of all African countries adhering to the Smart Africa Manifesto and dozens of private sector and academia members. During the Transform Africa Summit in Rwanda, CIB signed an MOU to collaborate on ICT literacy, eServices innovation and awareness and digital entrepreneurship advancement









	Institutional Banking	Consumer Banking
Profile	<ul> <li>Market leader</li> <li>Prime contributor to profitability</li> </ul>	<ul> <li>The take-off for a world class consumer banking franchise</li> </ul>
Focus	<ul> <li>Large and medium-size corporates (MNCs, institutions and banks)</li> <li>Project finance and syndicated loans</li> <li>Treasury and capital Markets Services</li> <li>Transactional banking services</li> </ul>	<ul> <li>Retail customers (with special focus on Wealth and Plus)</li> <li>Business Banking (SMEs)</li> </ul>
Contribution to loans	73%	27%
Contribution to deposits	34%	66%
# of customers	7,506	1,783,193



## **LINES OF BUSINESS - BUSINESS BANKING**

Ser	ves SMEs thi	ough a com	prehensive range of financi	al solutions		MEs sectors across Egypt through ove nagers serving medium segment & 140 ( small segment	
2010	► <u>20</u> 2	L1	2013 - 2018	► <u>2019</u>	2020	2021	2022
Pilot launch	Formal laun liability-led	ch with strategy • E • C • L • C • C • C • C • C • C • C • C	aunched unsecured lending product expanded coverage area Built-up strong relationship team foc on larger corporates aunched segment based distribution model aunched simpler & faster turnaroun products and bundles for small segm Accredited team members 'Small Bus Consultant" New digital channel platform launche rade & cash management nnovative lending data based eligibil system New predictive models to detect frac and provide early warning signals for porrowers with a high degree of accu mentation*	<ul> <li>Launched the revamped SME Lending programs that offers faster delivery and more flexible</li> <li>Piloted a special offering to encourage women through our new "Women In Business Program"</li> <li>Launched dedicated Contact Center</li> <li>ud uracy</li> </ul>	<ul> <li>Launched "Supply Chain Finance" program</li> <li>Sponsored one of the key female entrepreneurship event in the MENA region "She Can 2020"</li> <li>Launched "Growth Loan" for small sized companies</li> <li>Sponsored "She's Next" global event, empowered by Visa to support women entrepreneurs</li> <li>Launched webinars series to support SMEs during Covid-19 as a part from "CIB Business Solutions" program.</li> <li>Participated in the CBE Tourism initiative to support SME players in the Tourism industry during COVID'19 pandemic</li> <li>CIB granted additional payroll facilities with flexible terms to SMEs to support during the pandemic</li> <li>3<sup>rd</sup> SME Academy round took place &amp; successfully graduated 13 Business &amp; Risk members. The aim of this academy is to prepare qualified calibers who will support our new lending strategy for SMEs</li> </ul>	<ul> <li>New service Model "Soft Launch": Dedicated sales force assigned to serve small companies started their new roles in the branches.</li> <li>4th &amp; 5th SME Academy rounds successfully graduated 21 &amp; 18 respectively allocated to Business &amp; Risk members. And launched the 6<sup>th</sup> academy round which is expected to graduate in Feb. 2022.</li> <li>Launched a special offering to the merchants to accelerate the business growth through the new "Merchant Bundle" product</li> <li>Almost doubling the loan exposure which is driven by Business Banking direction towards supporting SMEs</li> <li>Launch of "CIB Growth", The new segment designed for small businesses that provides an integrated package of innovative banking products and digital solutions</li> <li>Launched "SME lending master" program for the branch managers &amp; deputy branch managers population to enhance front liners credit knowledge and enhance referrals.</li> <li>Signed portfolio guarantee agreement with CGC to support the BB strategy towards supporting SMEs</li> <li>Launch "Growing Together Initiative "the new initiative aims to provide eligible applicants from small businesses with the</li> </ul>	<ul> <li>Launched 1<sup>st</sup> alternative lending program in Egypt</li> <li>6<sup>th</sup> &amp; 7<sup>th</sup> SME academies concluded successfully with 17 &amp; 33 graduates respectively. Launched 8<sup>th</sup> round selection process.</li> <li>Launched "She's Next" initiative with Visa, which was created to support and empower the women entrepreneurs as they run,</li> </ul>
Fast loans, proc e-sol	duct bundles lutions		Flexible Tailored Pr Dedicated Relationship			Non-Financial solutions needed along with a package of banking products and services to establish a sustainable business model and grant them funding to open new doors on their road to success	

B



## OUR STOCK IN A NUTSHELL

#### **STOCK EXCHANGES**

#### Listed Egyptian Exchange (EGX)

- Listed London Stock Exchange (LSE)
- Traded OTCQX Int'l Premier (Level 1 ADR prog.)

#### TICKER SHARE INFORMATION

#### COMI

CBKD

CIBEY

- Shares outstanding 1,982,513,360
- Par value EGP 10.00
- GDR convertibility 1:1

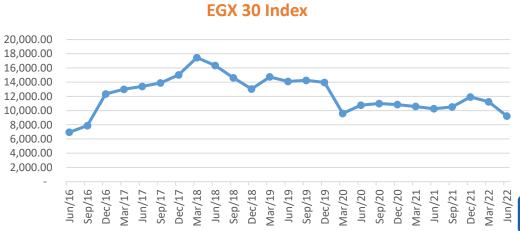
#### **52 WEEKS PERFORMANCE**

- High EGP 54.00
- Low EGP 37.26

	2014	2015	2016	2017	2018	2019	2020	2021	Q2'2022
Market Cap. (EGP)	44.67bn	43.69bn	84.32bn	89.86bn	86.43nn	121.96bn	87.46bn	89.665bn	74bn
Avg. Daily Volume	2.7mn	2.8mn	3.17mn	1.74mn	1.73mn	1.66mn	2.93mn	2.16mn	2.8mn
Avg. Daily Price (EGP)	20.14	25.41	28.61	47.18	49.52	56.58	49.93	45.5	45.7

#### Stock Activity: COMI vs. EGX30







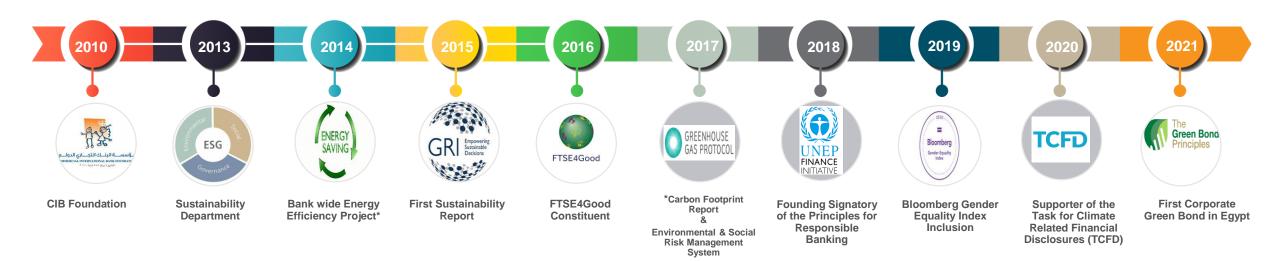


Credit Rating	С	urrent Rating		Р	9	
	LT FCY	ST FCY	Outlook	LT FCY	ST FCY	Outlook
FitchRatings <sup>*</sup>	B+	В	Stable	В+	В	Negative
<b>S&amp;P Global **</b> Ratings	В	В	Stable	В+	В	Stable
Moody's	B2	NP	Negative	В3	NP	Stable
CAPITAL ****	B+	В	Stable	В	В	Positive





ESG AT CIB



#### **International Standards & Guidelines**



#### **Recognition and Ratings**





\*CIB-Egypt received a special award from the Energy Efficiency Project by the Ministry of Electricity and Renewable Energy, Amcham and the UNDP.in recognition of the bank's outstanding energy efficiency





First Corporate Green Bond in Egypt

Green Loans for corporate customers to implement energy efficiency in their own business

Solar Loan Program for retail customers

Founding Member of the Net Zero Banking Alliance

Annual Reporting on the bank's GHG Emissions

Global environmental standards maximizing efficiency in terms of energy, and water consumption, and waste management



30% of total workforce are women

First Bank in the MENA to receive the Gender Equity Seal based on the Gender Equity Model (GEM)

Co-Chairing Egypt's Closing Gender Gap Accelerator

Women in Business Program: empowers women owned businesses through preferential lending rates and more exclusive tailored features

All branches are equipped with the necessary accessibility features, such as ramps, accessible bathrooms and teller counters, and talking ATMs.

1.5% of total annual profit is endowed to CIB Foundation, which has built strategic partnerships with healthcare providers from the governmental, private, and non governmental sectors to maximize its impact on underprivileged children throughout Egypt



A strong ESG governance structure: Sustainability Board Committee, Sustainable Finance Steering Committee, Sustainable Finance Department and a Bank-wide Sustainability Strategic Network

A diverse board of directors

The Board and its committees are governed by well defined charters that set out its responsibilities and composition requirements

Code of Corporate Governance

Code of Conduct

Whistle Blowing Policy

Anti Money Laundering Policy

Conflict of Interest Policy



### **CORPORATE GOVERNANCE**

Commitment to Sound Corporate Governance Practices Continues to Define CIB

#### This commitment is supported by several mandates:

- Internal policies, risk controls, and manuals have been put in place to ensure that all business aspects are not only covered, but well-governed (including risk management, compliance, audit, remuneration, evaluation, succession planning, code of conduct, and budgeting)
- Segregation of the role of CEO and the non-executive chairperson
- Dedicated Corporate Governance team

#### The Board's main responsibilities include:

- Setting the Bank's overall strategy and overseeing its execution
- Establishing internal control mechanisms
- Setting the Bank's risk appetite and regularly monitoring performance indicators against approved, defined appetite
- Approving IT Group strategy and review it periodically, especially with regards to the confidentiality of the Bank's information
- Ensuring that shareholders' interests are being catered to

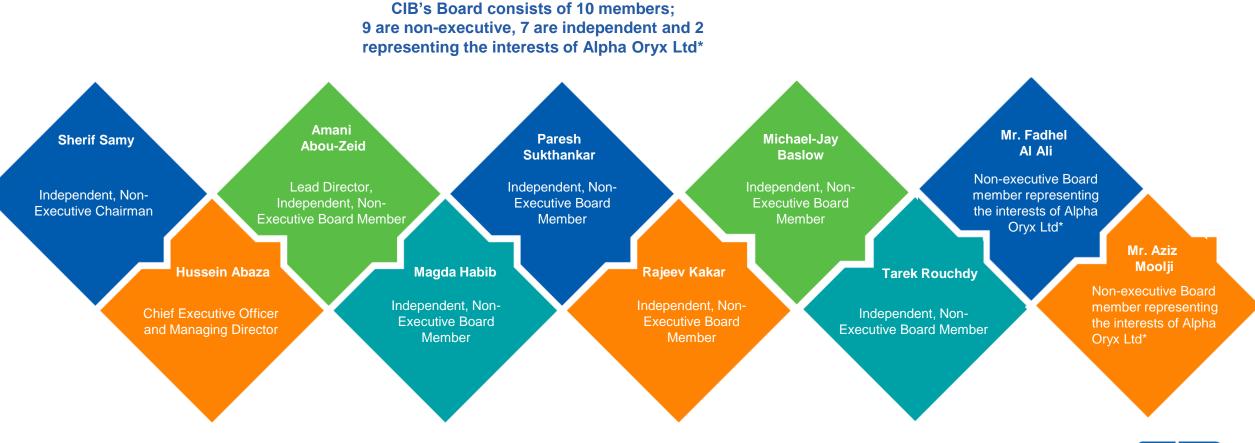
The Board carries on with its mandate to continuously improve the overall corporate governance framework by regularly reviewing and supervising the Bank's practices





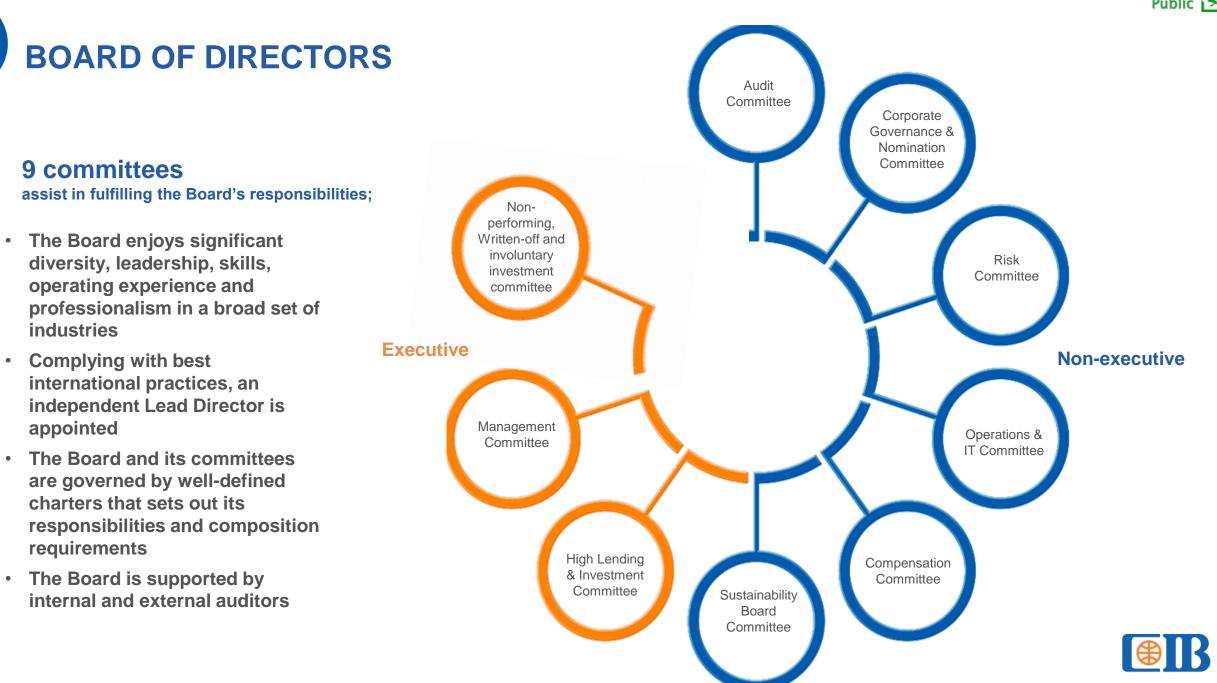
## **BOARD OF DIRECTORS**

- The Board enjoys significant diversity, leadership, skills, operating experience and professionalism in a broad set of industries
- · Complying with best international practices, an independent Lead Director is appointed
- The Board and its committees are governed by well-defined charters that sets out its responsibilities and composition requirements
- The Board is supported by internal and external auditors





**PB** 



## **BUSINESS CONTINUITY & RESILENCE MANAGMENT**



Pioneer in implementing international standards and best practices; established in 2010; ahead of all major players in the market

Set a unique model within the Egyptian financial sector in Business Continuity industry; since 2014, CIB was shortlisted for 16 global and regional Business Continuity excellence awards from 3 of the most reputed organizations in the BCM industry worldwide.

Award winner of "Middle East Most Effective Recovery 2016" by Business Continuity Institute-UK (BCI) & "Business Continuity Team of the Year 2015" from Disaster Recovery Institute International-USA (DRII)

Certified ISO22301 in Business Continuity since 2018 as the first Egyptian private bank to obtain this reputable accolade and the first bank in Egypt to be certified against the latest version of the standard.

#### **Initiatives**

CIB continues to invest in further improving its business continuity and recovery capabilities to ensure it provides sustainable and uninterrupted services to our customers

- Progressive Disaster Recovery Planning
- Flexible Remote Working strategies (Work from Anywhere)
- Moving towards Resilience Management
- Critical Suppliers Management
- Automation and Performance Metrics Management



## **RESPONSE TO COVID-19**

COVID-19

#### Work from Home Arrangements

Laptops, Secure Remote Access, and Secured email access on mobile phones have been arranged for different bank departments

#### Vaccination

- CIB availed local medical center for employees & their families and conducted 27 vaccination rounds in CIB
  premises where approximately more than 2,000 employees were vaccinated to foster a safe environment for
  employees.
- A dedicated vaccination Hub was availed at one of Ministry of Health medical centers to serve CIB employees and family members where approximately 5000 employees and family members were vaccinated.

#### **ATMs arrangements**

- · Sterilizers have been distributed and hanged in the ATMs area in all CIB branches
- Instructions for ATMs safe usage is published on the ATMs screens
- Continuous sterilization of the ATMs by the housekeeping staff is being done on regular basis during the day for onsite ATMs

#### **Branches Arrangements**

- · CIB has reduced the number of employees per branch having no effect on our capacity to serve clients
- Social distancing is being promoted by admitting fewer customers in our waiting areas at any given time.

#### Health & Safety

- All employees and visitors are mandated to wear facemasks inside CIB premises
- Hand sanitizers are distributed across all premises
- Reduction of workforce capacity in head offices for up to 50% which is being reassessed regularly
- Daily temperature check is done for all employees and visitors before entering any CIB building.



# **B** CYBER & INFORMATION SECUIRTY

 $\mathbf{01}$ 

03

Strong Security Governance & policies aligned with International Standards and Best Practices

Certified Payment Cards Industry – Data Security Standards (PCI-DSS) since 2017 And Certified ISO27001 in Information Security Management in 2020 Dedicated Information Security Compliance and Controls departments responsible for ensuring Bank maintains security posture status

Cyber Security Operations Center (SOC) for ongoing Monitoring and response for Security threats considered the first SOC operating with full in-house capabilities in the financial sector in Egypt, when launched in 2017

Commitment towards a safer operational and business environment that supports the organization and customers' benefits and well-being

### Initiatives

CIB continues to invest in further improving its Cyber & Information Security capabilities to continuously protect its customers', shareholders and provide secure banking services and unique customer experience

- Round the clock 24x7 Security Operations Center (SOC)
- Focus on Data Protection
- Incident response automation and efficiency
- Continuous Investment in security infrastructure, technologies, and workforce development





## FINANCIAL PERFORMANCE

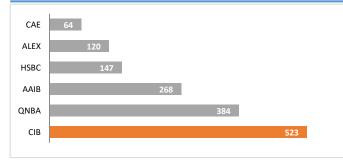
# PERFORMANCE SNAPSHOT: 2Q22

	Key Indicators	2Q22	Comparison	Commentary	
Profitability	REVENUES NPAT ROAE ROAA	EGP 6.89bn EGP 3.51bn 21.5% 2.68%	EGP 6.6.36bn; 2Q21 EGP 3.21bn; 2Q21 21%; 2Q21 2.81%; 2Q21	8% YoY 9%YoY 2% YoY -5% YoY	
Efficiency	NIM** COST/INCOME	5.91% 21.7%	5.62%; 2Q21 22.3%; 2Q21	5% YoY -3% YoY	•
Assets	TOTAL ASSETS NET LOANS	EGP 523,463mn EGP 171,927mn	EGP 498,236mn; 4Q21 EGP 145,887mn; 4Q21	5% YtD 18% YtD	
Asset Quality	NPLs/GROSS LOANS** COVERAGE RATIO**	4.84% 209%	5.71%; 2Q21 204%; 2Q21	-15% YoY 2% YoY	
Funding	CUSTOMER DEPOSITS LOAN TO DEPOSIT RATIO**	EGP 428,866mn 44.8%	EGP 407,242mn; 4Q21 38.7%; 2Q21	5% YtD 16%YoY	
Equity & Capital	SHAREHOLDERS' EQUITY CAR	EGP 65,515mn 28.8%	EGP 68,848mn; 4Q21 32% 2Q21	-5% YTD -10% YoY	•

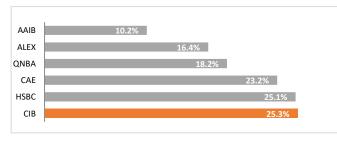


## **POSITION AMONG PEERS (as of March 2022)**

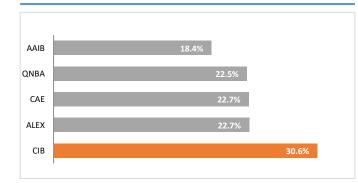
Total Assets (EGP bn)



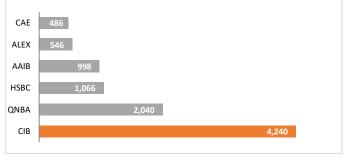
ROAE



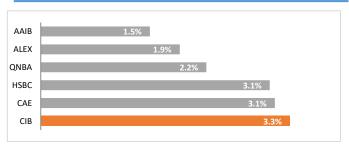
#### CAR



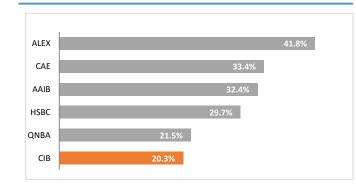
Net Income (EGP mn)



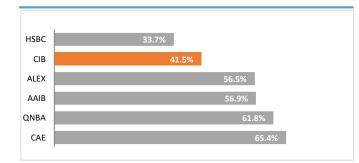
#### ROAA



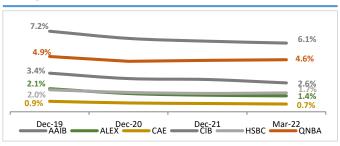
#### Cost/Income



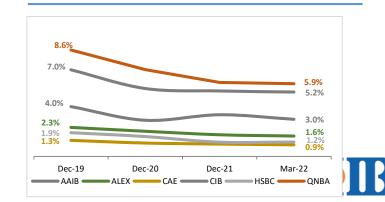
#### **Gross Loans/Deposits**



#### **Deposits Market Share**

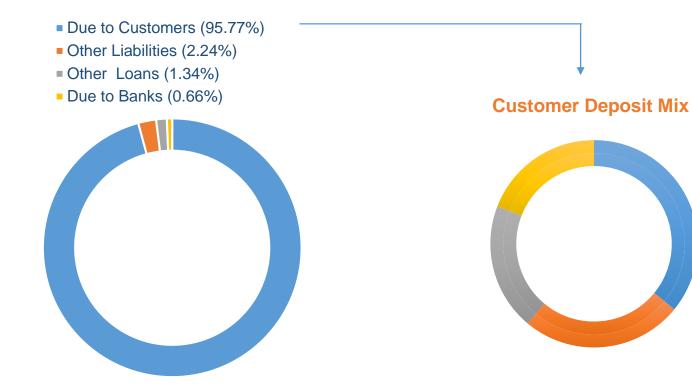


#### **Loans Market Share**



## PERFORMANCE SNAPSHOPT: FUNDING OVERVIEW

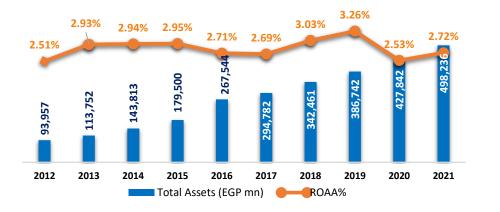
#### **Funding Structure**

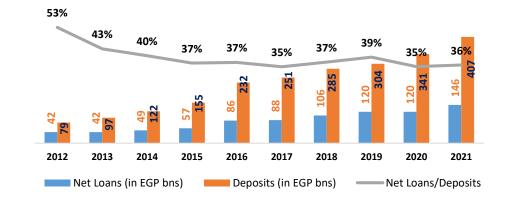


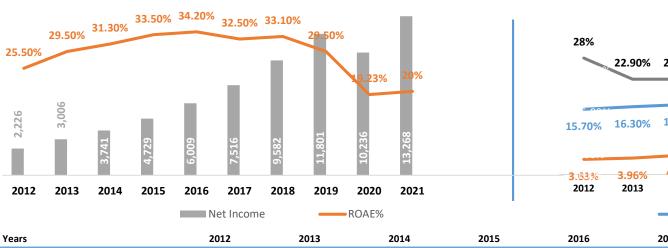
Demand (35.90%)
CDs (25.13%)
Savings (19.85%)
TDs (19.11%)



# **10 – YEAR PERFORMANCE SUMMARY**







152

5,490



6,900

7,071

7,307



Starting 2009, CIB used IFRS

**Branches and Units** 

Headcount

156

5,181

187

5,983

6,714

160

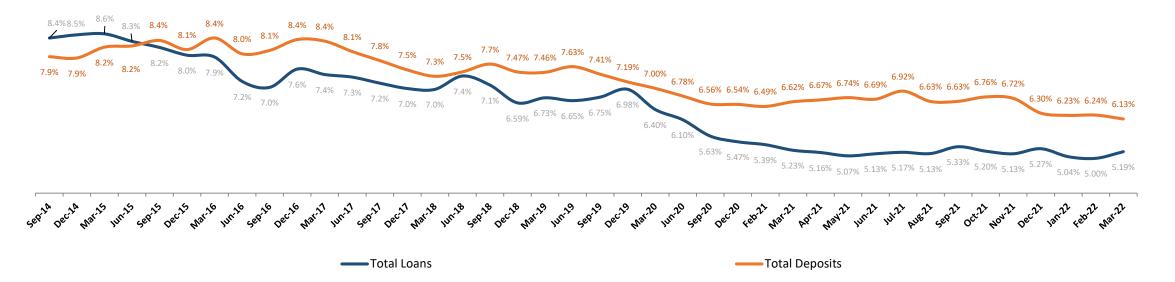
5,697

6,759

6,551



## MARKET SHARE



Loan Market Share as of Mar'22

Total Loans 5.19%

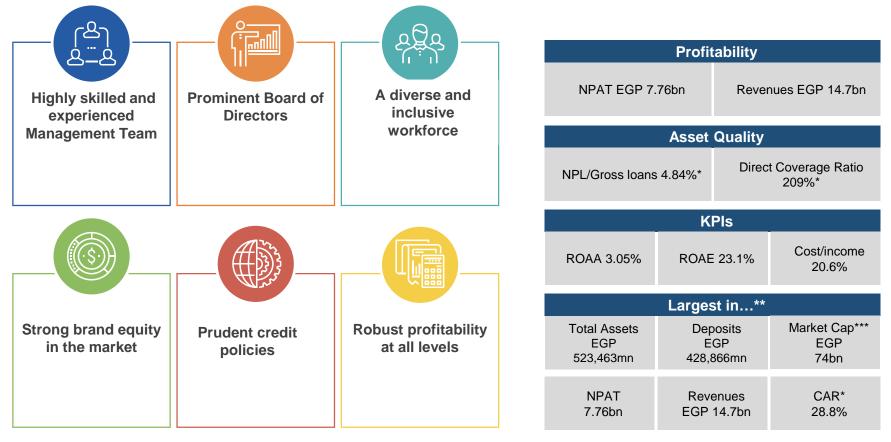
- LCY Loans 4.51%
- FCY Loans 7.97%
- Household Loans 6.75%
- Institutional Loans 4.81%

Deposit Market Share as of Mar'22

- **Total Deposits 6.13%**
- LCY Deposits 5.18%
- FCY Deposits 11.7%
- Household Deposits 5.42%
- Institutional Deposits 7.41%







\* Ratio on a standalone basis

\*\*Among private-sector banks

\*\*\*As of June 2022





- For more information, please visit our website; <u>www.cibeg.com</u>
- To read about the projects that the CIB Foundation has helped support, and to know ways in which you can donate, please visit <u>www.cibfoundationegypt.org</u>

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19666

24/7 dedicated customer service short number



