

Investor Relations Presentation Q1 2025





About CIB

ESG

Operating Scene

O5 Financial Performance

Strategy







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ABOUT CIB

01





CIB AT GLANCE







A dynamic long-term strategy

The central pillars of CIB's strategy include the use of pragmatic balance sheet management to profitably grow the Bank's asset base, increase its market share across product categories and cheaply optimize its funding structure.



An optimized balance sheet

Over several decades, CIB has carefully worked to earn and leverage the trust of the Egyptian market. This has enabled the CIB to construct the largest asset base among its private sector peers, with the Bank enjoying particularly broad institutional footprint.



An upgraded funding structure

While historically centered on institutional banking operations, today CIB operates a world class consumer banking franchise, with its 2 million retail clients trusting the Bank with the largest deposit base among private institutions.



Putting the customer first

The Bank has adopted a customer relationship model that generates the insights and data needed to originate superior financial products tailored to specific client requirements.



A focus on digital transformation

CIB's suite of digital services ranges from a world-class online platform to Egypt'smost widely used Smart Wallet, yielding the market's highest mobile payment activity rate. In an as-yet cash-dominated economy, around 93% of all transactions executed on CIB platforms are completed using the Bank's digital channels.



Taking security seriously

CIB's security and governance policies are aligned with international standards and best practices. Launched in 2017, the Bank's Cybersecurity Operations Center is the first function of its kind in the Egyptian market and is responsible for monitoring and responding to cybersecurity threats on an ongoing basis.



Identifying and nurturing talents

CIB strives to attract and retain Egypt's best financial talent. The Bank invests heavily in employee education, providing access to some of the finest in-house training programs in the MENA region, and frequently sponsors further educvation at Egyptian and international institutions.



A culture of sound governance

CIB. Supported by internal and external auditors, the Bank's diverse and highly qualified Board of Directors works diligently to ensure that CIB develops and implements international best practices in corporate governance, with nine committees governed by well-defined charters that set out the Board's responsibilities.



Multiple growth drives

With 72% of Egyptian adults still unbanked, CIB retains significant room for retail growth as the banking sector and the government renew a push to achieve comprehensive financial inclusion. The Bank will capitalize on its comprehensive suite of physical and digital channels to further refine Egypt's most frictionless banking experience, while reaching ever more communities across the nation. On the institutional front, CIB will leverage its datadriven competitive advantages to continuously grow its market share.



An expanding footprint

Pioneering Egypt's financial presence on the continent, CIB has already established a toehold in the region, with a representative oNce in Ethiopia and the acquisition of Kenya's Mayfair Bank, now known as CIB Kenya.



CIB AT GLANCE



Key Factors



Branches 214



+2mn

1,396



Employees

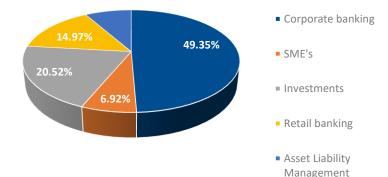
ATMs

8,313

Revenues EGP 27 bn

Market Cap EGP 250.9bn

Profits by Lines of bussiness



Total Assets



Total Customer Desposits



Presence



Subsidiaries and Associates

- CIB Kenya Limited 100%
- Commercial International Finance Company 99.98%
- Damietta Shipping and Marine Services 49.95%
- ACE 39.33%

Representative Offices

- Dubai Representative Office
- Addis Ababa Representative Office

COMI AND CREDIT RATINGS





STOCK EXCHANGES

Egyptian Exchange (EGX) Listed

London Stock Exchange (LSE) Listed

OTCQX Int'l Premier (Level 1 ADR prog.) **Traded**

TICKER

COMI

CBKD

CIBEY

SHARE INFORMATION

- Sharesoutstanding 3,043,158,000
- Parvalue EGP 10.00
- GDR convertibility 1::1

52 WEEKS PERFORMANCE

P/B

High EGP 897

1.6

73 Low EGP

CREDIT RATINGS

| | LT FCR | ST FCR | Outlook |
|-------------------------|-----------------------------|------------------|----------|
| FITCH | В | В | Stable |
| S&P | B- | В | Stable |
| Capital Intelligence | В | В | Stable |
| | Counterparty Risk Rating | Bank Deposits | Outlook |
| Moody's | B3/NP | Caa1/NP | Positive |

'Alpha Oryx Ltd. (a subsidiary of Lunate Legacy IV LP), where Alpha Oryx Ltd. owns 18.23% in both local shares and GDRs.

SHAREHOLDERS



Bank (49%)

Chase National Bank:

1st joint venture bank in Egypt



International Bank



Consortium led by



ACTIS

RW led Consortium



Fairfax Financial Holdings

Actis sold 2.6% in March

1st block trading EGX: Actis to Fairfax of 6.5% stake in CIB



Alpha Oryx Ltd'

Acquired 18.6% in April

Alpha Orvx Ltd.* (18.23%)

- Fairfax Holding* (6.31%)
- National Organization for Social Insurance (7.34%)
- Free Float (68.12%)



- North America (45.18%)
- GCC (23.24%)
- Africa (21.98%)
- UK & Ireland (3.98%)
- Continental Europe (3.35%)
- Rest of the World (2.15%)



Institutions (93.97%)

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[&]quot;Several wholly owned subsidiaries of Fairfax Financial Holdings Ltd ("Fairfax")



02

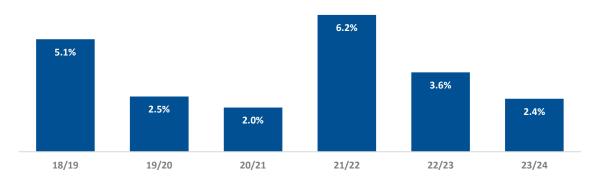




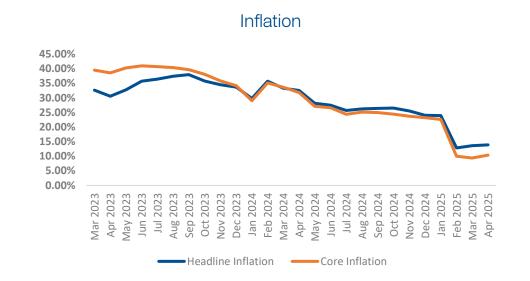


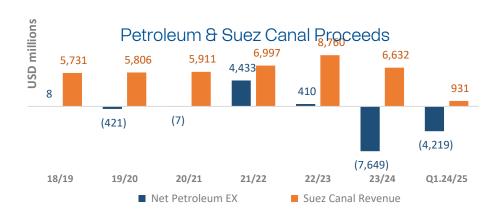






million Foreign Inflows 46,065 USD 31.924 31,425 27.758 25,151 22,076 21,938 18/19 21/22 22/23 23/24 Q1.24/25 19/20 20/21 ■ Remittances ■ Tourism Revenue ■ FDI



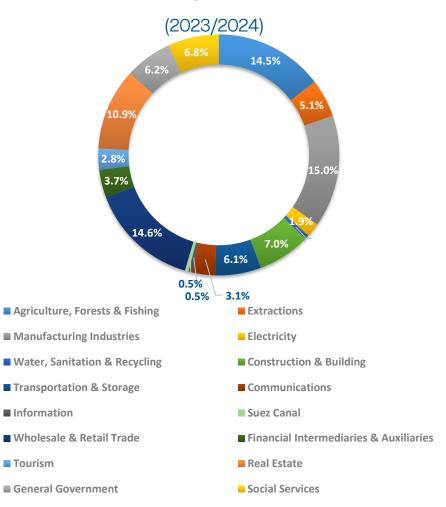




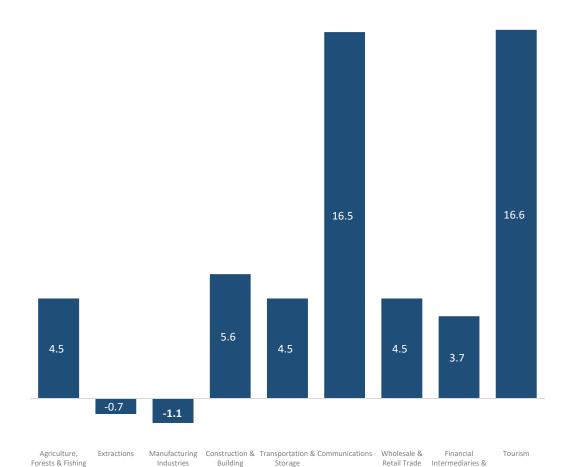
MACROECONOMIC ENVIRONMENT











Auxiliaries



EGYPT'S BANKING SECTOR



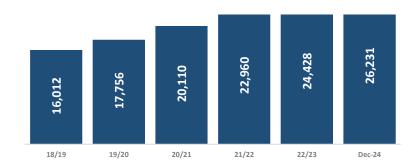
Total Branches

Total ATMs

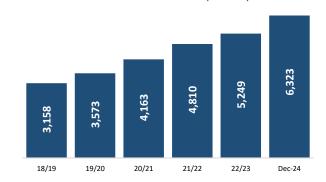




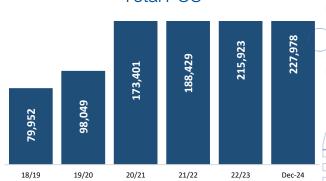
Total Debit Cards ('000)



Total Credit Cards ('000)



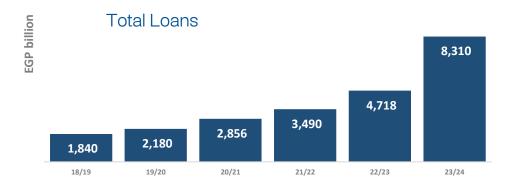
Total POS

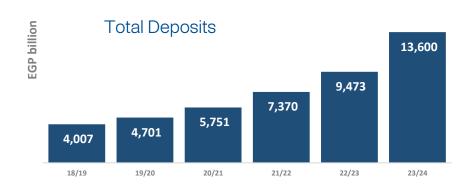




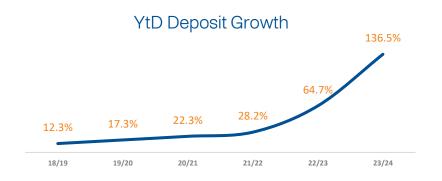
EGYPT'S BANKING SECTOR













LDR

21/22



03





STRATEGY



TODAY

TOMORROW

Financial Performance

- \bullet Quality loan growth, with focus on increasing product penetration & SoW
- Deposit growth, particularly from households clients
- Transactional banking services
- Upscale CIB Kenya's operations to cement the bank's position as trade finance hub for Egypt and Africa
- Empowering SMEs with tailored financing options

- Differentiating our lending portfolio towards sectors of the future
- Focus on underpenetrated retail banking segments with more efforts exerted to promote financial inclusion
- Complementing CIB's offerings through CIFC's operations
- Diversifying revenue streams and enhancing CIB's value proposition via expansion and partnerships in alternative markets

Customer Centricity

02.

01.

- Adopting a holistic and dedicated customer service mode
- Offering bundled financial solutions and value-added service
- Undertaking several service quality initiatives to improve customer satisfaction
- Deepen understanding of customer behavior through data analytics

- Adding granularity to customer segments for a behavioral and lifestyle approach
- Development of need-based bundled value propositions
- Capturing auxiliary business for corporate accounts and enriching service portals
- Serving Non-Resident Egyptians with focus on the GCC region

Operational Efficiency

- 03.
- Driving digital adoption, automation and process re-engineering for key transformation initiatives
- Develop a talent management program to retain key calibers
- Achieve best in-class enterprise risk governance capabilities

- Become a digital leader in customer service, sales and operations
- Digitalizing the banking and branch experience and work towards relying on Robotics Process Automation (RPA) and operations centralization to increase eNciency and reduce the cost to serve
- Enforcing advanced business continuity, and security management best practices through solid cyber security readiness

Responsible Banking

- 04
- Development in human capital and alignment to accommodate with the digital transformation
- Reduction in our ecological footprint
- Carry on the promotion of diversity, equity, and inclusion in the workplace
- Adoption of corporate governance best practices and solid CSR strategy

- Implementing a social and environmental management system, embedding ESG principles bank-wide
- Continue to advocate Responsible Banking through driving financial inclusion and literacy, women and youth empowerment and equality
- Become Egypt's number 1"Green Bank"



FINANCIAL INCLUSION



Since the launching of financial inclusion strategy by CBE and the CIB is continuing to develop all the necessary tools to enable better-access for unbanked & underbanked segments, understand the segments financial needs and offering the necessary financial literacy alongside tailored product and services to enable their livelihoods through:

Offering Light KYC Products

Simple products with minimum documents and affordable cost to either individuals & micro enterprises:

- Smart wallet with total transactions value reached EGP 38 Bn in September 2024
- 3edaya Saving account for individuals that reached a YTD average balance of EGP 120 Bn as of September 2024
- 3edaya current & Bedaya business accounts to micro business owners that reached a YTD average balance of EGP 17Mn as of Q3
- Digital payment acceptance tools "QR" with total number of merchants reached 24.8m as of Q3 2024
- Meeza prepaid card reaching 5,107K cards as of Q3
- Capitalizing on bank agent network that doubled during the couple of years to reach 400 well established mini branches among all the Egyptian governorates
- Dedicated Financial inclusion direct sales team with a focus on lower income payroll, free lancers, service providers for community sharing platforms and small business owners
- Optimize cost of acquisition by diversifying acquisition channels to reach a decrease by 26% in 2023 vs. 2022, followed by an additional decrease of 7% in Q1 2024
- By the end of September, 100% of the year-to-date CBE target was met, with a 10% reduction in costs compared to 2023.

Expanding acquisition channels at optimum cost

New segmentation strategy

A new customer segment is being launched aligning with the Financial inclusion customers' profile.

t will be focusing on customer satisfaction with sub-segmented value proposition with customer centricity & experience enhancement tools to better cater for the segment's customer nature & needs in addition to supporting financial inclusion initiatives & literacy.







04



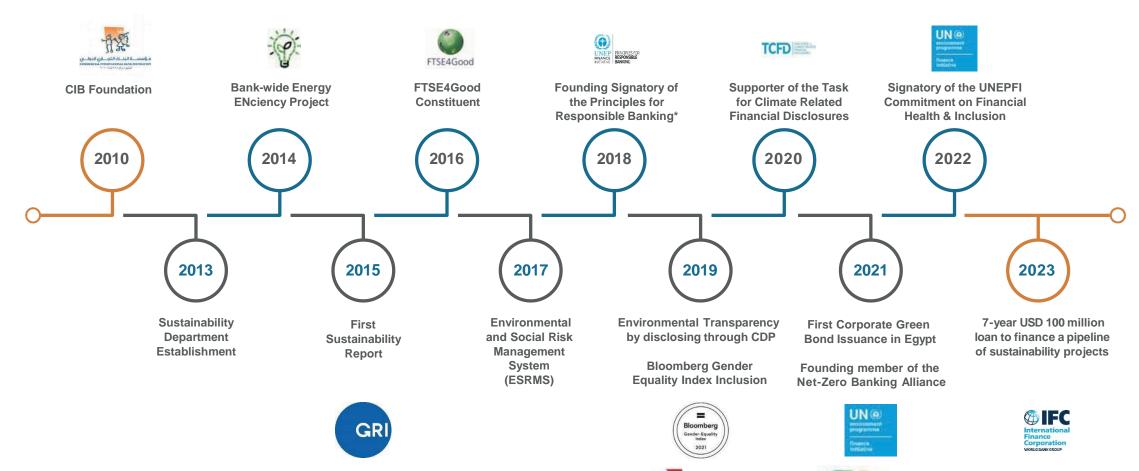


OUR SUSTAINABILITY JOURNEY



Green Bond





OUR APPROACH





INTERNATIONAL STANDARDS AND GUIDELINES





SUSTAINABLE

DEVELOPMENT





















CIB SUSTAINABLE FINANCE POLICY

Published in 2021 and currently under update, CIB's Sustainable Finance policy embeds sustainability throughout its operations. It emphasizes ESG integration across business lines and adapts to emerging trends, serving as a dynamic foundation for the bank's commitment to sustainable finance.

CIB SUSTAINABLE FINANCE STRATEGY

CIB's 2021 Sustainable Finance Strategy, based on six key pillars, aims to seamlessly integrate ESG principles into its operations. Focused on transforming Egypt's sustainability landscape and becoming a global leader in the field, it prioritizes risk management, revenue generation, reputation, and ecological footprint.

INTERNATIONAL STANDARDS AND GUIDELINES























The integration of sustainability into CIB's core operation starts at the highest level with signoff from the bank's Board of Directors who are committed to advancing the bank's governance structures to ensure the integration of ESG into the bank's policies and culture

Board of Directors

The board of directors primarily focuses on setting the Bank's strategic objectives, overseeing the implementation of the Sustainable Finance Strategy and Policy, providing oversight of senior management, ensuring review of the Bank's economic, environmental, social and governance sustainability issues and initiatives, including climate risks, and securing the Bank's institutional reputation and long-term sustainability.

Sustainable Finance Policy

Board

memberships.

overseeing all sustainability-related

efforts and supports the integration of

environmental, social and governance

(ESG) aspects across the Bank to

generate value for all stakeholders.

It approves CIB's sustainability

frameworks, strategies, policies

and international affiliations and

Sustainable **Sustainability Committee Finance Steering** Acts on behalf of the Board in

Committee

A cross-functional committee that includes Board and Executive Management representation, with a mission to establish, guide, empower and monitor the Sustainable Finance department, in line with CIB's business needs and international best practices.

Sustainable **Finance Department**

Ensures the centrality of sustainability as a core business strategy, and provides a solid platform for the integration of sustainability, and environmental, social and governance (ESG) principles across the Bank's functions.

Sustainability **Strategic Network**

A cross-functional, multi-stakeholde organizational structure that include: key representatives from across the Bank, linking functions and departments together. It ensures an inclusive and participatory approach to embed sustainability within CIB.

Chief Sustainability ONcer (CSO) The CSO is responsible for the Sustainable

Finance department, serves as a member of the SFSC, and contributes to the Bank's ESG governance bodies, including board committees. The CSO provides sustainability stewardship to help the Bank leverage the ESG imperative to sustain the Bank's value. The CSO's accountability includes conceiving an implementing the sustainable finance institutional pillars as well ensuring the issuance of sustainability disclosures, and reconfigures the Bank's strategy to address climate change, circular economy and biodiversity.

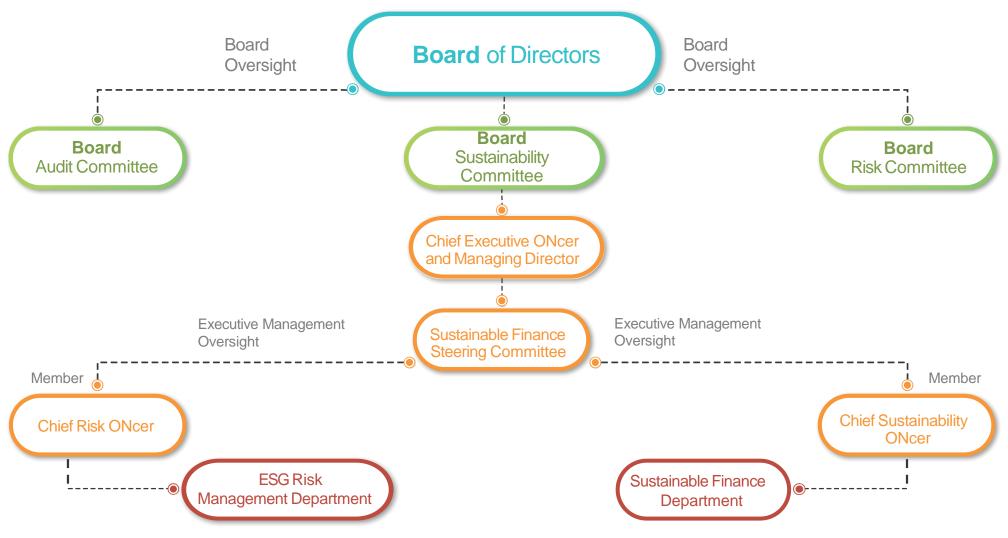
CIB's Sustainable Finance Policy defines and sets comprehensive framework that translates the Bank's ESG commitments into achieving long-term value creation for all stakeholders and instilling a governance framework to monitor proper implementation. It was developed in alignment with national, regional, and international agreements, goals, and standards concerning sustainability (E&S Risk Management, Sustainable Finance, and Operational Footprint). CIB's Sustainable Finance Policy is applicable to all the Bank's departments, functions, and lines of business. It provides guidance to all internal stakeholders who are responsible for aligning with the requirements of this policy in their respective areas of responsibility.



CLIMATE CHANGE GOVERNANCE









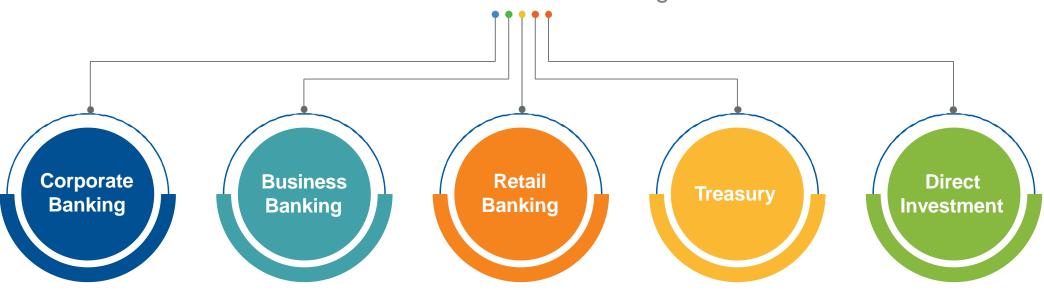
CLIMATE CHANGE GOVERNANCE





Climate Change Task Force

Task Force and Business Management



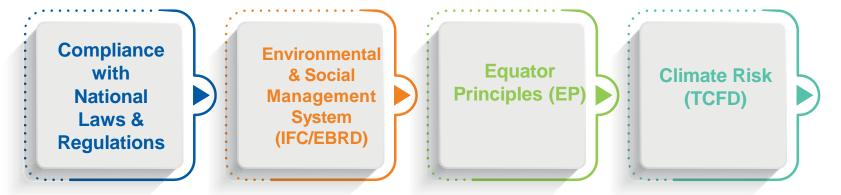
More information is found in the Bank's TCFD Report



ENVIRONMENTAL, SOCIAL AND CLIMATE RISK



CIB has had a robust Environmental and Social Risk Management System (ESRM) in place since 2016, which positions the Bank as the leader in sustainable finance in the Egyptian market and provides clients with the necessary tools and products to aid their transition to a more responsibly profitable economic model.



Environmental & Social Risk Management (ESRM) Process



Project/Facility Appraisal and Screening

CIB sets comprehensive procedures to determine the risk categorization (High, Medium and Low) risks of projects, using best international practices. This filters out projects that may have irreversible effects and allows for assigning a risk status to loan applications.



The E&S Due Diligence & Corrective Action Plan

The Bank conducts early environmental and social due diligence during the transaction appraisal process, as it can have significant financial implications. This is particularly crucial for high-risk transactions that require more detailed investigations. When needed, corrective action plans are set with clients to ensure all flagged issues during the due diligence are resolved.



Monitoring & Reporting of E&S Mitigation Action Plan

Regular monitoring activates are then conducted with our clients, including frequent visits and meetings multiple times a year. This is complemented by an annual review of the due diligence process. This ensures close monitoring of E&S risks and ensure compliance with set standards.



CORPORATE GOVERNANCE



Commitment to sound corporate governance practices continues to define CIB

This commitment is supported by several mandates:

- Internal policies, risk controls, and manuals have been put in place to ensure that all business aspects are not only covered, but well-governed (including risk management, compliance, audit, remuneration, evaluation, succession planning, code of conduct, and budgeting)
- Segregation of the role of CEO and the non-executive chairperson
- Dedicated Corporate Governance team

The Board's main responsibilities include:

- Setting the Bank's overall strategy and overseeing its execution
- Establishing internal control mechanisms
- Setting the Bank's risk appetite and regularly monitoring performance indicators against approved, defined appetite
- Approving IT Group strategy and review it periodically, especially with regards to the confidentiality of the Bank's information
- •Ensuring that shareholders' interests are being catered to

The Board carries on with its mandate to continuously improve the overall corporate governance framework by regularly reviewing and supervising the Bank's practices





CORPORATE GOVERNANCE



CIB's Board consists of 11 members;

8 are non-executive, 5 are independent and 2 representing the interests of Alpha Oryx Ltd*



Board of Directors

- The Board enjoys significant diversity, leadership, skills, operating experience and professionalism in a broad set of industries
 Complying with best international practices
- Complying with best international practices an independent Lead Director is appointed
- The Board and its committees are governed by well-defined charters that sets out its responsibilities and composition requirements
- The Board is supported by internal and external auditors

Board Committees

- The Board enjoys significant diversity, leadership, skills, operating experience and professionalism in a broad set of industries
- Complying with best international practices, an independent Lead Director is appointed
- The Board and its committees are governed by well-defined charters that sets out its responsibilities and composition
 - requirem
 - The Board is supported by internal and external auditors





RISK MANAGEMENT

05





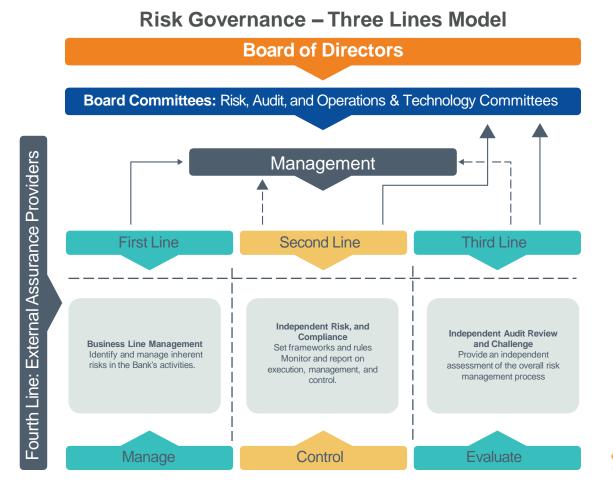


RISK MANAGEMENT



RISK APPETITE

Risk Appetite is an integral component of CIB's ERM framework as a governance and monitoring tool in evaluating the Bank's risks. It covers all material risks (financial and non-financial) including its policies, processes, controls, and systems through which Risk appetite is established, communicated, and monitored.







06

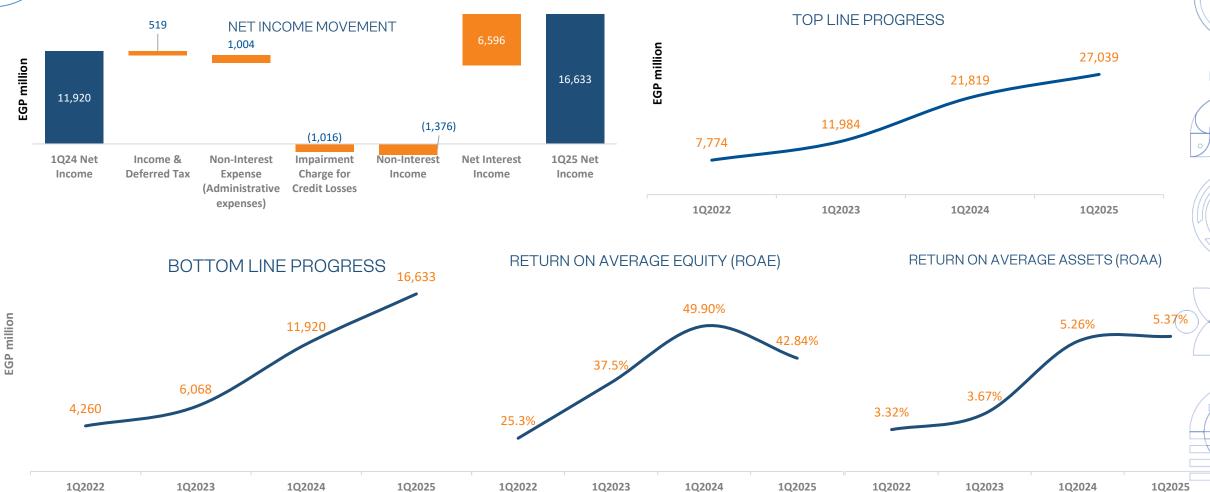




INCOME STATEMENT HIGHLIGHTS







1Q2023

1Q2024

1Q2025

1Q2022

1Q2024

1Q2025

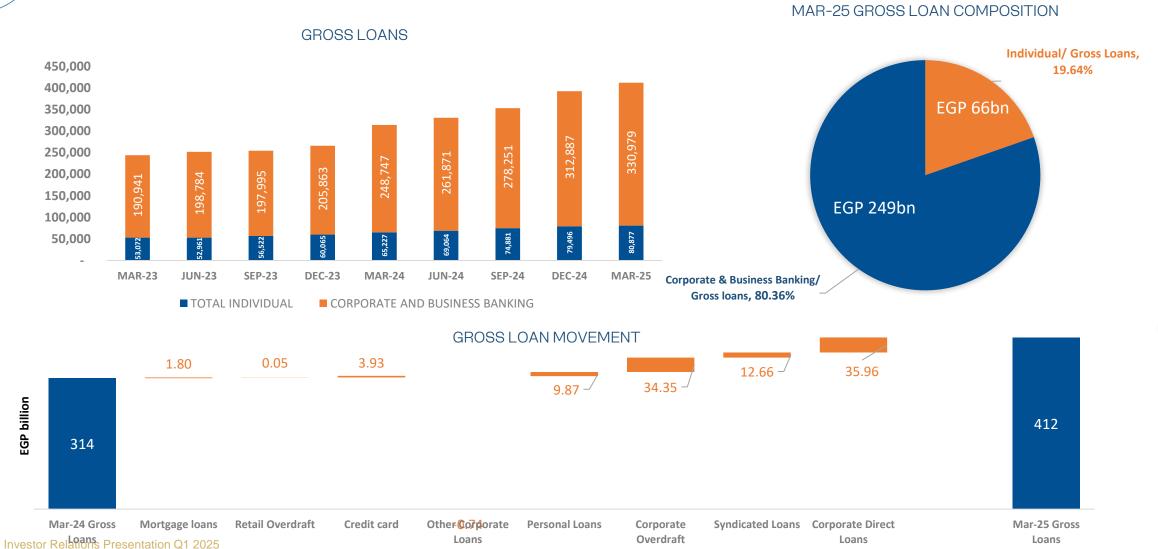
1Q2022



LOANS AND ADVANCES





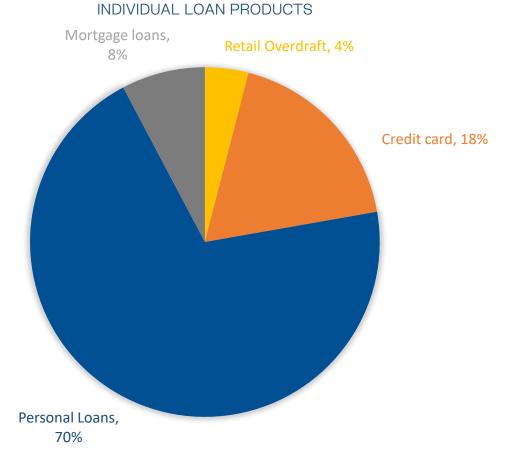


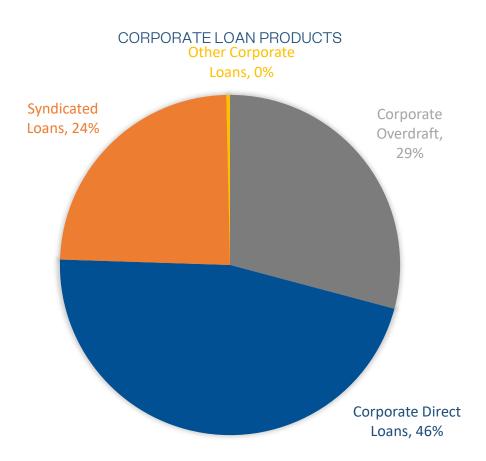


LOANS AND ADVANCES







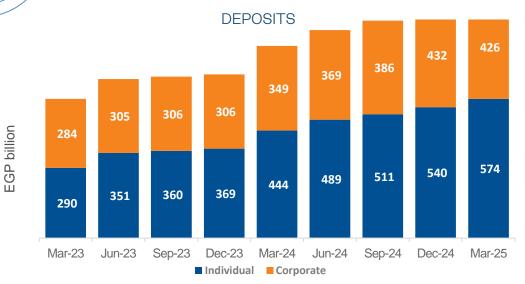




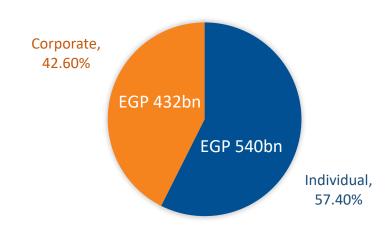
CUSTOMERS' DEPOSITS



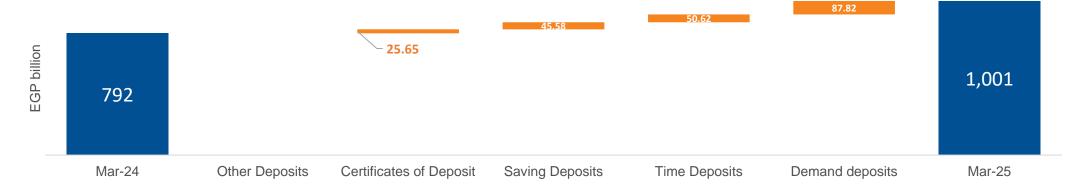




MAR-25 DEPOSITS COMPOSITION



DEPOSITS MOVEMENT



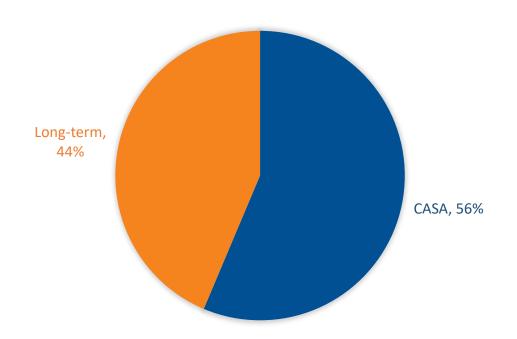


CUSTOMERS' DEPOSITS

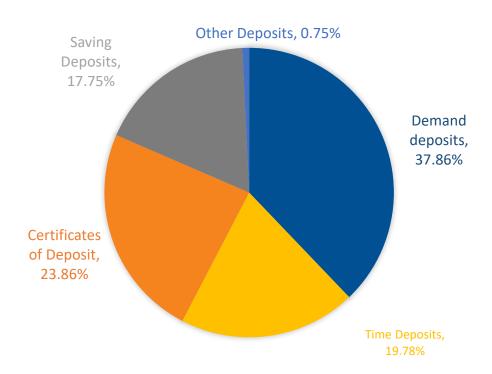




MAR-25 DEPOSIT BREAKDOWN BY TENOR



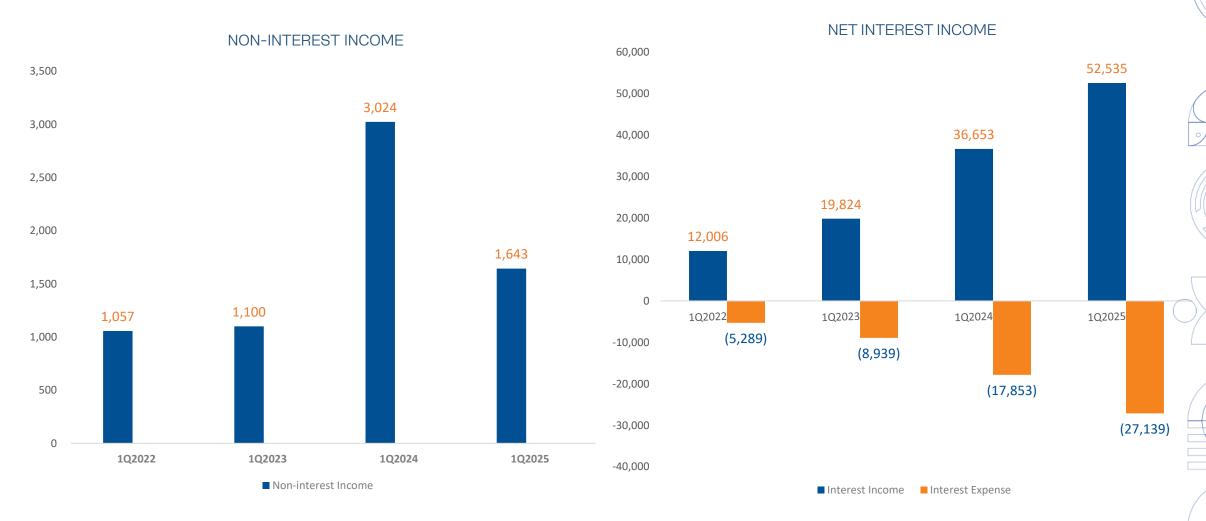
MAR-25 DEPOSIT BREAKDOWN BY PRODUCT





NET INTEREST INCOME/ NON-INTEREST INCOME



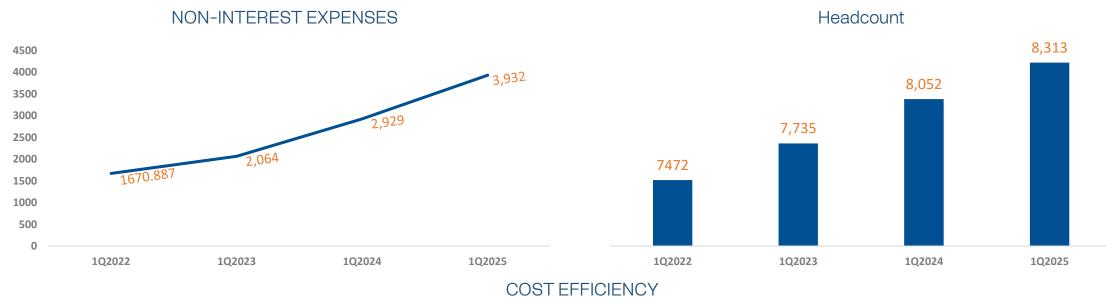


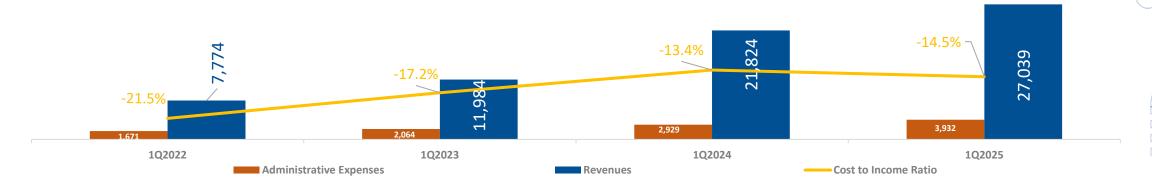


COST EFFICIENCY







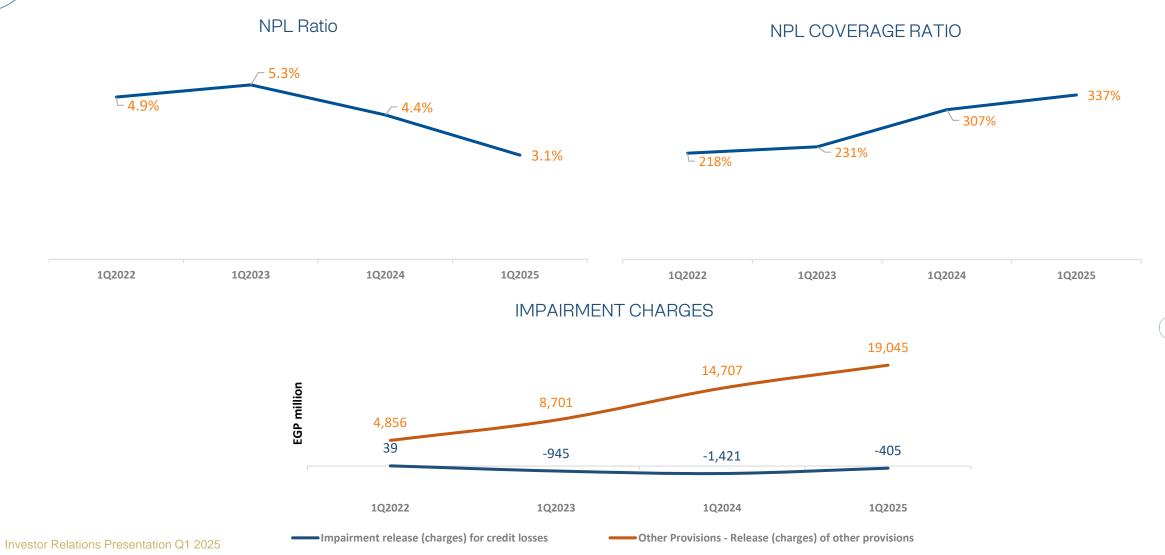




PROVISIONS AND COVERAGE



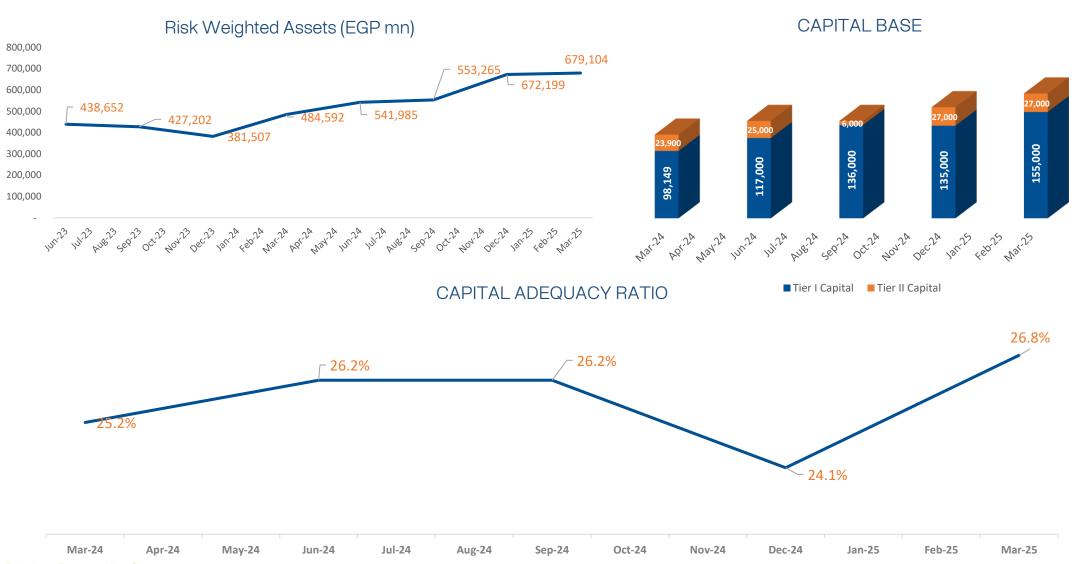






CAPITAL AND LIQUIDITY





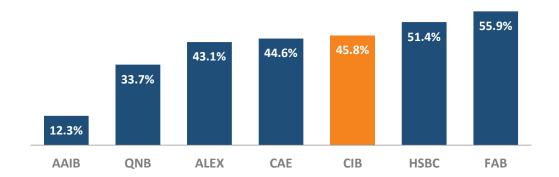


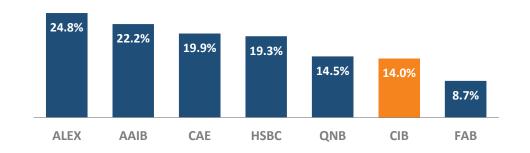


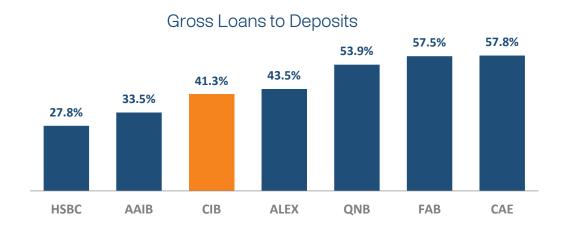


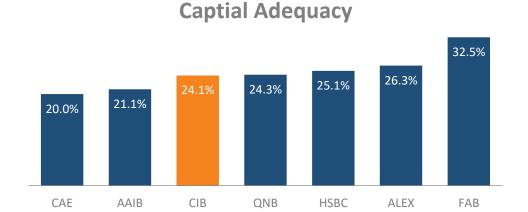
ROAE

Cost to Income











POSITION AMONG PEERS (Continued)

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CIB









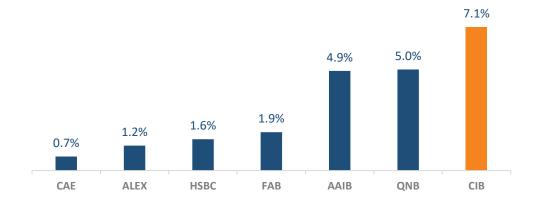
Net Income

HSBC

QNB

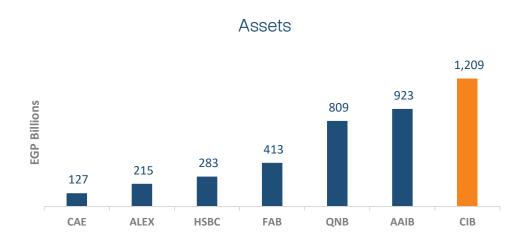
FAB

Deposits Market Share



26 26 26 21 15 0 10

AAIB



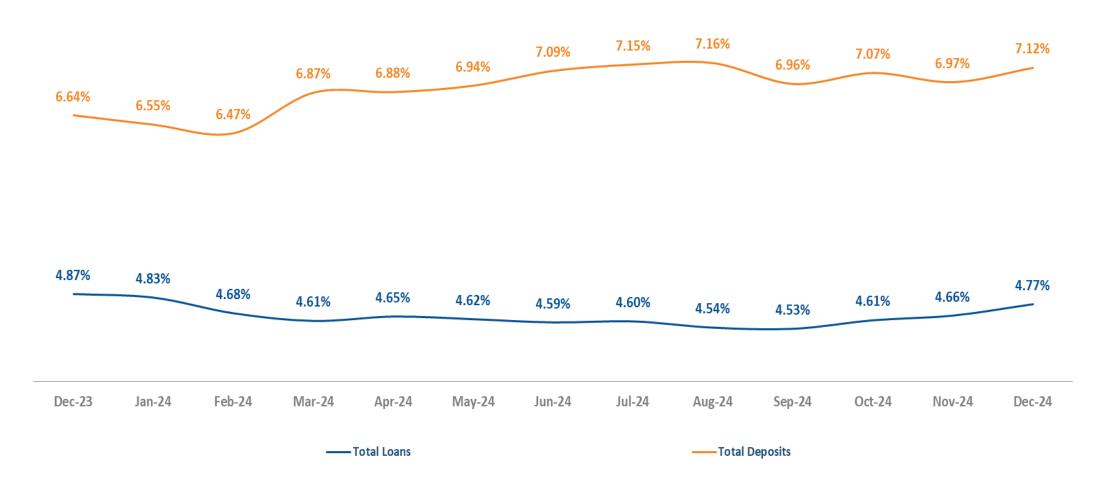
CAE

ALEX



CIB'S MARKET SHARE







AWARDS







- Best FX Bank in Egypt
- Best Bank for Sustainable Finance in Emerging Markets
- Best Bank for Sustainability Transparency
- Best Private Bank Award
- Best SME Bank Award
- Best Trade Finance Award
- Lifetime Achievement Award

<u>MEED</u>

- Best SME Bank in Egypt
- Excellence in Supply Chain Financing













https://www.cibeg.com/English/AboutCIB/Pages/Awards.aspx





• For more information, please visit our website; www.cibeg.com

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A LEGACY
FOR THE