



Enjoy CIB Smart Wallet's makeover and its exciting new features!

The latest CIB Smart Wallet updates makes the app easy to use, enabling you to perform seamless day-to-day transactions.

The updates include a revamped user interface and new advanced features that will enable you to carry out more processes with ease, including:

1. Submitting feedback/complaints through the app
2. Exporting and printing transaction history
3. Unregistering from CIB Smart Wallet directly through the app
4. Viewing service fees and overview through the app
5. Viewing CIB ATM and branch locations through the 'Map' feature

To update your CIB Smart Wallet app, follow these steps:

For Android/Huawei users:

1. Delete the existing CIB Smart Wallet app from your phone
2. Re-download the app from Google Play or Huawei AppGallery
3. Enter your mobile number that is registered to CIB Smart Wallet
4. Enter the activation code you will receive on your phone in an SMS
5. Set a new wallet PIN to log in

For iOS users:

1. Open CIB Smart Wallet from the App Store
2. Tap 'Update'
3. Enter your mobile number that is registered to CIB Smart Wallet
4. Enter the activation code you will receive on your phone in an SMS
5. Set a new wallet PIN and log in

For further assistance, please contact our hotline at 19716.

