

## **General Terms & Conditions For Time Deposits**

- Should no instructions be available to the bank with regard to the Time Deposit on its maturity date, the Time Deposit will automatically renewed for similar period with the same terms and declared interest rate set by the Bank on renewal date.
- In case of time deposit with up-front interest; the time deposit will not be automatically renewed, unless there is a credit facility granted versus the time deposit, in that case, the time deposit will be renewed until the closure of the granted facility.
- 3. The Bank should be notified in writing of any eventual change in the given instructions related to the time deposit at least 48 hours prior to the Time Deposit maturity date.
- 4. Should you request to withdraw any amount from the time deposit totally or partially before its maturity, for EGP TDs with up-front interest; interest will be reduced on TD where the breaking rate will be calculated based on declared interest rate at booking date for the nearest actual period stayed. For EGP TDs; interest will be reduced on TD where the breaking rate will be calculated based on current interest rate for the nearest actual period stayed less 3%. While for foreign TDs, the breaking rate will be calculated based on the current rate of remaining period to maturity for broken amount plus 1% less the actual rate of said TD with minimum of 30 USD or equivalent.
- 5. In the event the Time Deposit is renewed for one or more periods, the interest rate computed will be that prevailing at the Bank on the renewal date. The interest rate is as per the Bank's announced interest rate on the bank's website.
- The return on the Time Deposit (paid in case) will be calculated according to the Bank's internal procedures.
- I declare my responsibility for the accuracy of my data provided in this application.
- 8. The bank shall be entitled at any time to break my Time Deposits / Certificate of Deposits and has the right to settle any amounts due to the bank by debiting them from any Time Deposits / Certificate deposits / Current Account / Savings Account of our own and without the need to obtain our prior approval.
- 9. I hereby unconditionally & irrevocably authorize the Bank to set-off any amounts due to the Bank in any form against my Time Deposits / Certificate of Deposits / Balance of Saving Account / Current Account.. If such Time Deposits / Certificate of Deposits / Balance of Saving Account / Current Account. are determined in a currency other than that of the due amounts, the Bank shall have the right to sell them or convert them to the currency of the due amounts with the rates declared by the Bank using the market's Mid-Rate calculation (Buy rate + Sell rate) divided by 2 on the day of their sale or conversion.
- 10. CIB has the rigth to disclose data & present documents related to these Time Deposits whenever it takes legal procedures against
- 11. I declare that such funds of the requested Time Deposit are from known legitimate sources. I also recognize the legitimacy and integrity of the source and that it does not conflict with the

- Anti-Money Laundering Law and its executive statute & relevant executive resolutions.
- 12. This application shall be subject and construed according to the provision of the Egyptian laws.
- 13. Any dispute that may arise with regard to the implementation or interpretation of any condition of this application shall be settled finally by the Giza Courts including all its degrees in Arab Republic of Egypt.
- 14. This application is executed in both Arabic & English Language, in case of discrepancy, the Arabic version shall prevail.
- 15. Our complete knowledge, awareness and acceptance of the fees, expenses, commissions and interest list as applied at the Bank on all of the products and services provided to us, and that the said list is announced at all of the Bank's branches and communication channels including the Bank's official website. Furthermore, we hereby declare the Bank's right to amend the said list periodically without reverting to us for any approvals.
- 16. In case we wish to close or stop the usage of the Bank's product or service, subject of the above-mentioned request/contract, we are obliged to head to the nearest branch and/or contact the Bank's call center to inquire for the applied fees and discounts from the Bank's side (if any) without any liability or responsibility on the Bank's part.
- 17. In case we witnessed any fraudulent, or theft act on any of our accounts held at the Bank or the loss of any of the Bank Cards delivered to us from the Bank (in all its forms), we are obliged to head to the nearest branch and/or contact the Bank's call center to report and prove the said situation in order to allow the Bank to take the necessary actions and procedures in order to ensure and verify this situation and to prevent the occurrence of any damages to us (if possible), without any liability or responsibility on the Bank's Part in this regard.
- 18. Our complete knowledge and awareness by the applied complaints mechanism at the Bank through the printed flyers available at the Bank's Branches, emails, or call center. Furthermore, we hereby declare that in case we have any complaints, we are obliged to revert back to the Bank in this regard first, and we shall not submit any complaints at Central Bank of Egypt (CBE) unless we did not receive any replies from the Bank's side within the agreed on time frame and through the agreed on methods, as announced to the customers from the Bank's side.
- 19. It is not allowed to book a TD/CD sourced from local/foreign currency facility and it is the bank right to break/redeem the TD/CD in case of violation without any objection from the customer and without any responsibility on the Bank.
- 20. For Time deposits in EGP (Except Upfront Time deposits), in case the customer's segment has changed within the bank, the time deposit's applied interest rate will accordingly be changed upon renewal.
- 21. Partial break is allowed for all Time Deposits with adherence to the minimum amount of booking the Time Deposit according to the Time Deposit type.



